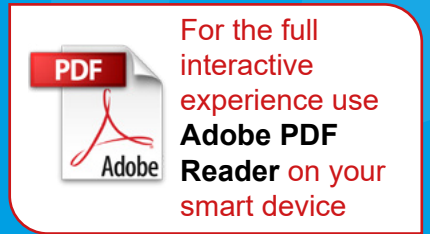




# CLICKSmart



# Wiring Accessories for a Smarter Home

Smart Box, Application, Cloud

Compatible With Alexa & Google Home (Google Assistant)

What's New

Contents

Changing Your Router?

Control Overview

New Installation Setup

Update Existing Smart Box Installation

Settings

Issues &  
Solutions

Terms of Service  
& Privacy Policy

### Smart Box & Applications



Compatible With  
Alexa & Google Home

The latest Click Smart apps will enable users to control their Click Smart installation both locally and away from the installation with control using Alexa and/or Google Home also being available.

#### Overview

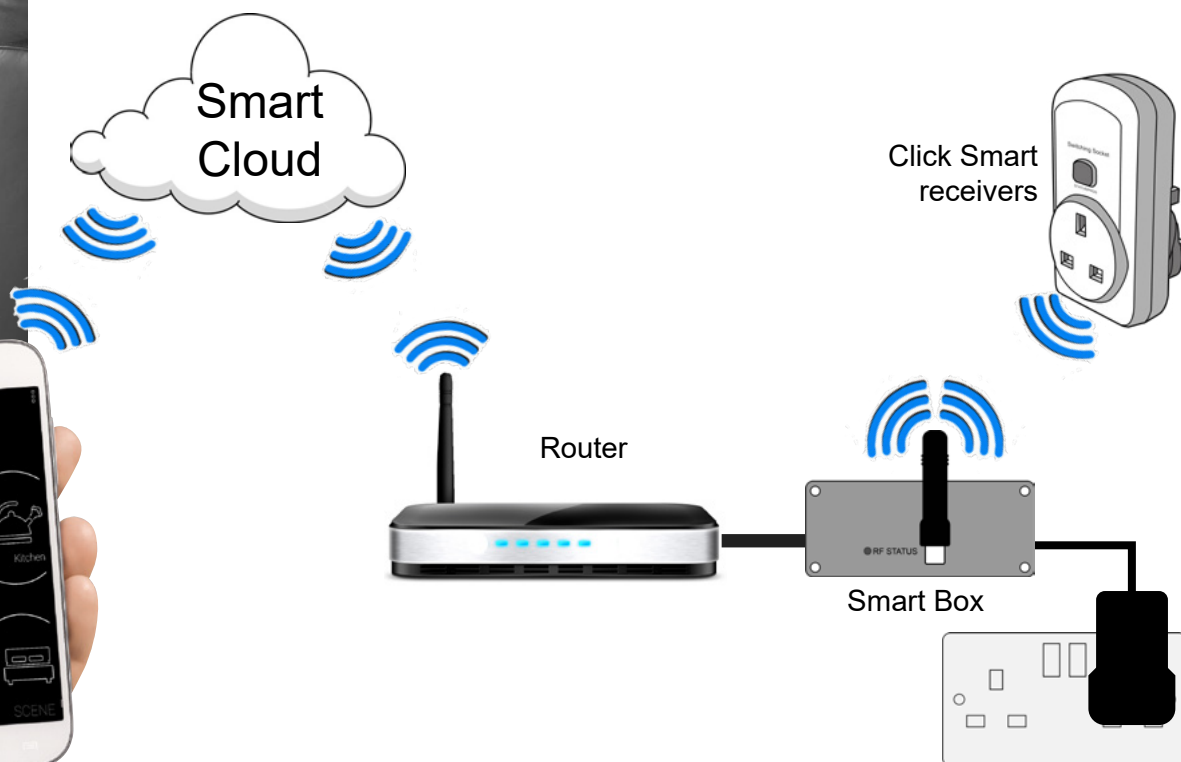
The new applications once uploaded to the smart device and opened will request the smart box is updated to the latest version.

Once the smart box is updated registration to the cloud will be required if not previously setup. Registration will require a valid email address where the registration code will be sent. The code is required and must be entered in to the registration screen to complete the setup.

The cloud once setup will enable the smart box and Click Smart installation to be controlled remotely as long as the smart device has connection to a Wi-Fi network connection or suitable data network connection (3G, 4G etc.).

When using the cloud or connecting locally the bi-directional signal is maintained giving the user visual status of the receiver via the applications.

With the cloud setup and working, it will also enable the use of Alexa and/or Google Home.

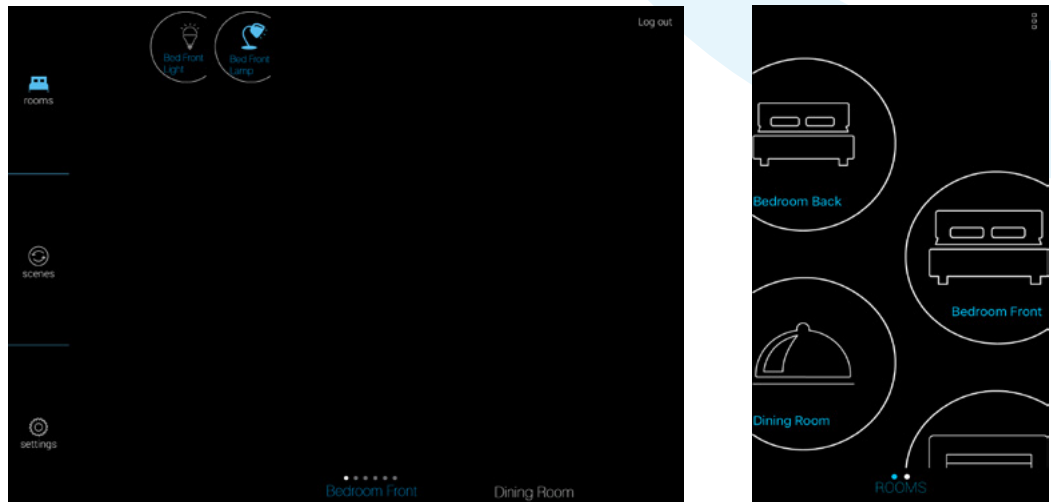


Downloadable version of this manual is available from [www.click-smart.com/tech\\_specs](http://www.click-smart.com/tech_specs).

### Smart Phones & Tablets

The latest app updates auto detect the device which enables the same app to be used on tablets (Android and iOS) in a landscape format as against portrait for smart phones.

To access settings for smart phones the three dots in the top right hand corner need to be pressed, where for tablets settings are accessed via the menu in the left column.



Downloadable version of this manual is available from [www.click-smart.com/tech\\_specs](http://www.click-smart.com/tech_specs).

### Changing The Wi-Fi Router?

If or when the broadband supplier is changed a new router may need to be connected.

This will mean the smart box will need to be reconfigured to the new router for it to work.

Within the settings menu and 'advanced settings' there is now facility to help the transition from the old router to the new router with onscreen assistance.

**Note: The old router must be still connected to the smart box (broadband connection is not required) prior to starting the reconfiguration with the new router ready to install.**

For more information see [Page 87](#)



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[Quick Install Guide](#)

**CLICKsmart**

# Wiring Accessories for a Smarter Home

Smart Box, Application & Cloud

## New Installation



### Installation Check List



Congratulations on purchasing the Click Smart Box (CSB040), an element of the Click Smart control system.

This instruction manual provides information on installing and operating the smart box and applications.

Only carry out the Click Smart installation after becoming thoroughly familiar with this manual and the system functions.

The applications enable control of Click Smart receivers mounted within range of the smart box using radio frequency.

If only controlling locally (within range of the router), the smart devices (phones or tablets) must be on the same Wi-Fi network to ensure full functionality is achieved.

For controlling remotely (away from the installation) the local Wi-Fi router must be connected to a broadband network. The controlling smart devices (phones or tablets) must be connected to a Wi-Fi network or data network (3G, 4G etc.) to ensure complete functionality is achieved.

It is recommended only one smart device is used at a time to set up the smart box. Setup data sent from multiple smart devices may cause the smart box to malfunction.

### Signal Range Test

We recommend prior to commencing with any Click Smart installation, a basic signal range test is carried out to test the transmission range through the variable building and furniture materials, as these can have an influence in how the system performs.

Each receiver is supplied with an 'installation guidelines' sheet to help ensure any potential installation issues are kept to a minimum. The installation guidelines sheet can be downloaded from [www.click-smart.com/tech\\_specs](http://www.click-smart.com/tech_specs).

When using the smart box for signal range testing, follow the installation procedures in this manual. We recommend either to add the plug-in receiver (RFSC-61) to the application and smart box and signal range test by controlling the socket throughout the property ensuring it operates successfully at each location, or to test all the receivers already installed and ensure they operate successfully.

In the event the receiver(s) do not operate in certain areas of the installation, the solution may be to install a signal repeater, see [Page 73](#). (For more details: [RFRP-20/B](#)).

If a signal repeater is required, follow the installation leaflet supplied with the repeater.

### Shipping & Disposal

Problem-free function of any Click Smart device also depends on the way it was shipped, stored and handled. If you notice any signs of damage, deformation, malfunction or missing parts, do not install and return it to the point of sale.

At the end of its service life, the product and its parts must be treated as electronic waste. Before starting the installation, make sure that all wires and connected parts are not under voltage. When assembling and performing maintenance, you must uphold safety regulations, standards, directives and special provisions for working with electrical equipment.

### Installation Check List

With the CSB040 Click Smart Box connected to your router (Ethernet cable), it then enables you to control your Click Smart wireless control system by smart phone or tablet devices utilising the Click Smart application.

The smart box communicates using the frequency 868MHz and enables the control of up to 40 Click Smart receivers from one location.

The Click Smart applications are available for Android and iOS devices, with the system offering the following functionality:

- Switching appliances (lighting, sockets, garage doors, blinds, fans etc.)
- Dimming lights (LED, energy-saving, halogen or incandescent)
- Time delay settings (delayed switching off of light when leaving room)
- Scenes (control multiple receivers with a single press)
- Automated control of receivers when programming time schedules

Thanks to the bi-directional communication, the smart box enables the current status of individual receivers to be visible on the controlling smart devices.

**Note:** When controlling the receivers locally from wired or wireless switches, we recommend a minimum of 2 seconds between the pressing of switches to enable the receivers to signal the change of status to the smart box and cloud. Switching too quickly could create the smart box to malfunction.

**Note:** The minimum requirements to enable control of the smart box remotely is a 3G network connection.

If one or both network connections (smart device network and local broadband network to smart box) have a slow data speed <0.8mb/s it will have a detrimental effect on the app control and status update.

During setup of the smart box, the IP address will be allocated automatically via DHCP (Dynamic Host Configuration Protocol) and then to static. The static IP will ensure the IP address does not change in the event of a power outage occurring.

The smart box can be powered using the plug-in adapter 10-27V DC (supplied) or via the USB power input (USB cable not supplied).

The package includes an antenna. If the smart box is mounted within a metal enclosure or to help improve the signal range, the antenna ([AN-E](#)) can be installed (purchase separately).

The maximum tightening torque for the antenna connector is 0.56 Nm.

The smart box transmits up to 100 metres in open space. If the signal between the smart box and receivers is poor the signal repeater ([RFRP-20/B](#)) can be used. Also see [Page 73](#).

Attention:

The minimum distance between the smart box and any receiver is one centimetre.

### Smart Box & Application Parameters:

- Maximum number of receivers - 40
- Maximum number of rooms - 40
- Maximum number of scenes - 20
- Maximum number of receivers within a scene - 20
- Maximum number of daily time schedule events - 4 x On & 4 x Off
- Maximum number of receivers that can be added to a time schedule - 10
- Maximum number of smart boxes controlled by one application - 6
- Maximum number of smart boxes controlled by one cloud account - 6
- Maximum number of smart devices controlling one smart box - 8

- It is designed for smart devices with Android 4.0 or iOS 9 and higher
- Suitable for smart devices with a display resolution greater than 800 x 480
- The application language follows the language set in the OS system



#### Installation Check List



1. Click Smart Box
2. 230V~ Plug In Adaptor
3. Ethernet Cable



## Smart Box Installation

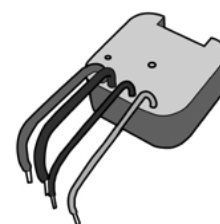


Connect the Smart Box to the power source and using the Ethernet cable connect it to your local router.

Your local network (router) automatically assigns the smart box its IP address. Dynamic IP address assignment (DHCP) which is then set as static.

Download and install the 'CLICK SMART' application on to your smart phone or tablet:

- For Android devices: Download via Google Play.
- For iOS (Apple) devices: Download via the App Store.



Click Smart Receivers



Router

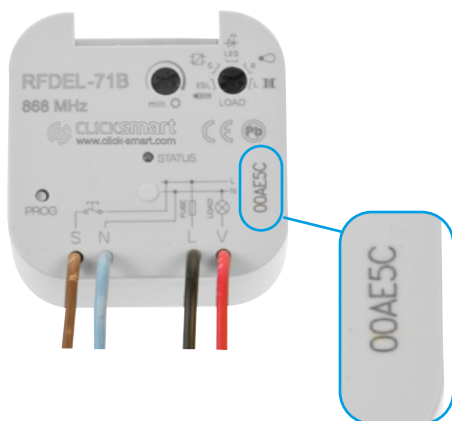


Smart Box

**Attention:**  
To help improve the signal quality to and from the smart box, ensure the smart box is NOT mounted directly on or next to the router.




Installation Check List



To assist with the configuration of the application, ensure the receiver type, hexadecimal address and location is noted for each receiver installed on the installation sheet provided (example shown).

Without the receiver type and correct hexadecimal address, the receiver details cannot be added to the application.

Alternatively an interactive PDF installation sheet can be downloaded from: [www.click-smart.com/tech specs](http://www.click-smart.com/tech specs).



**CLICKsmart**  
www.click-smart.com

### Application Installation Sheet

Installation: .1.Smart.Home.....

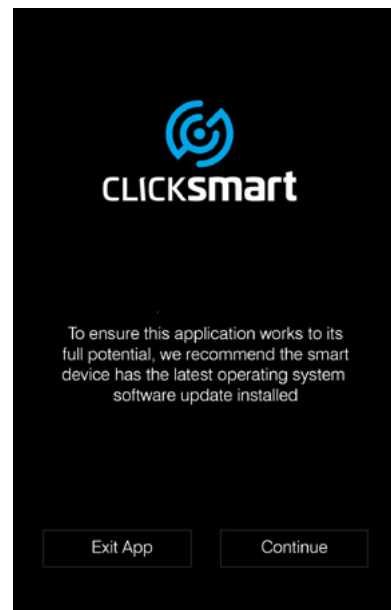
	Room Name (30 Chars)	Element (30 Chars)	Receiver Type	Address
1	Lounge	Wall Lights	RFDEL-71B	012345
2	Lounge	Table Lamp	RFSC-61	0ABCDE
3	Outdoor	Front Light	RFSAI-61B	0022AB
4	Outdoor	Rear Light	RFSA-61M	0EE456

### Operating system running the latest update?

Prior to starting the application we recommend the smart device is running the latest operating system software updates.

This will help ensure the Click Smart application runs at its full potential for that device.

When starting the application, the initial screen will ask this prior to continuing.



Standard Design



White Design

### Black Or White Background

The standard application is designed with black background. If a white background is preferred, the background can be changed within advanced settings once setup has been completed, see [Page 76](#).



To assist in the setting up of the smart box and applications, we recommend the following process is followed.

### Installation Sheet (printed copy supplied)

- Document list of rooms, receivers, receiver types and receiver addresses [Page 9](#)

### Range Test

- Carry out range test, (a repeater RFRP-20/B may be required) [Page 6](#)

[Add A Repeater](#)

### Smart Box Setup

- Wire Smart Box to router using Ethernet cable [Page 8](#)
- Ensure both router and Smart Box are powered [Page 8](#)
- Ensure the Smart device's Wi-Fi is connected to the same router as the Smart Box [Page 8](#)

### Application Guide - Setup

- Pair the Smart device app to the Smart Box [Page 12](#)
- Assign name to Smart Box [Page 12](#)
- Confirm pairing the Smart Box with grey circular icon turning blue [Page 12](#)
- Add room/location names and assign icon [Page 13](#)
- Add elements/receivers and assign its icon and room/location [Page 15](#)
- Create scenes (can be setup later if preferred) [Page 18](#)
- Create schedules (can be setup later if preferred) [Page 23](#)
- Cloud Registration [Page 30](#)

[Control Menu](#)

This manual is available to access from within the applications via the **'Help'** links displayed within the 'settings' menus.

Once the smart box has been setup and operational, when pairing additional smart phones and tablets to the same smart box all the programmed data will automatically be uploaded.

Once the Smart Box and Cloud has been setup and all the receivers are working as required, linking to **Alexa** and/or **Google Home** can then commence.

**Compatible With  
Alexa & Google Home**

[Installation Check List](#)[Pairing The Smart Box](#)[Add Rooms](#)[Add/Assign Elements](#)[Add/Create Scenes](#)[Add Time Schedules](#)[Cloud Registration](#)

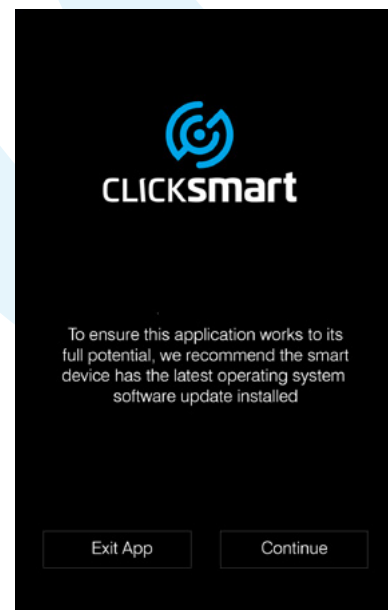
With the preparation completed, the application can be opened.

The initial screen is a reminder to ensure the latest operating system update is running on the smart device.

Exit to check the smart device settings or with the latest update running, **Continue**

**Note:**

**There are minor variations between the Android and iOS applications with regards the information displayed, e.g. once the smart box is paired the Android version refers to the smart box IP address where the iOS version refers to the name assigned to the smart box.**



The Welcome screen offers initial access to the easy setup application guide.

The guide allows the following features to be set up:

- Rooms - Add room names and icon
- Elements - Add receivers, icon and assign the element to its room
- Scenes - Select the elements and command to be operated with a single press (can be setup afterwards if preferred)
- Schedules - Assign time schedules to receivers (individual or groups of receivers having the same functionality) (can be setup afterwards if preferred)
- Cloud Registration - Once registered will enable remote access away from the installation

Press **'START'** to continue with the easy setup guide.

Alternatively if preferring to **'Skip'** the guide, the rooms, elements, scenes, schedules and the cloud can still be added and amended from within the application settings menu, although with slightly different menu layouts. See [Page 39](#) onwards.

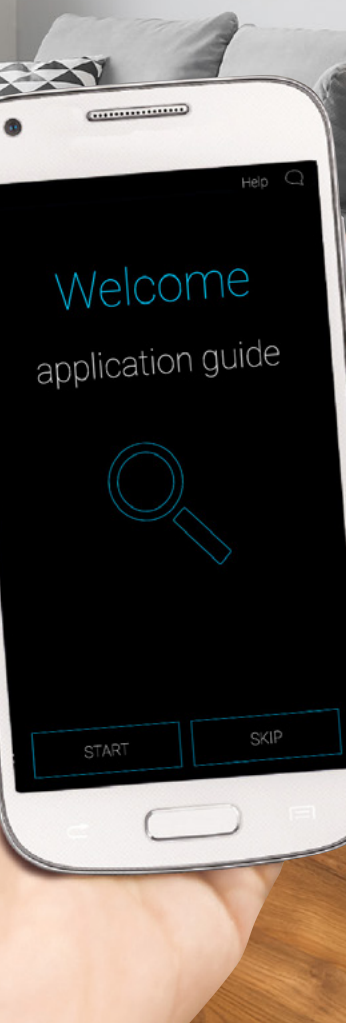
The application guide will appear on initial start-up of the application and is available to access from the advanced settings menu. Once setup, when the application is next started the guide will not appear and will go straight to the control screen.

The application guide can be accessed thereafter through the settings menu, see [Page 76](#).

**Note:**

**It is recommended only one smart device is used at a time to set up the smart box. Setup data sent from multiple smart devices may cause the smart box to malfunction.**

Once the smart box has been setup and operational, when pairing additional smart devices to the same smart box all the programmed data will automatically be uploaded.



Installation Check List

Pairing The Smart Box

Add Rooms

Add/Assign Elements

Add/Create Scenes

Add Time Schedules

Cloud Registration

With the CSB040 smart box connected to the router, and the smart device (Phone or tablet) connected via Wi-Fi to the same router, the app will pair using DHCP connection. Once the IP address has been issued it will be saved as a static IP.

If the name and IP address is known for the router, the details can be added manually.

To automatically start searching for the smart box, select '**AUTO**' (Fig.1). The IP address of the smart box will appear when found (Fig.2).

Select the IP address listed to set the address to static (Fig.3) and to assign an identification name. The name will be saved locally to the smart device and not the smart box.

The IP address is set to static to prevent the IP address potentially changing after a power outage or re-boot of the smart box and router.



Fig. 1

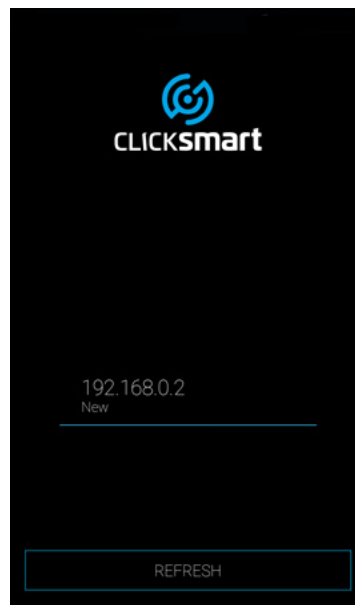


Fig. 2

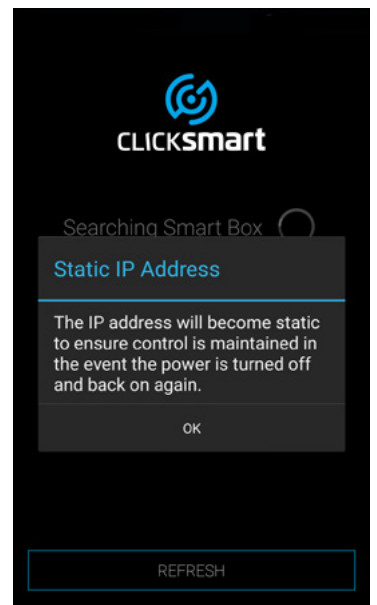


Fig. 3

Allocate the name and when listed **PRESS** on the grey circular dot (Fig.4) to assign.

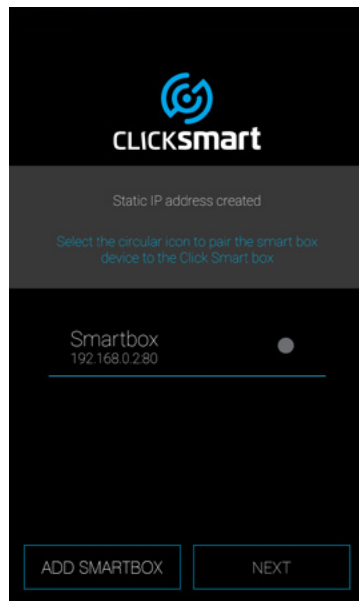


Fig. 4

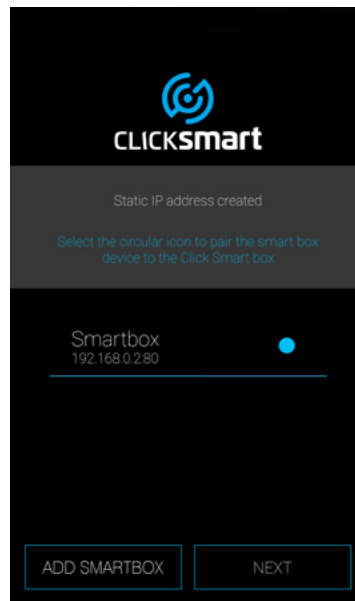
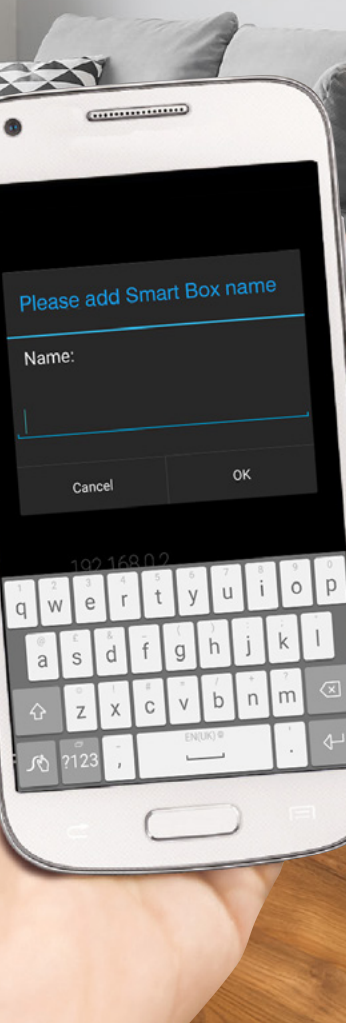


Fig. 5

The grey circular dot changes to blue (Fig.5), this confirms the pairing with the smart box and the smart device is now connected.

Up to 6 smart boxes can be assigned.

Select '**Next**' to start entering rooms, elements, scenes and schedules.



Installation Check List

Pairing The Smart Box

Add Rooms

Add/Assign Elements

Add/Create Scenes

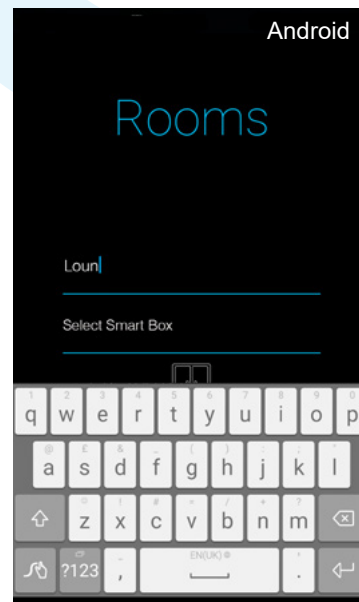
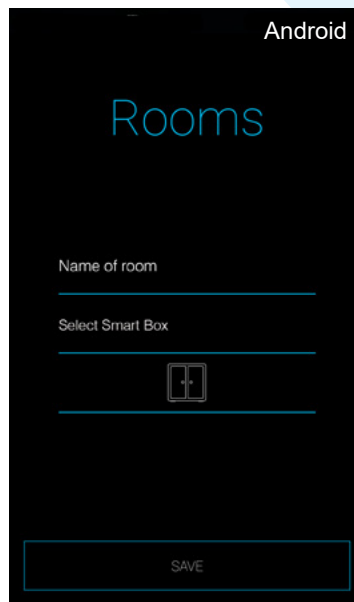
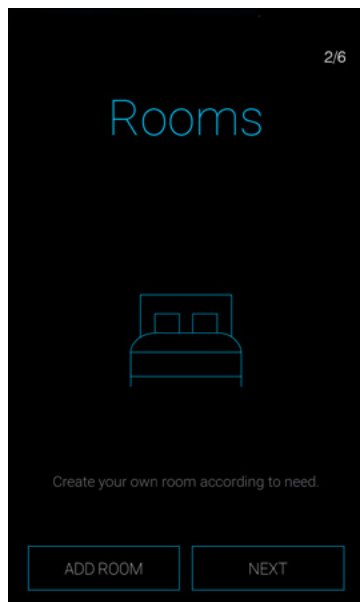
Add Time Schedules

Cloud Registration

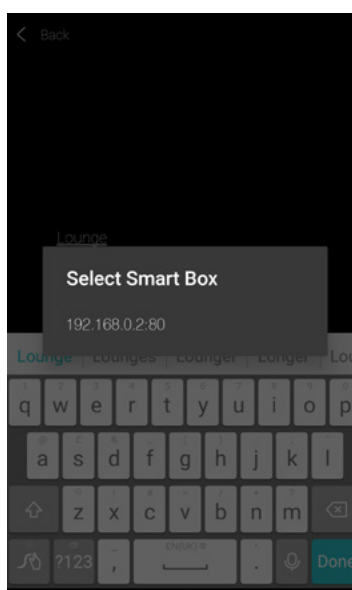
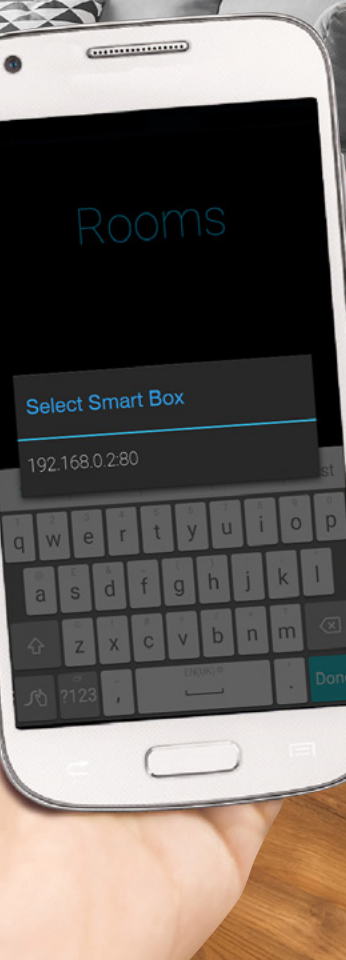
With the **'Rooms'** home screen shown, the list of room (location) names for the complete installation can be added.

Select **'ADD ROOM'** to enable the list of rooms on the installation sheet to be entered.

1. Select **'Name of room'** and the on screen keyboard will appear. Enter the initial room name, e.g. Lounge.



2. Next select **'Select Smart Box'** in the room menu. A window will appear with the list of smart boxes assigned. Select the IP address (Android) or smart box name (iOS) of the smart box required.



Installation Check List

Pairing The Smart Box

Add Rooms

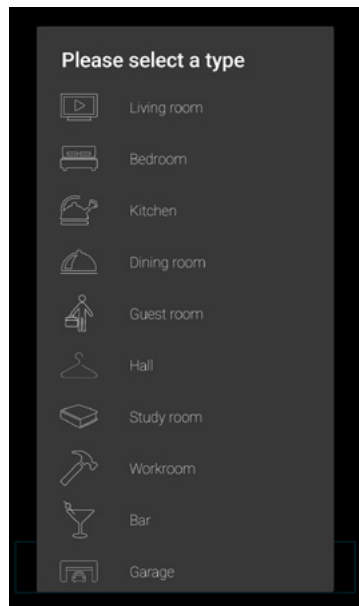
Add/Assign Elements

Add/Create Scenes

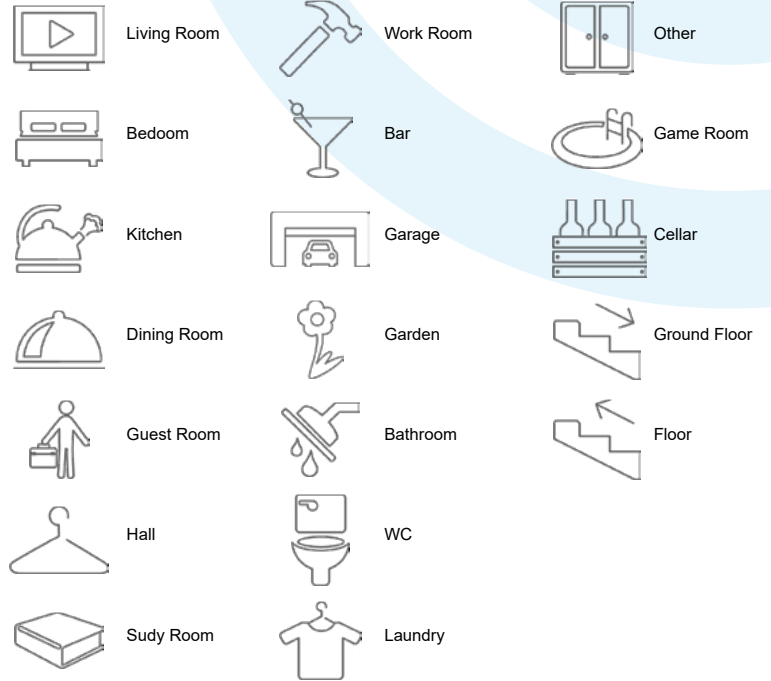
Add Time Schedules

Cloud Registration

3. Select the **'Icon'** in the menu. Select from either the list of icons (Android) or glide the icons left or right with selected icon in blue (iOS).



### List of room icons:



4. The final menu will list all selections made.

Press **'Save'** to confirm the room name and setting.

The names will be saved on to the smart box.

The screen will go back to the **'Rooms'** home screen. (Fig.1)

Add further rooms / locations (up to 40) or select **'NEXT'** to advance to adding Elements (Receivers)

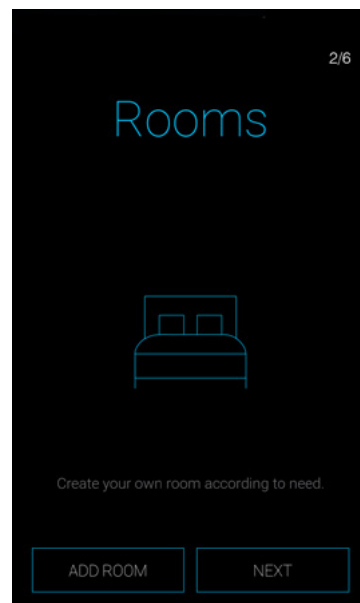
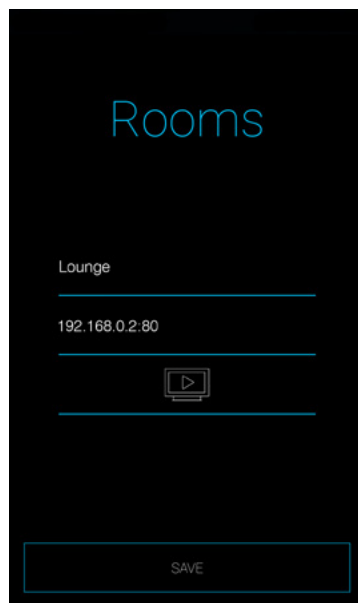


Fig.1



Installation Check List

Pairing The Smart Box

Add Rooms

Add/Assign Elements

Add/Create Scenes

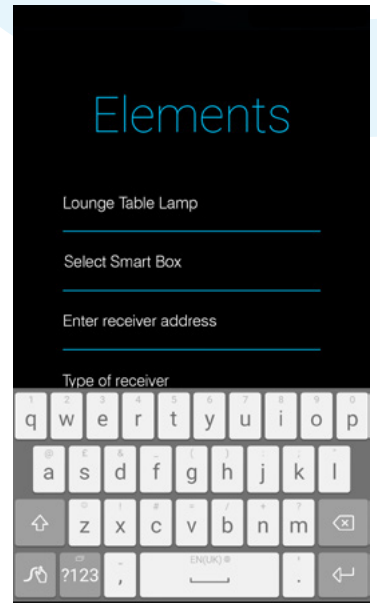
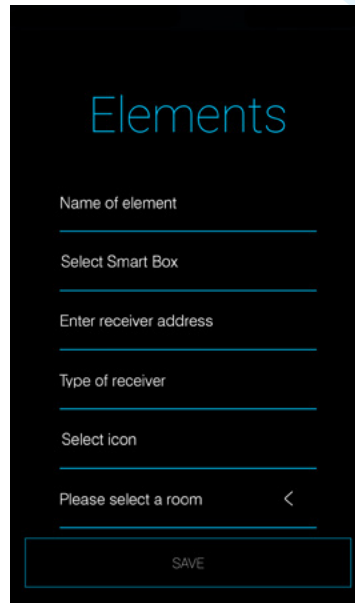
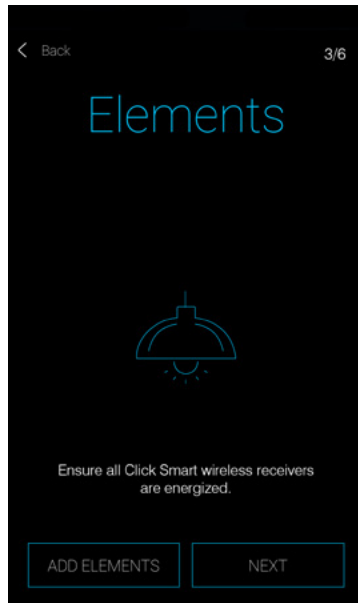
Add Time Schedules

Cloud Registration

With '**Elements**' home screen shown, the elements (receivers and related appliance) for the installation can be added with the room also being assigned.

Select '**ADD ELEMENTS**' to enter the menu and enable the list of elements/receiver on the installation sheet to be entered.

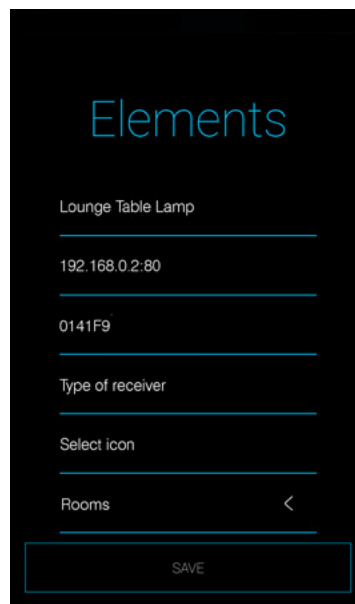
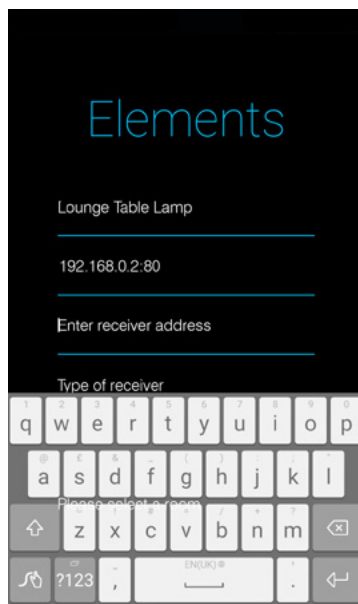
1. Select '**Name of element**' on the menu and the on screen keyboard will appear. Enter the element/receiver appliance name, e.g. Lounge Table Lamp.



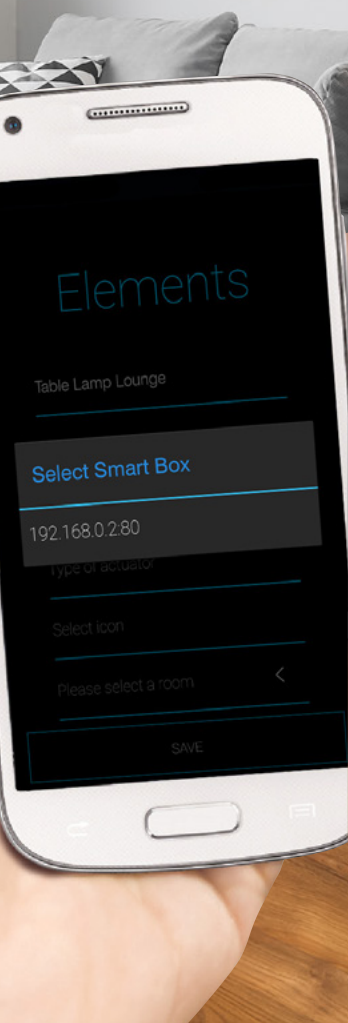
2. Select the smart box IP address or name from the drop down list which appears.

3. Select '**Enter receiver address**' and type in the address from the installation sheet. The letters can be entered in lower case if preferred.

**Note:** Ensure the address is correct as in the event an error is made the receiver will not operate.



Elements continue on next page



Installation Check List

Pairing The Smart Box

Add Rooms

Add/Assign Elements

Add/Create Scenes

Add Time Schedules

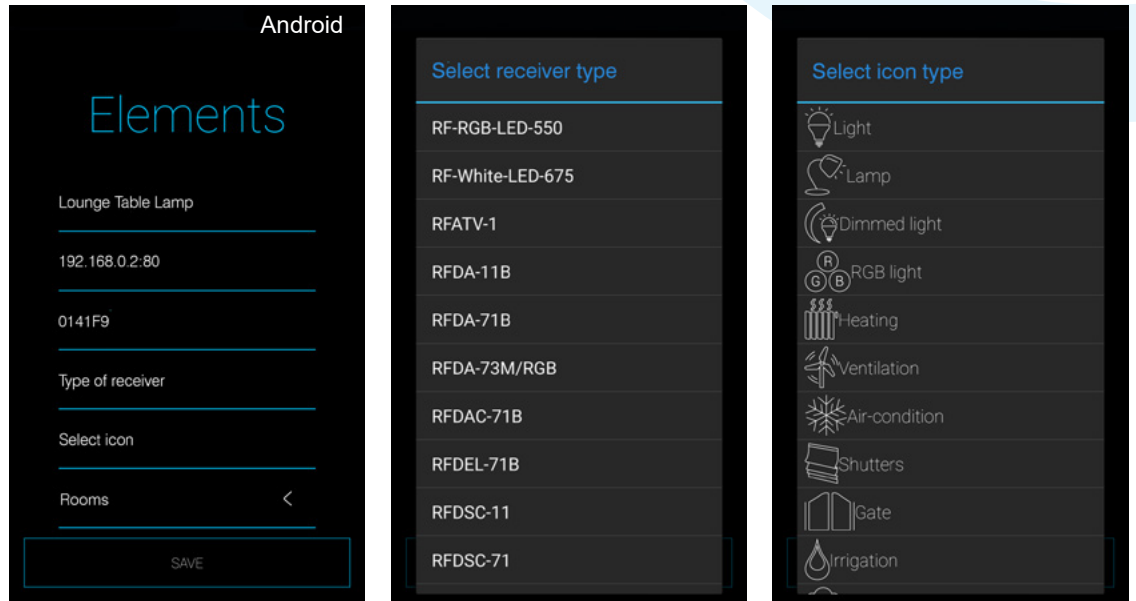
Cloud Registration

4. With the address entered, select **'Type of receiver'**.

From the drop down menu, select the installed receiver type, e.g. RFDEL-71B.

5. The next menu section is the icon preferred to help identify the appliance when being controlled.

From the drop down menu (Android) or glide the icons left or right with selected icon in blue (iOS) select the preferred icon.



### List of element/appliance icons:



Installation Check List

Pairing The Smart Box

Add Rooms

Add/Assign Elements

Add/Create Scenes

Add Time Schedules

Cloud Registration

6. Finally select the room for where the appliance is located. The list of rooms previously entered will appear.

With all six fields completed the data can then be saved. The data will be saved on to the smart box and not the smart device (unless the data backed up).

On saving, the screen will go back to the '**Elements**' home screen, (Fig.1).

Add further elements or select 'NEXT' to advance to adding Scenes.

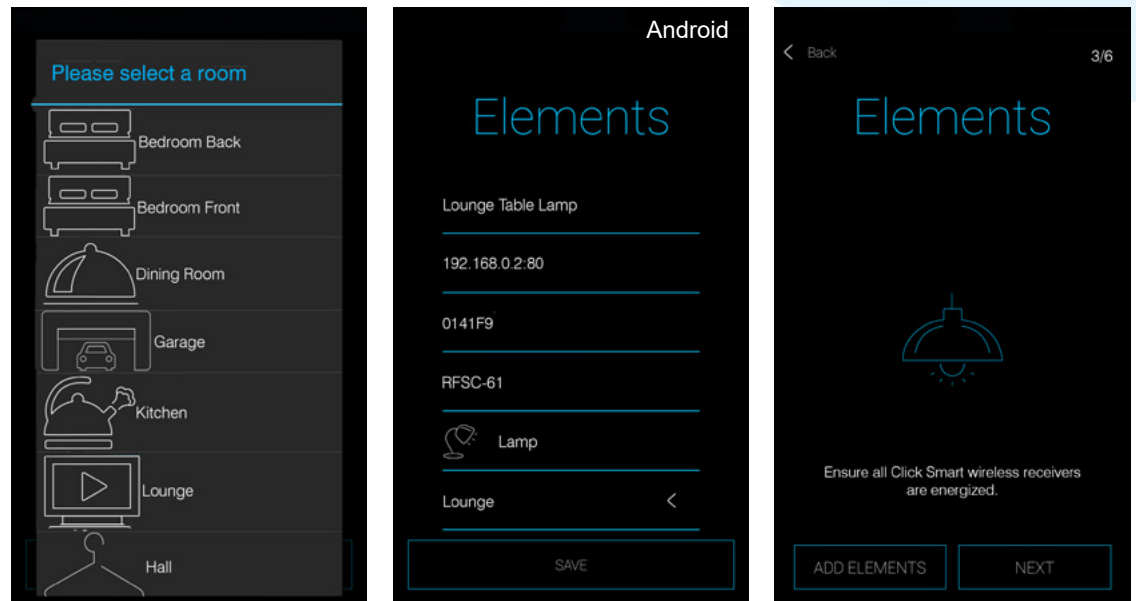
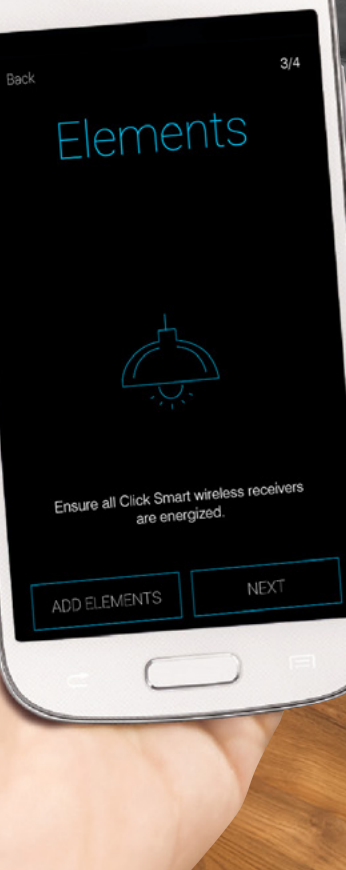


Fig.1



Installation Check List

Pairing The Smart Box

Add Rooms

Add/Assign Elements

Add/Create Scenes

Add Time Schedules

Cloud Registration

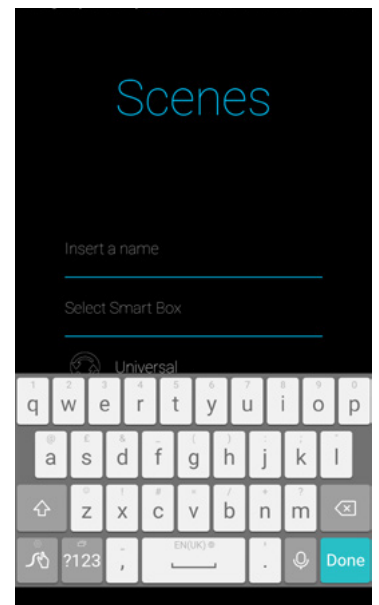
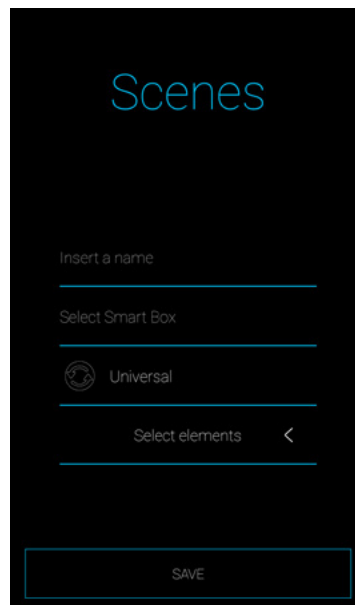
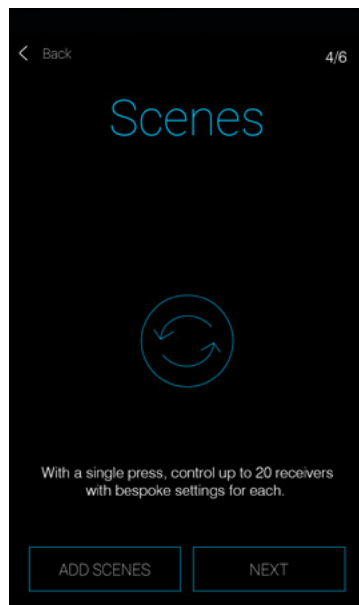
Creating scenes enables multiple elements (receivers) to be added with each element assigned its own function for that scene. With a single press all the set commands assigned can be carried out.

Example. The scene **'Reading'** could be set up so the main lounge lights are dimmed to 10% whilst the table lamp switches 'OFF' and the floor lamp (preferred for reading) is switched 'ON'.

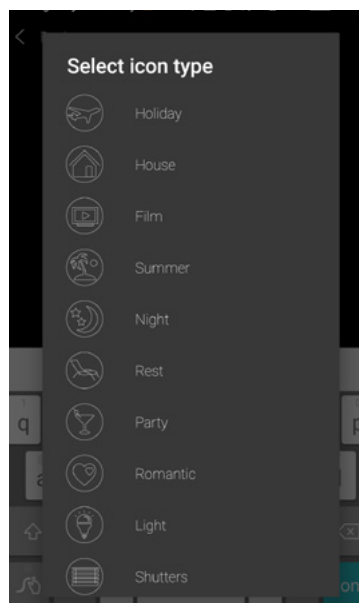
If necessary, **'Scenes'** can be created or edited later if preferred.

To create a scene select **'ADD SCENES'** to enter the Scenes menu or complete to finish the application guide setup.

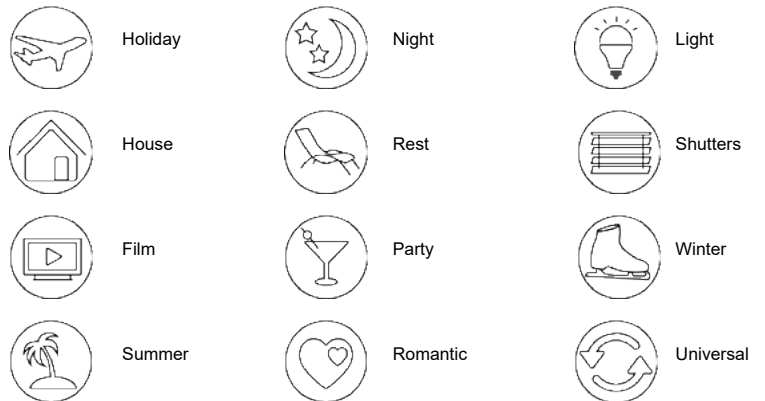
1. Assign the scene a name.
2. Select the smart box for the receivers to be assigned.



3. With the scene name added and smart box selected, the scene icon can be assigned.



### List of scene icons:



Installation Check List

Pairing The Smart Box

Add Rooms

Add/Assign Elements

Add/Create Scenes

Add Time Schedules

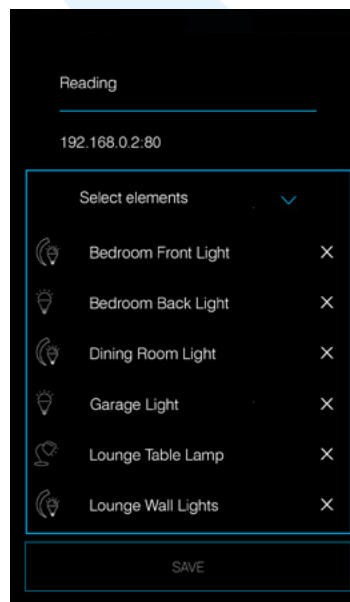
Cloud Registration

4. Choose from the list of elements/receivers already added.

As each receiver/appliance is selected the function to be carried out will need to be assigned.

The following pages will explain about each setting for:

- Shutter receivers
- Switching receivers
- Dimming receivers



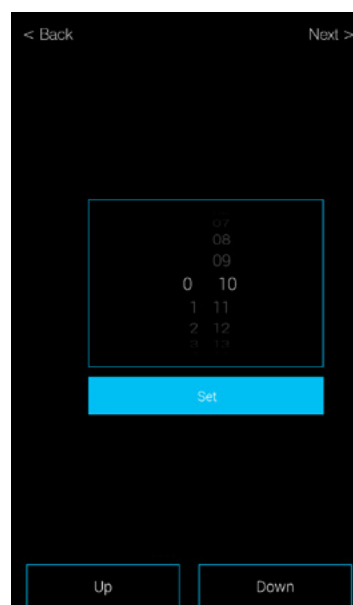
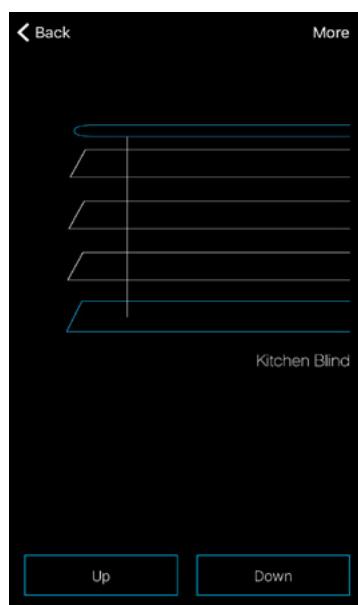
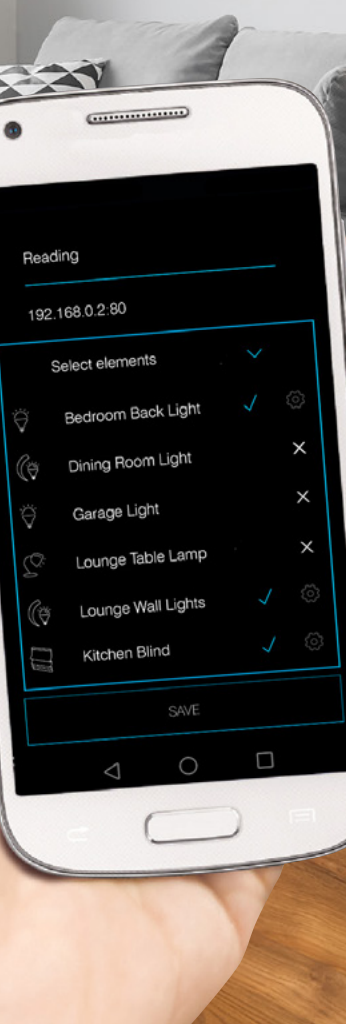
4a. Shutter receiver selected.

The initial screen starts up with the blind icon and receiver / appliance identification.

The initial setting allows you to set **'Up'** (open) or **'Down'** (closed).

Select **'Next'** (Android) or **'More'** (iOS) to progress with adding a specific time for up or down (open or close).

The scene time set is independent to the time which is set up within the manual control menu which time schedules also link too.





Installation Check List

Pairing The Smart Box

Add Rooms

Add/Assign Elements

Add/Create Scenes

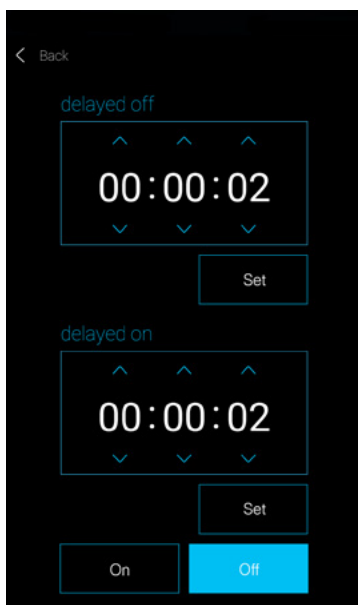
Add Time Schedules

Cloud Registration

4b. Switching receiver selected.

Android - The initial screen starts up with time delay settings (see below) with standard switching 'On' and 'Off'.

iOS - The initial screen starts up with the respective element selected icon, '**On**' & '**Off**' plus '**More**' in the top right hand corner. By selecting '**More**' the screen moves to the time delay settings.



Android



iOS - Screen 1



iOS - Screen 2

To assign the setting:

A. Standard switching (On or Off).

Select the required option which will change the background to blue. Select back to save the setting and return back to the scene listing.

B. Time delay setting (1 hour maximum):

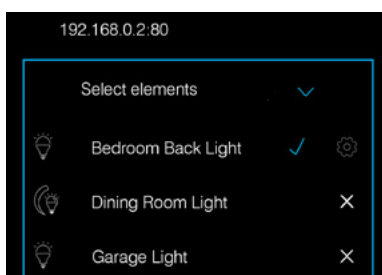
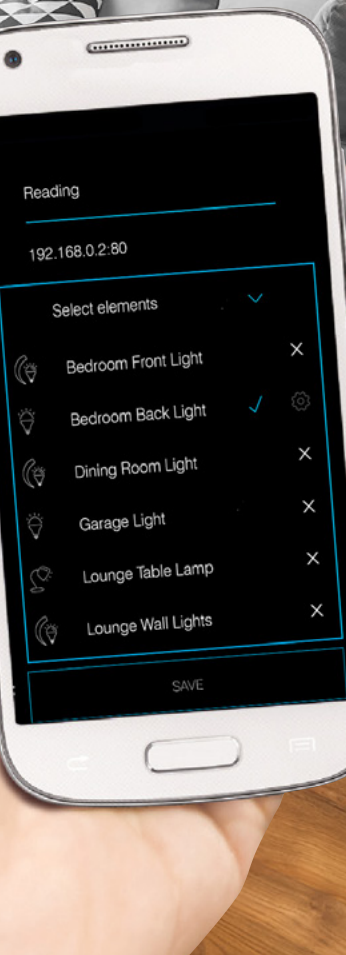
The three settings relate to (hours, minutes & seconds).

Delayed off (turns off after the set time has elapsed).

Delayed on (turns on after the set time has elapsed).

Add the required time for either delay option and press the '**Set**' (Android) or '**delayed**' (iOS) button to assign.

Select back to save the setting and return back to the scene listing.



The receiver / appliance setting on the scene listing will change.

A blue tick replaces the 'X', with additional  icon (Android).

Select the blue tick to remove the selection from the scene or icon to change the receiver setting.

Installation Check List

Pairing The Smart Box

Add Rooms

Add/Assign Elements

Add/Create Scenes

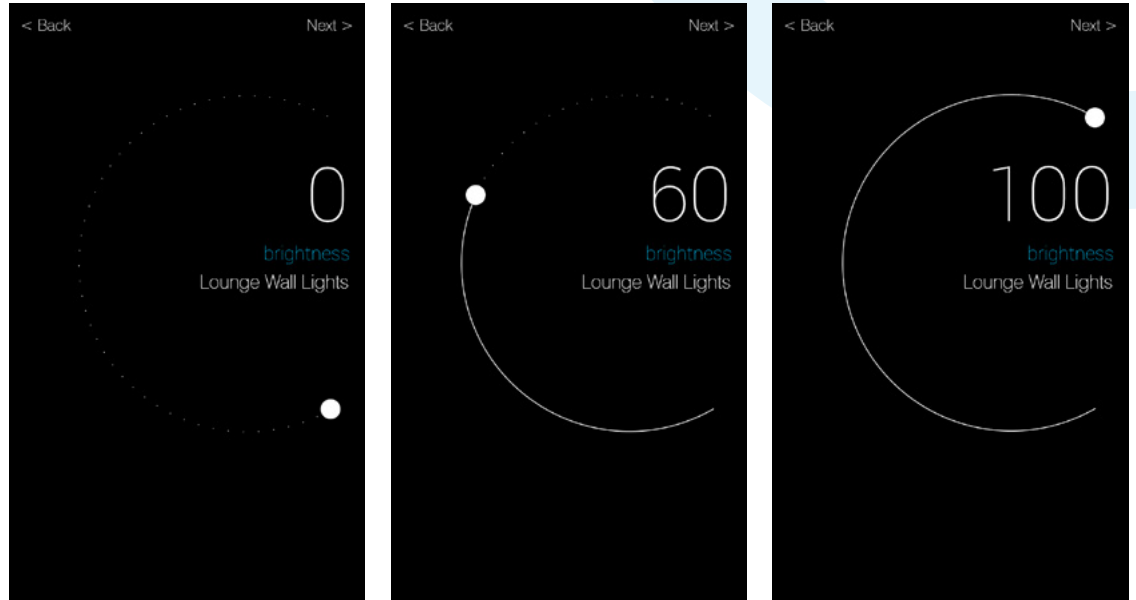
Add Time Schedules

Cloud Registration

4c. Dimming receiver selected.

A. The initial screen starts up with the dimming arc.

Simply press or press and slide around the arc to set the required lighting level. Select back to save the setting and return back to the scene listing.



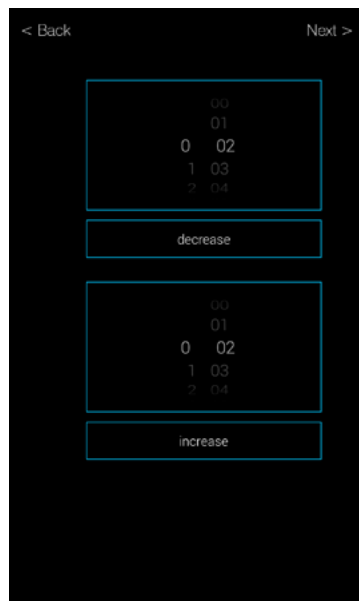
B. In the top right corner, by selecting **'Next'** (Android) or **'More'** (iOS) the screen progresses to time settings for dimming up to maximum or down to minimum.

The settings relate to minutes & seconds (59 minutes, 59 seconds maximum).

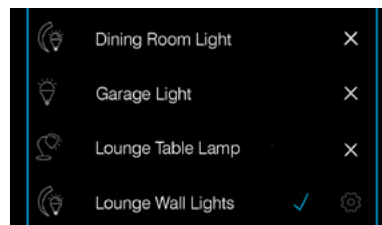
Decrease - Time to dim down to off (sunset)

Increase - Time to dim up to 100% (sunrise)

Add the required time for either option and press the **'decrease'** or **'increase'** button so highlighted in blue to assign.



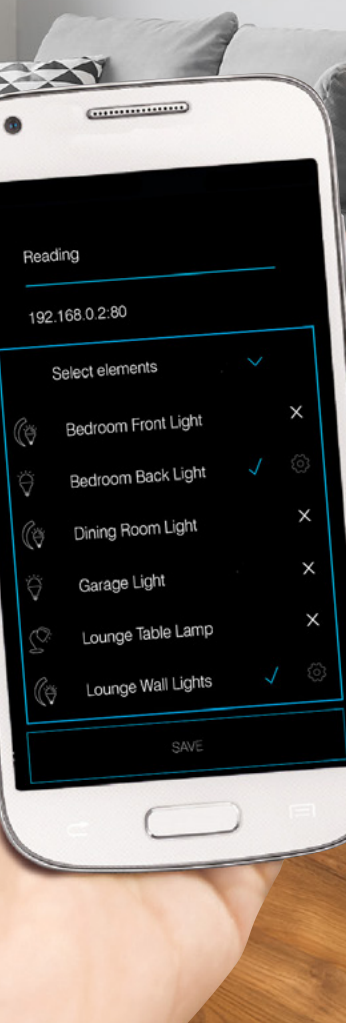
Select back to save the setting and return back to the scene listing.



The receiver / appliance setting on the scene listing will change.

A blue tick replaces the 'X', with additional icon (Android).

Select the blue tick to remove the selection from the scene or icon to change the receiver setting.



Installation Check List

Pairing The Smart Box

Add Rooms


Add/Assign Elements


Add/Create Scenes

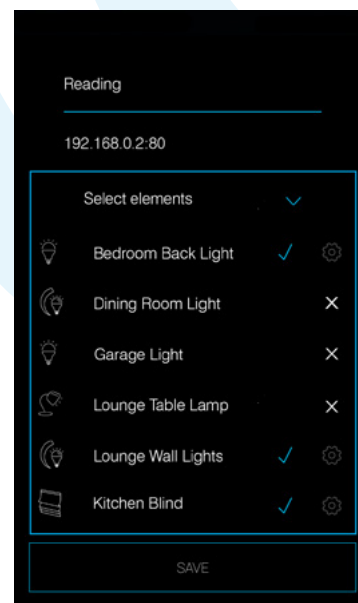
Add Time Schedules

Cloud Registration

The receiver / appliance setting on the scene listing will change.

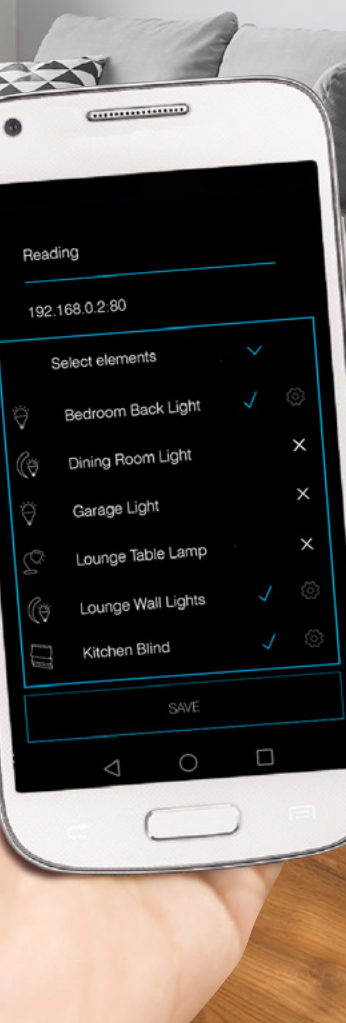
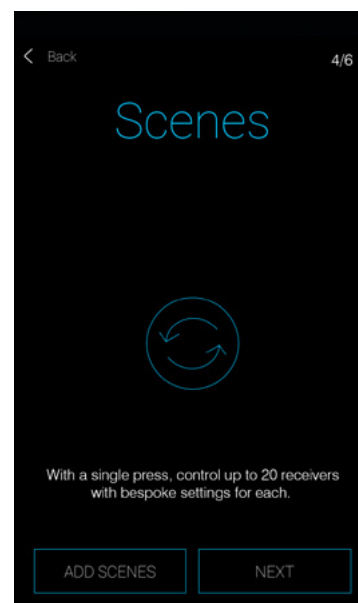
A blue tick replaces the 'X', with additional  icon (Android).

Select the blue tick to remove the selection from the scene or  icon to change the receiver setting.



Select back to save the setting and return back to the scene listing.

Add more 'Scenes' or select 'NEXT' to progress to the 'Schedules' where time settings can be added.



Installation Check List

Pairing The Smart Box

Add Rooms

Add/Assign Elements

Add/Create Scenes

Add Time Schedules

Cloud Registration

Creating and activating time schedules enables selected elements to be automated which in turn can provide additional security, e.g. simulated occupancy.

The schedules programmed are stored by the smart box so once setup and activated the smart phone or tablet does not need to be connected to the router / Wi-Fi .

Individual elements or grouping of elements (having the same function) can be assigned with each having up to 4 time schedules set per day with a 7 day cycle.

Daily schedule:

- Switching: 4 x ON and 4 x OFF
- Dimming: 4 x ON (10% to 100%) and 4 x OFF
- Shutter: 4 x UP (open) and 4 x DOWN (close)

Schedules setup for one day can easily be copied to other days of the week.

Up to 10 elements with the same function can be assigned to the same schedule.

You cannot assign a mixture of switching, dimming and shutter elements to the same schedule, they must be setup independently.

Schedules can easily be removed. Simply press and hold (Android) or slide to the left (iOS). All the assigned elements remain unaffected.

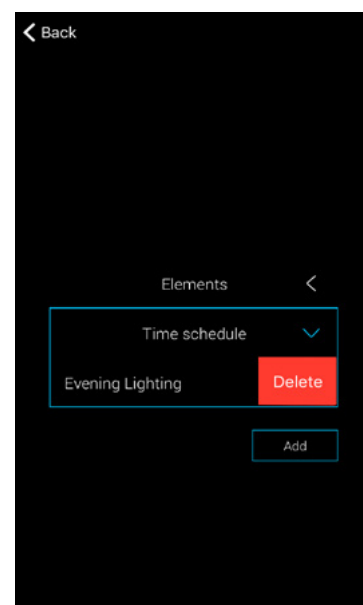
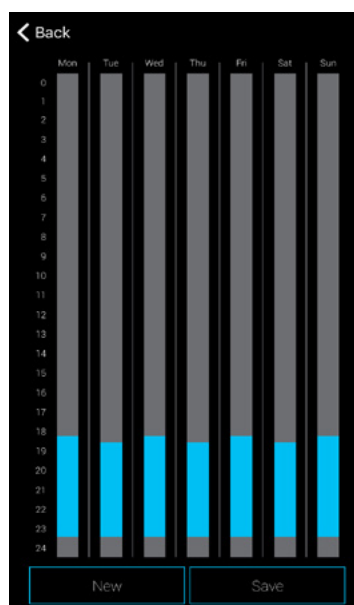
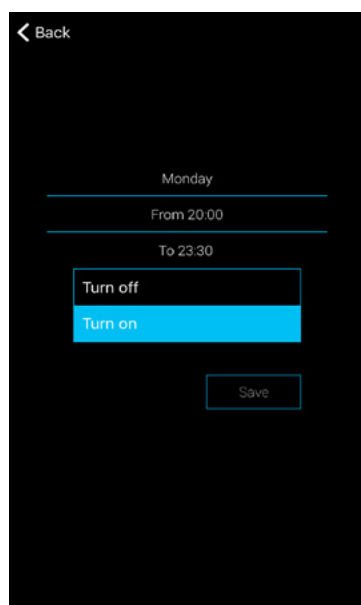
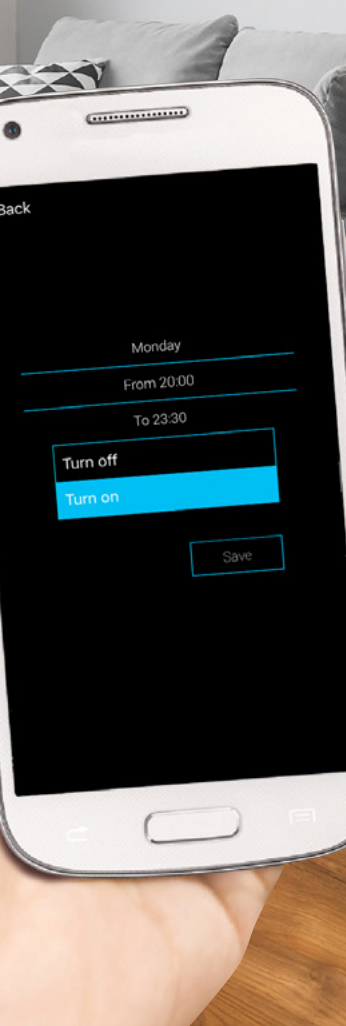
Once schedules are setup, the elements assigned to time schedules can easily be enabled / disabled using 'AUTO' mode in the control screen.

### Notes:

**If more than one smart box is assigned through the same application, only elements with the same function and on the same smart box can be controlled together (up to a maximum of 10).**

**Any elements set to 'AUTO' can still be over-ridden by locally controlled smart switches and controllers etc.**

**The schedules if still in 'AUTO' mode will then over-ride the present status when the next time set has elapsed.**



Installation Check List

Pairing The Smart Box

Add Rooms

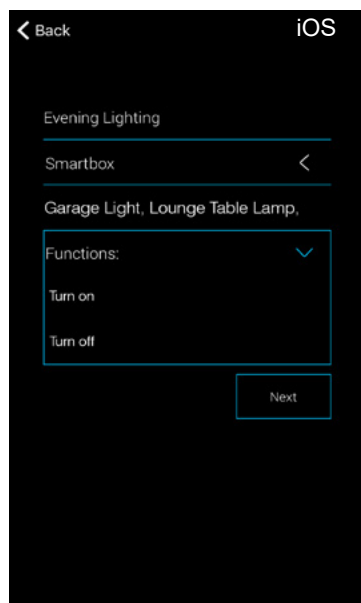
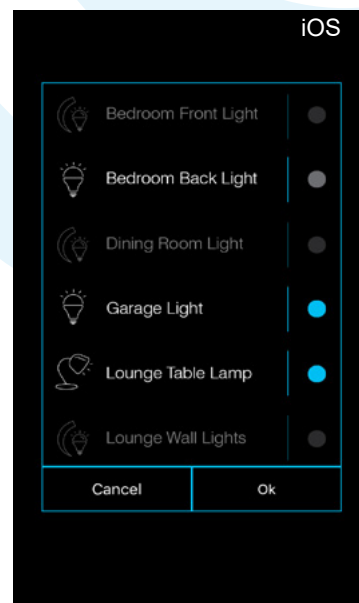
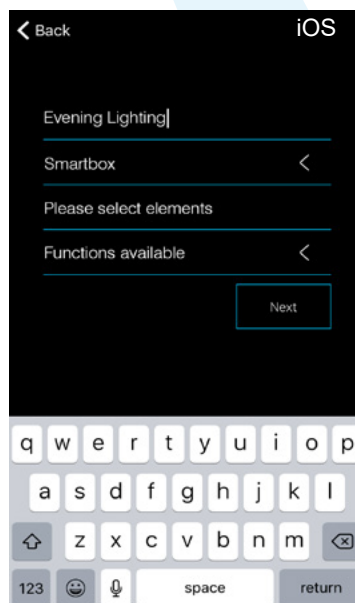
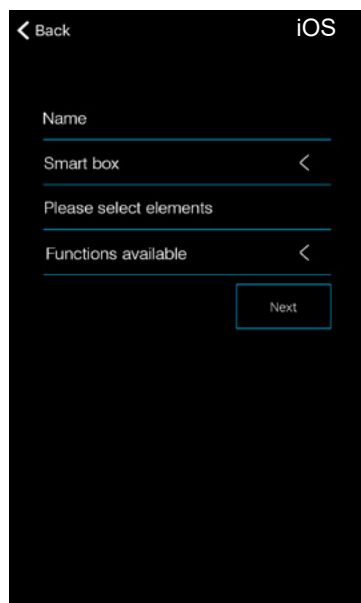
Add/Assign Elements

Add/Create Scenes

Add Time Schedules

Cloud Registration

To create time schedules simply add the schedule name, select the smart box and the required elements (must be of the same function, e.g. all switching receivers).



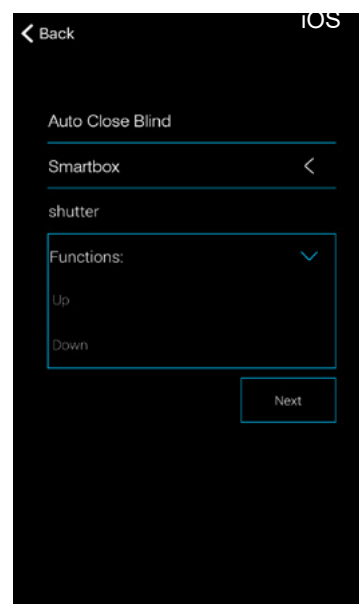
With the elements selected the **'Functions available'** tab lists the functions that are available for the type of receiver selected (not used to assign to schedule). *The actual function required is assigned when adding the schedule information.*

### Switching elements / receivers:

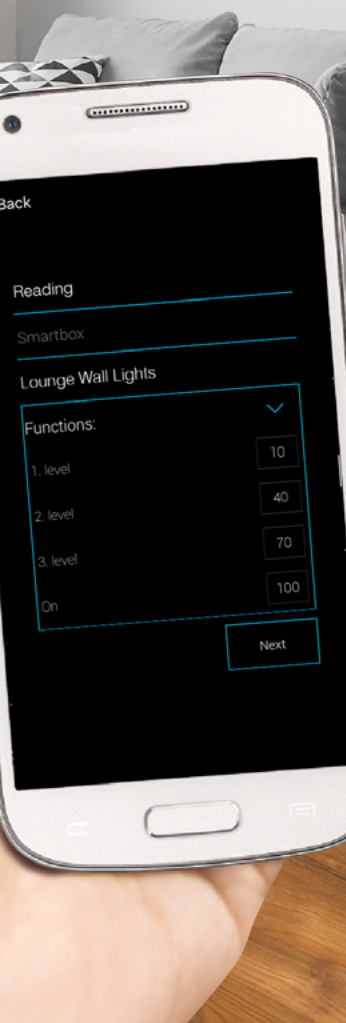
- RFSC-61, RFSA-61B, RFSAI-61B, RFSA-61M, RFSA-62B and RFSA-66M
- Functions: Select ON for times assigned and will automatically be off between schedules.
- Selecting 'OFF' will not display on the time bar.

### Shutter elements / receivers:

- RFJA-12B/230V and RFJA-12B/24V
- Functions: Select UP (open) for times assigned and will automatically be down between schedules.
- Selecting 'DOWN' will not display on the time bar.



For dimming receivers see the following page.





[Installation Check List](#)[Pairing The Smart Box](#)[Add Rooms](#)[Add/Assign Elements](#)[Add/Create Scenes](#)[Add Time Schedules](#)[Cloud Registration](#)

### Dimming elements / receivers:

RFDA-71B, RFDEL-71B and RFDAC-71B

Functions available: Four dimming levels (default 20, 50, 70 & 100%) allowing ..... the desired level to be set for a specified time period.

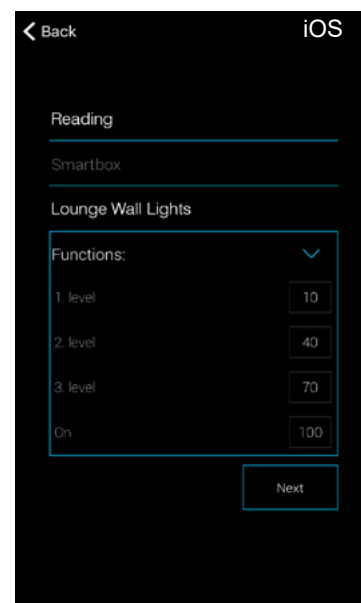
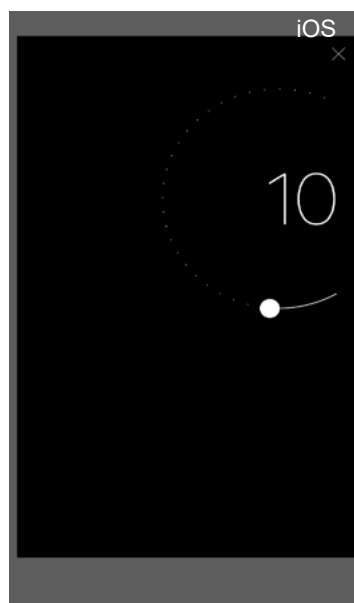
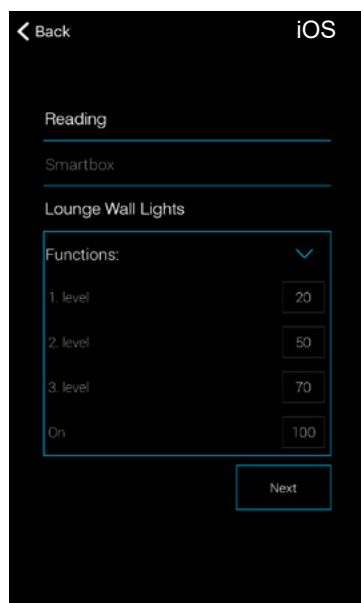
In between the assigned time schedules the light source will be off.

Selecting 'DOWN' will not display on the time bar.

Each of the four levels can be adjusted by pressing the level to be amended.

The control screen opens and the level can be adjusted in 10% increments. ....

Press the '**back**' (Android) or '**X**' (iOS) to save and return to the function screen.



Once the elements have been selected, select '**Next**' to assign the days, times and the element(s) function (dimmed level).

Installation Check List

Pairing The Smart Box

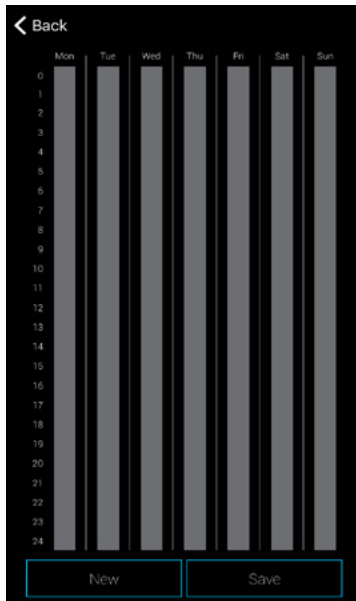
Add Rooms

Add/Assign Elements

Add/Create Scenes

Add Time Schedules

Cloud Registration



### Weekly overview screen

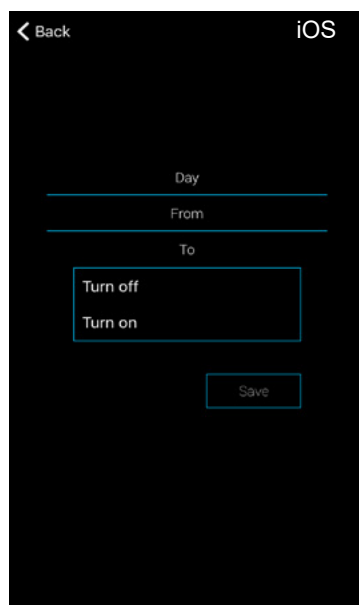
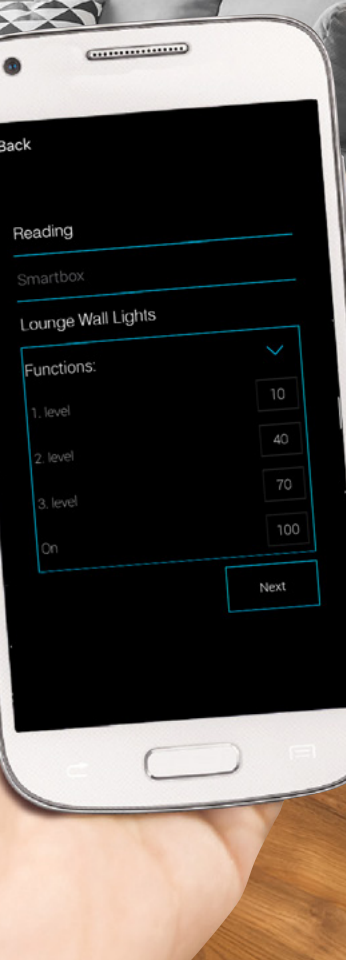
Select **'New'** to open the input screen.

### Day, time and function input screen

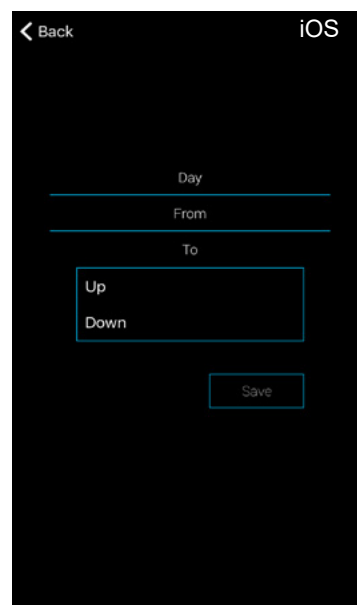
Dependant on the element type will depend on the input screen information displayed.

Enter the day, time from and time to then select the 'ON', 'UP' or dimmed level to undertake during the times set.

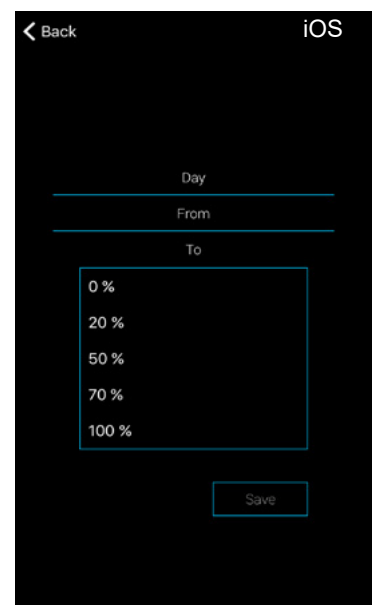
To select the function on Android devices, access the drop down menu.



Switching



Shutter



Dimming

[Installation Check List](#)[Pairing The Smart Box](#)[Add Rooms](#)[Add/Assign Elements](#)[Add/Create Scenes](#)[Add Time Schedules](#)[Cloud Registration](#)

### Day, time and function input screen (switching elements)

With the day, times and 'ON' function added, pressing save will then display the weekly overview screen with the time selection displaying on the time bar.

Press 'save' on the time bar screen will then save all set times and functions.

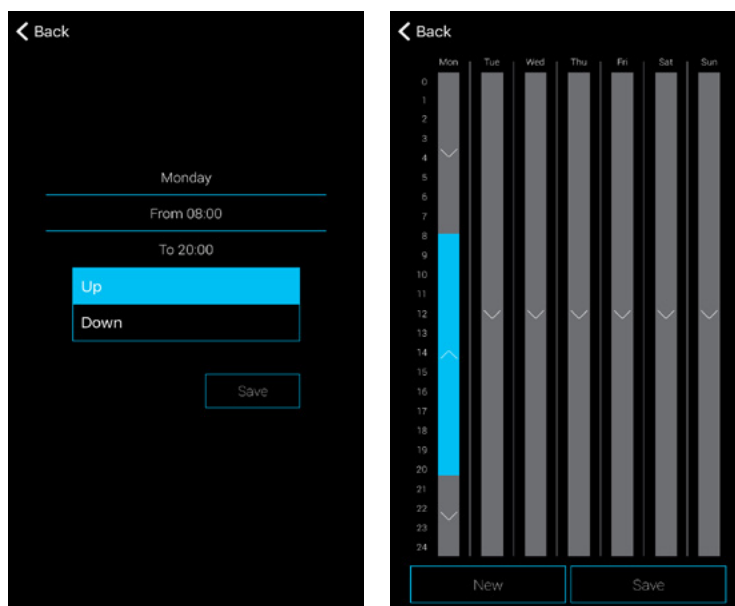


Switching

### Day, time and function input screen (shutter elements)

With the day, times and 'UP' function added, pressing save will then display the weekly overview screen with the time selection displaying on the time bar.

Press 'save' on the time bar screen will then save all set times and functions.



Shutter

Installation Check List

Pairing The Smart Box

Add Rooms

Add/Assign Elements

Add/Create Scenes

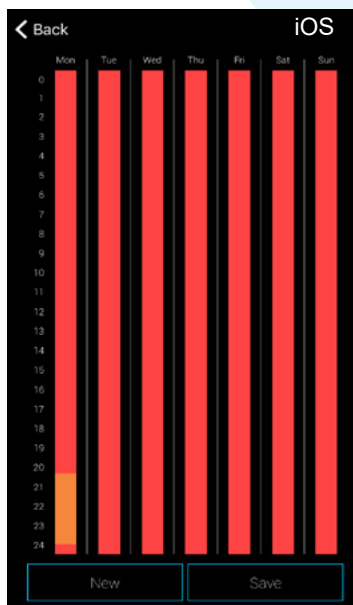
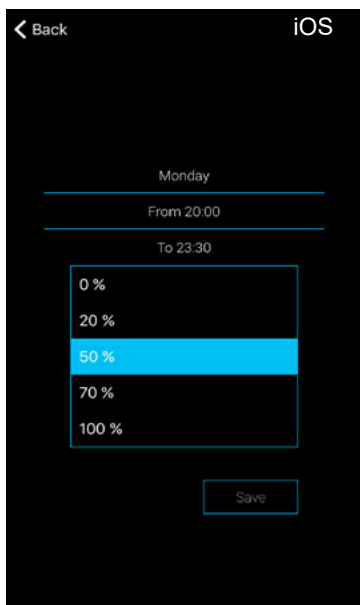
Add Time Schedules

Cloud Registration

### Day, time and function input screen (dimming elements)

With the day, times and dimmed levels added, pressing save will then display the weekly overview screen with the time selection displaying on the time bar.

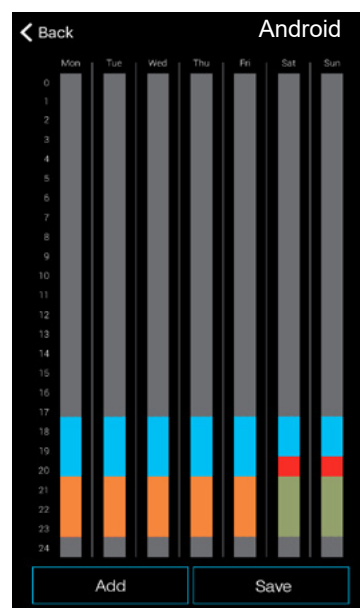
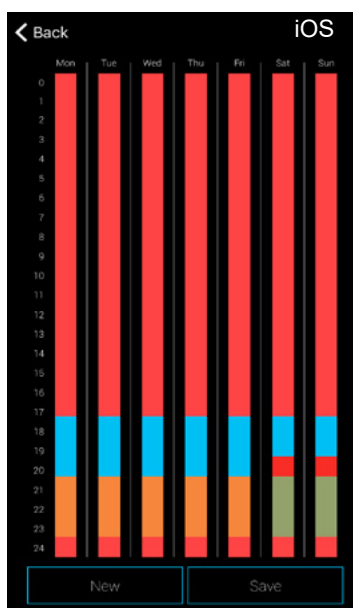
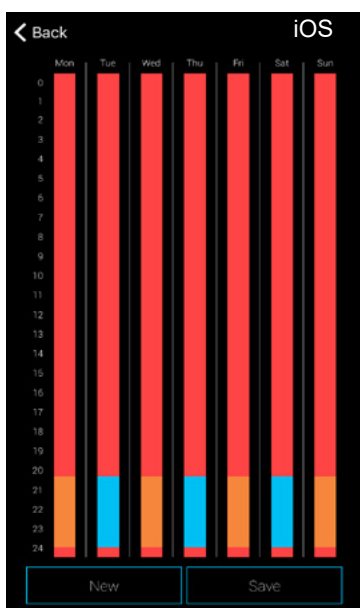
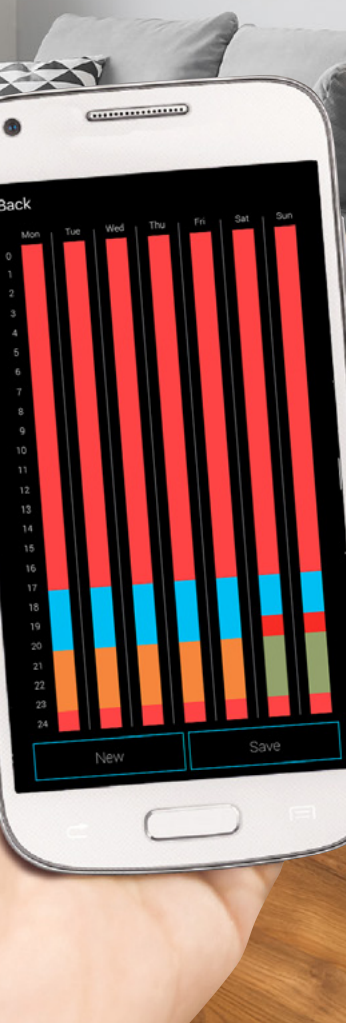
Press **'save'** on the time bar screen will then save all set times and functions.



#### Dimming

When selecting the dimming level, each of the four percentages displays a different colour on the time bar:

- 0% - Nothing displayed
- Level 1 - (20% default): Green
- Level 2 - (50% default): Orange
- Level 3 - (70% default): Red
- Level 4 - (100% default): Blue



#### Dimming

Installation Check List

Pairing The Smart Box

Add Rooms

Add/Assign Elements

Add/Create Scenes

Add Time Schedules

Cloud Registration

### Amend & remove times set

With the weekly overview screen open, press the coloured time bar which shows the **'from'** and **'to'** times. Slide up or down to adjust each time or press and 'hold' the opened time bar (fig. 1) to open the schedule setting (fig. 2).

Press and hold to **'Delete'** (Android) or **'Erase'** (iOS) to remove the time from the full schedule.

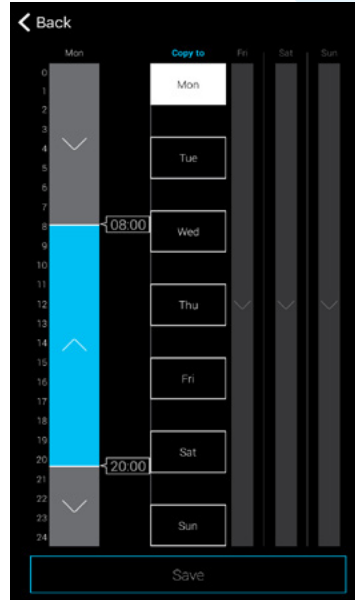
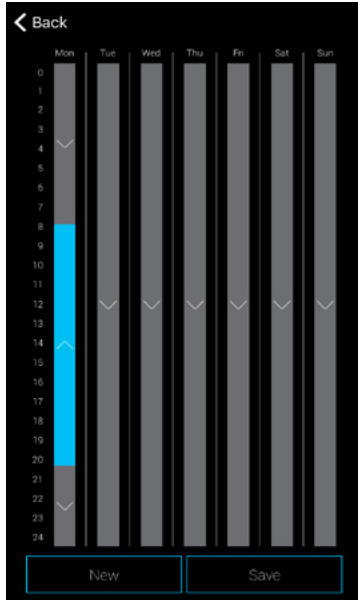


Fig. 1

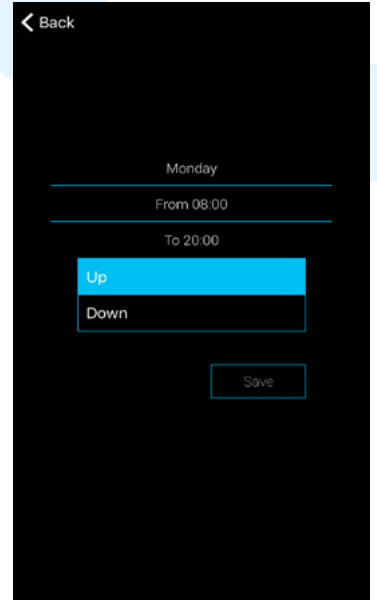


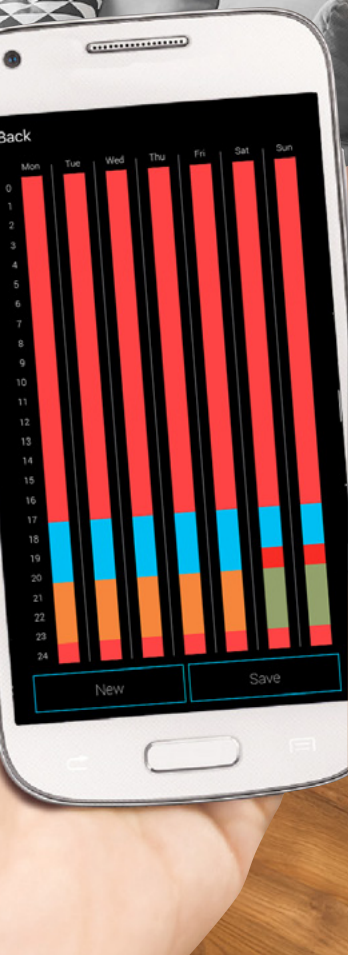
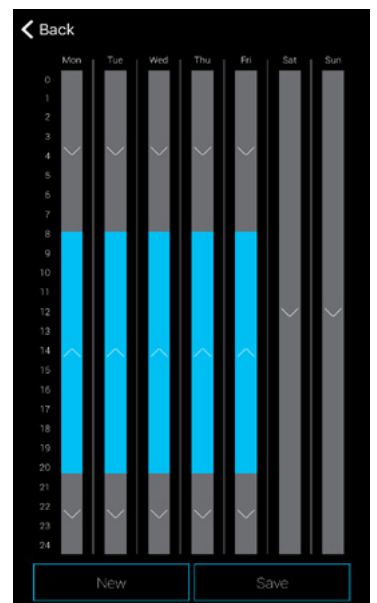
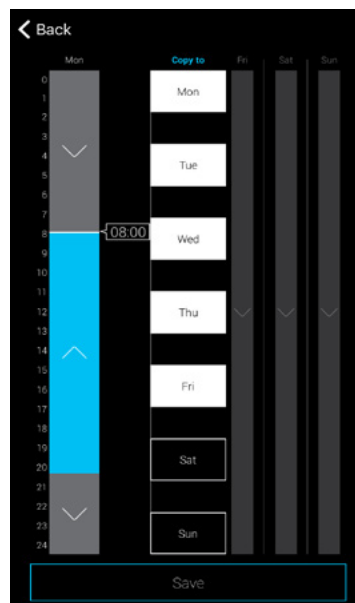
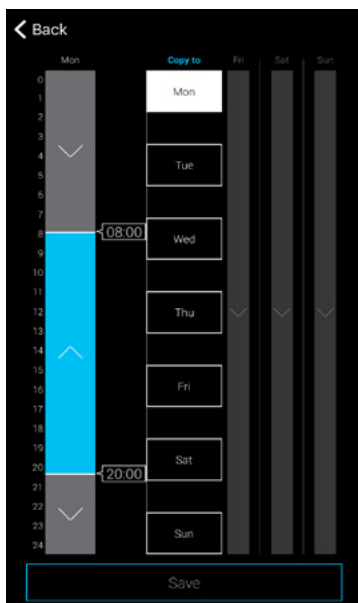
Fig. 2

### Copy times

With the weekly overview screen open, select the coloured time bar to copy.

Select the days to copy to, the selected days will change to white. All times for that day will be copied across.

Press **'Save'** to confirm the copy changes and then save on the weekly overview to save the changes to the smart box.





Installation Check List

Pairing The Smart Box

Add Rooms

Add/Assign Elements

Add/Create Scenes

Add Time Schedules

Cloud Registration

The initial cloud screen (Fig.1) offers the facility to 'Complete' the installation without registering to the cloud which will enable local control only whilst connected to the same Wi-Fi network that the smart box is connected to.

Cloud registration can be added later if required, refer to the contents page for assistance.

**Note: To register for the cloud a valid email address is required. The registration code will be sent to the registered email address to complete the process.**

To register for the cloud select 'LOG IN' (Fig.1) and then press 'CREATE ACCOUNT' (Fig.2).

Enter your valid email address and password (Fig.3) (*password must contain both capital and lower case letters, number and special character*) and press 'CREATE ACCOUNT'.

An email will be sent from '[cloud@click-smart.com](mailto:cloud@click-smart.com)' with registration code with QR code image attached.

If not in your email 'Inbox' please check your 'Junk' folder

**Note: Registration to the Cloud will be required if Alexa and/of Google Home are to be installed.**

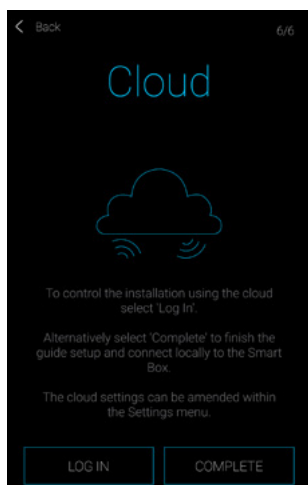


Fig. 1

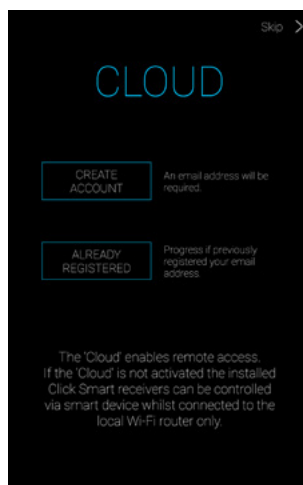


Fig. 2

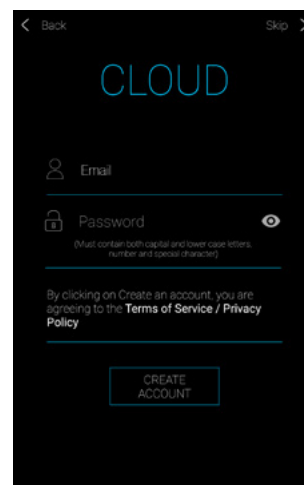
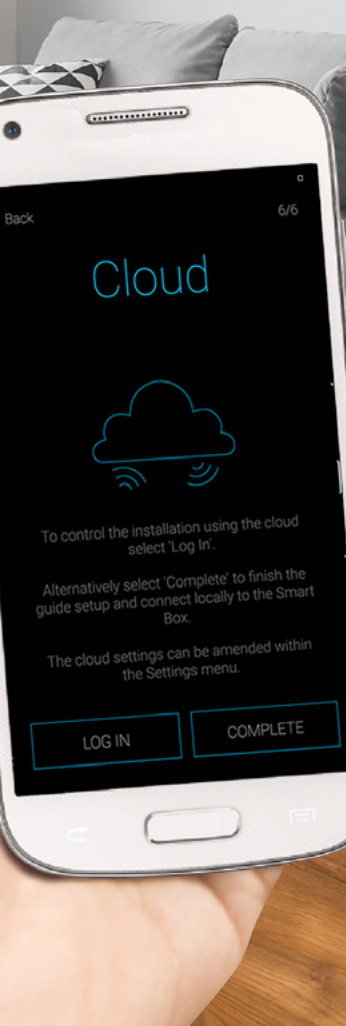


Fig. 3



Installation Check List

Pairing The Smart Box

Add Rooms

Add/Assign Elements

Add/Create Scenes

Add Time Schedules

Cloud Registration

The registered email address will already be completed (Fig.4).

**We recommend noting your registration details (email and password) for future reference.**

**The cloud registration details will be required if linking to Alexa and/of Google Home.**

Copy and paste the registration code from the email or use SCAN QR to scan the QR code enclosed within the email which will automatically complete the field.

Select "SIGN IN" (Fig.5), the Cloud account name screen will appear.

Complete the Cloud account name (Home, Work, Holiday Home etc.) and continue to complete the registration process.

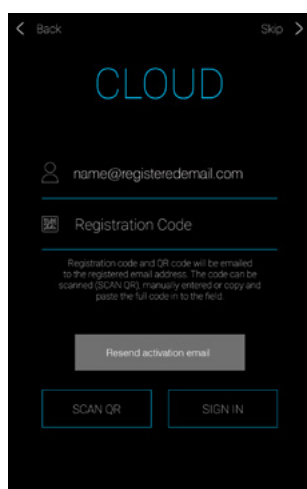


Fig. 4

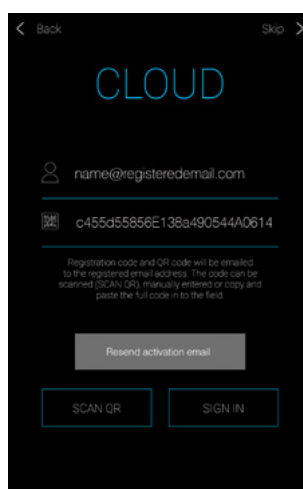


Fig. 5

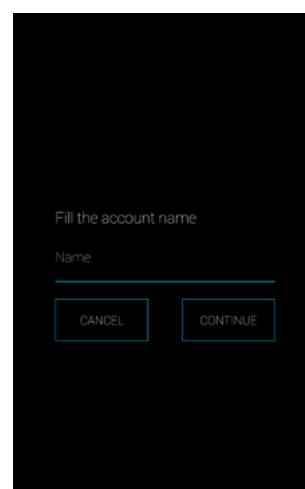


Fig. 6

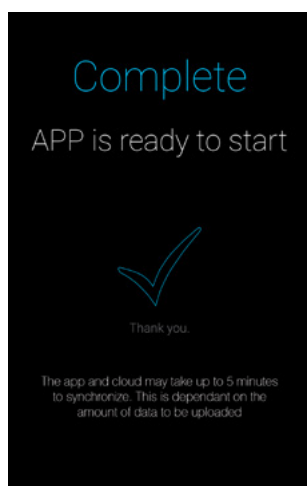


Fig. 7

**Depending on the amount of data initially programmed the synchronisation could take up to 5 minutes to complete.**

Once complete the screen will advance to the control menu, displaying the list of rooms or elements (if a single room has been setup).



[Contents](#)

**CLICKsmart**

# Wiring Accessories for a Smarter Home

Smart Box, Application & Cloud

## Control Overview



### Control Overview

The control menus enables rooms, elements and scenes to be easily selected with the required element or scene then controlled.

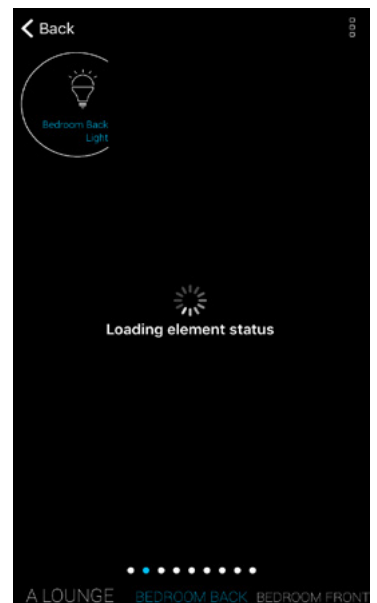
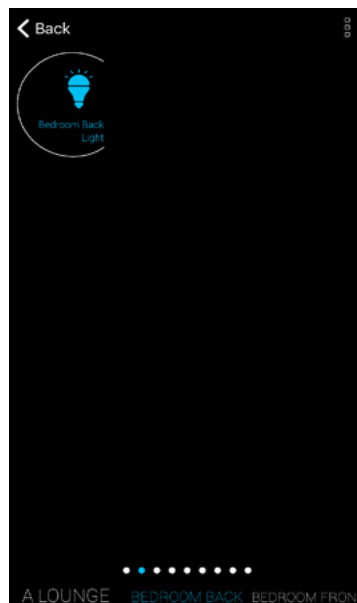
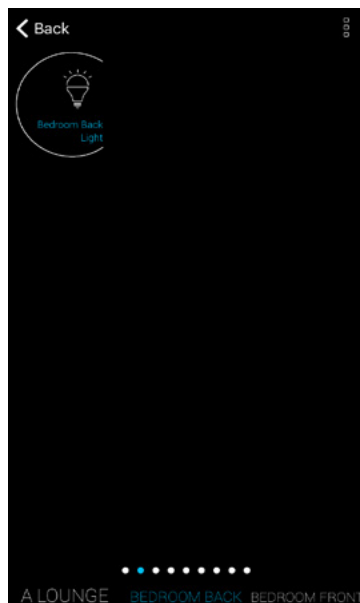
The initial screen displays the rooms with icons, swipe left and the scenes (if setup) are then displayed.



The Click Smart receivers and smart box use bi-directional signals which allows the icons set up for each element to display its current status.

The current status will be displayed on all smart devices connected to the smart box.

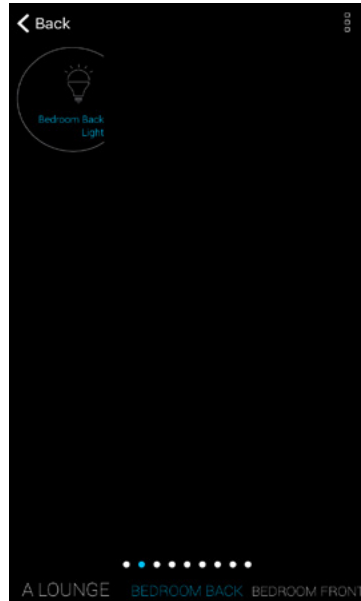
Note: When controlling the receivers locally from wired or wireless switches, we recommend a minimum of 2 seconds between the pressing of switches to enable the receivers to signal the change of status to the smart box and cloud. Switching too quickly could create the smart box to malfunction.



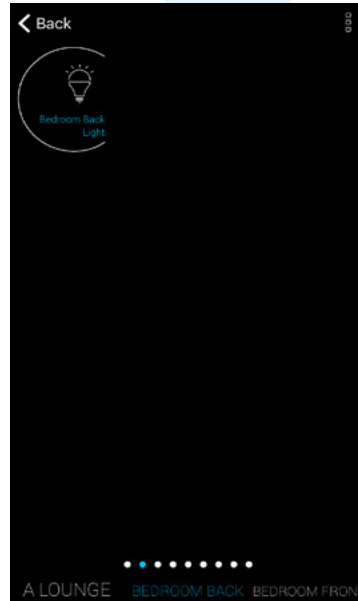
### Control Overview



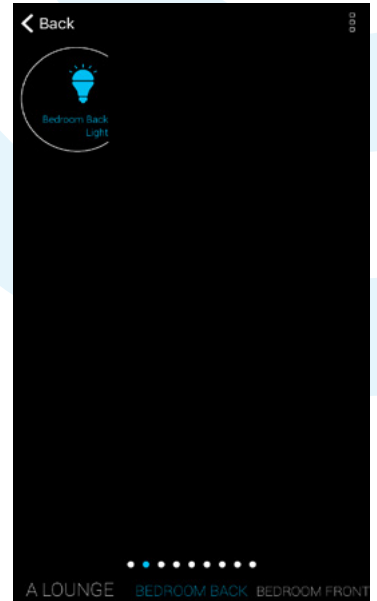
The current status icon of the switching receiver is displayed.



Icon pale grey outline.  
Receiver element is either not powered, out of range or address input is incorrect.



Icon white outline.  
Receiver element is within range with the output 'Off'.



Icon with blue infill.  
Receiver element is within range with the output 'On'.

With all the Click Smart switching receivers having multifunctional settings, one of the following settings can be selected:

- ON or OFF
- 'Auto' - Can only be enabled once time schedules have been setup which includes this element/receiver
- \*Time delay OFF - Turns off after the time set has elapsed
- \*Time delay ON - Turns on after the time set has elapsed

\*When instigating either time delay function, the element's icon will also display the **'clock icon'** in the background during the time elapse.

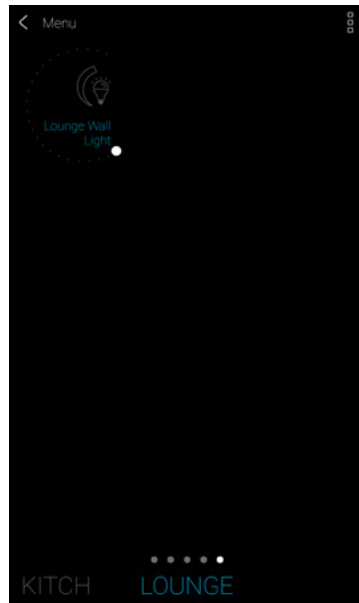




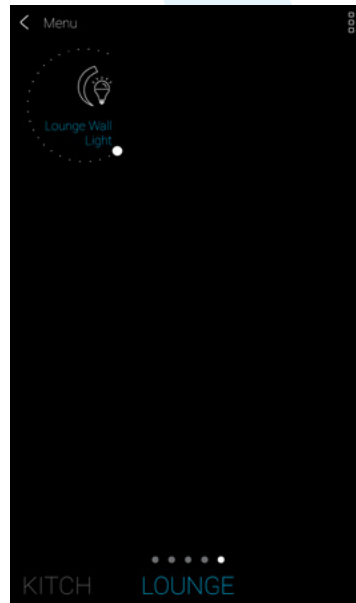
### Control Overview



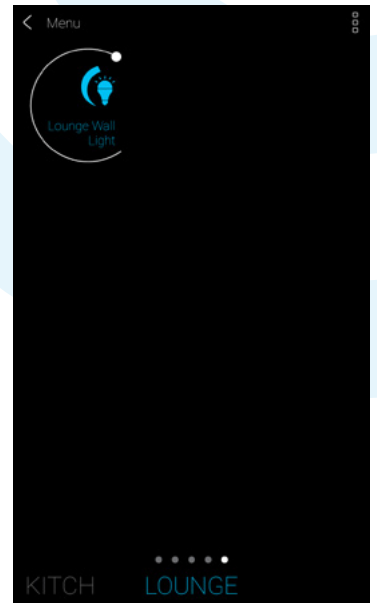
The current status icon of the dimming receiver is displayed.



Icon with grey outline. Receiver element is either not powered, out of range or address input is incorrect.



Icon with white outline. Receiver element is within range with the output 'Off'.

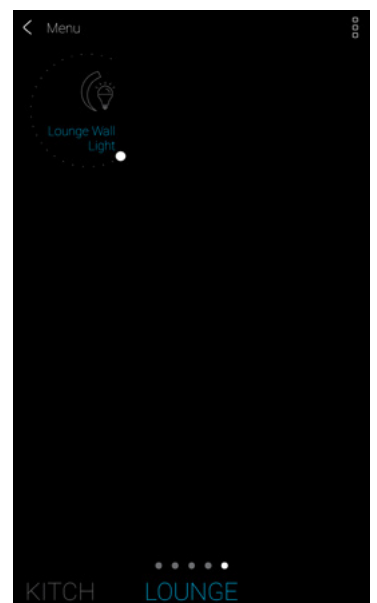
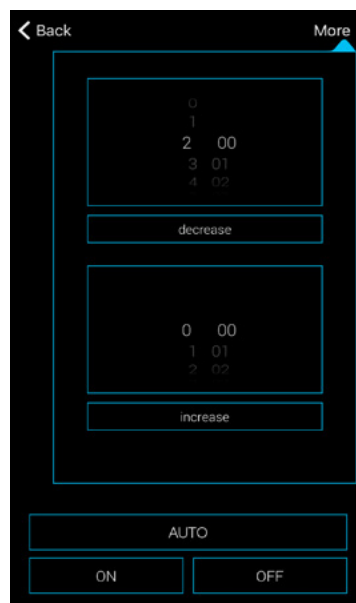
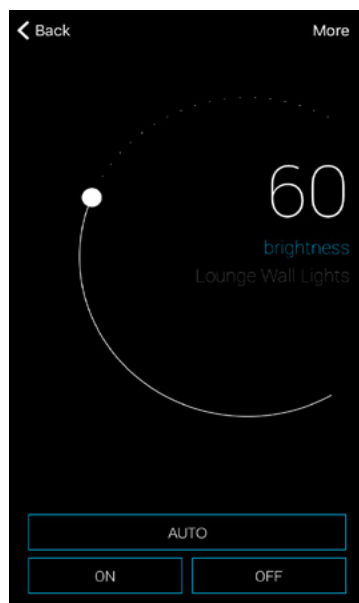


Icon with blue infill and white arc displayed. Receiver element is within range with the output 'On' or at dimmed level.

With all the Click Smart dimming receivers having multifunctional settings, one of the following settings can be selected:

- Control to and from ON (100%) to OFF (0%) in 10% increments
- 'Auto' can only be enabled once time schedules have been setup which includes this element/receiver.
- Decrease - Dims down to off over the set time
- Increase - Dims up to 100% over the set time

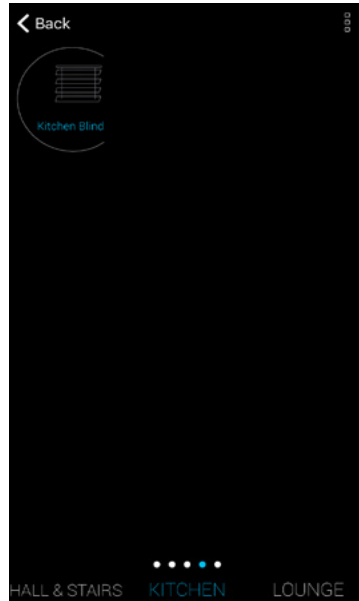
When instigating either timed function, the element's icon will display the icon with a grey outline during the time elapse which will display its status once run.



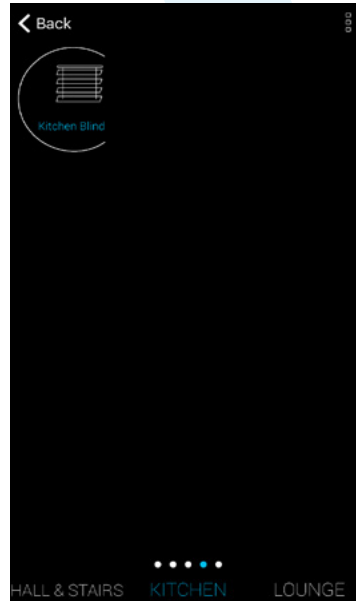
### Control Overview



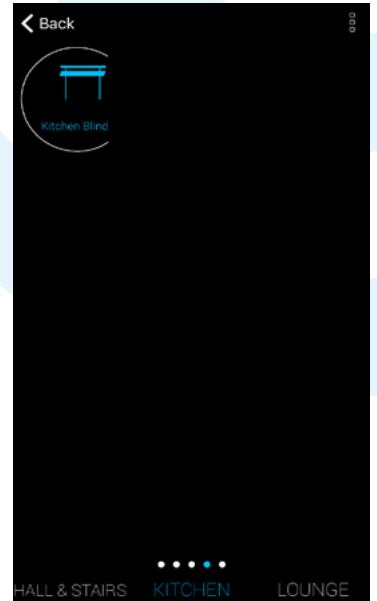
The current status icon of the shutter receiver is displayed.



Icon pale with grey outline. Receiver element is either not powered, out of range or address input is incorrect.



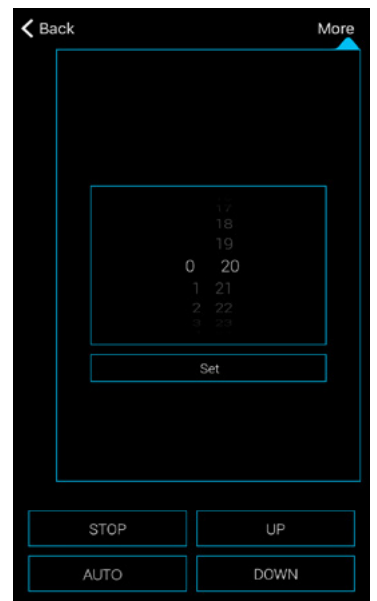
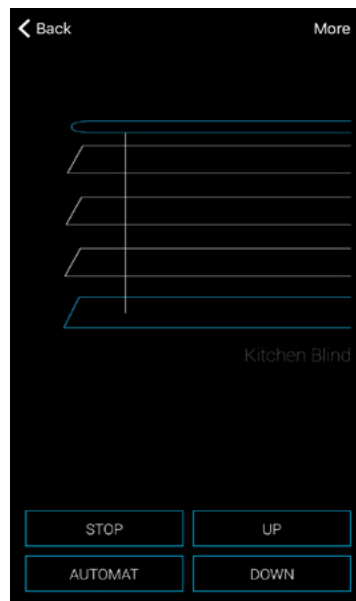
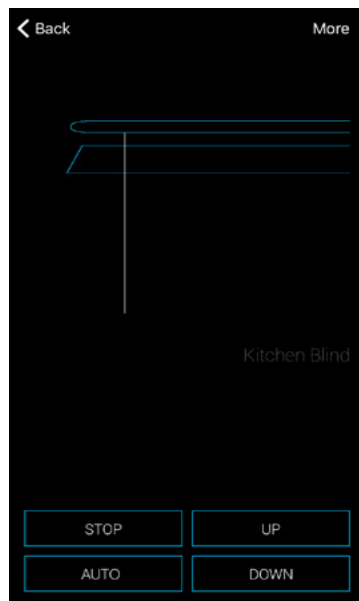
Icon with white outline and blind down. Receiver element is within range with the shutter in the closed position.



Icon with blue infill and blind up. Receiver element is within range with the shutter in the open position.

The Click Smart shutter receiver features UP (open) and DOWN (close) options for control with a 'STOP' button to assist where required.

- 'Auto' can only be enabled once time schedules have been setup which includes this element/receiver.
- There is only one time setting which covers both UP and DOWN, press 'Set' to save the time. We recommend setting the time for which creates the longest time event. The inbuilt limit switch in the blind/curtain motor will prevent the motor and blind from over-running.
- The visual on screen blind will animate to display its current status.

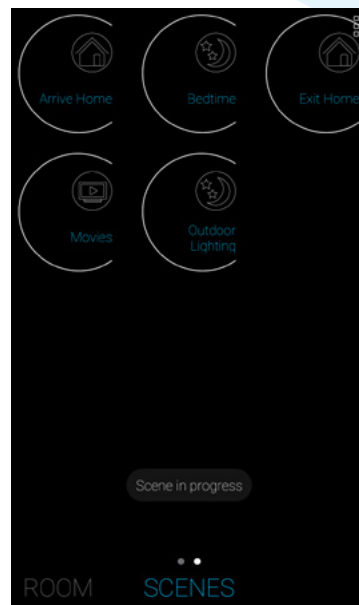
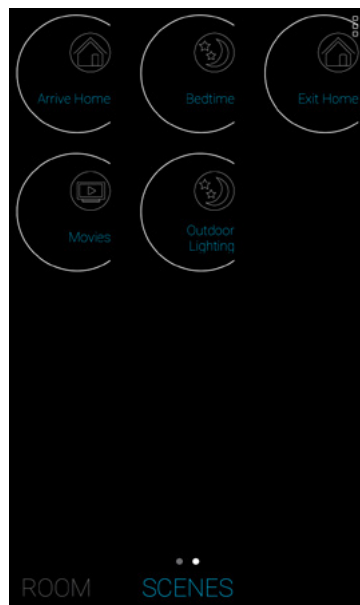


### Control Overview



Prior to activating any scenes we recommend all individual elements are working and their respective icons are showing the status change during control with minimal delay. This confirms the elements/receivers are all within range.

To instigate a scene simply press the required icon. The on screen message 'Scene in progress' appears and will disappear once the scene commands have been completed.

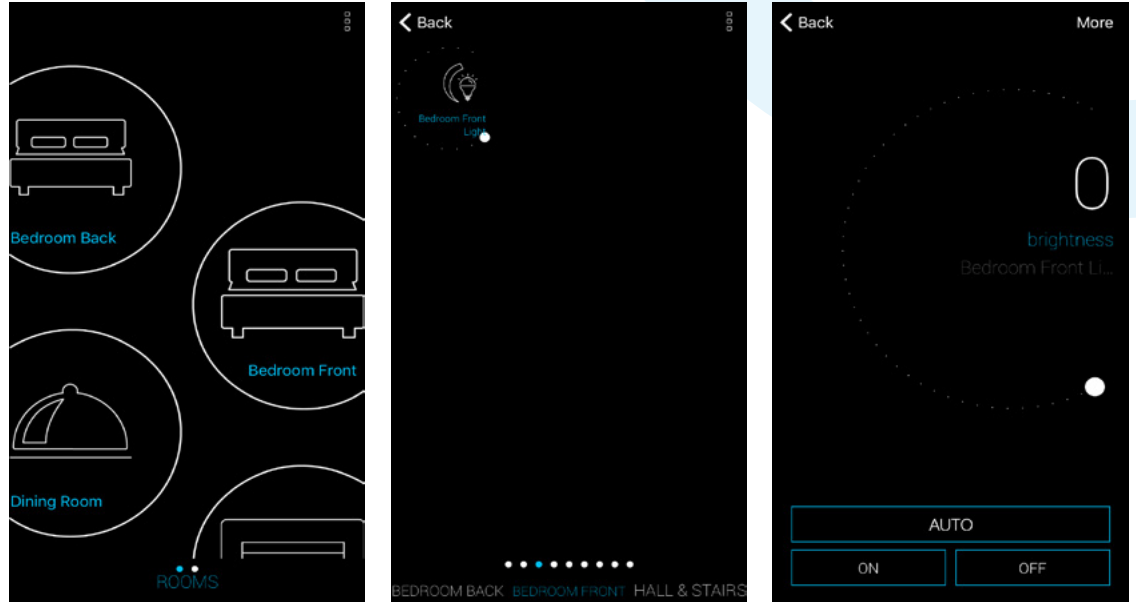


### Control Overview

With time schedules setup, for the elements to operate automatically the **'AUTO'** setting for each element must be enabled.

To engage the **'AUTO'** setting the element control screen must be accessed.

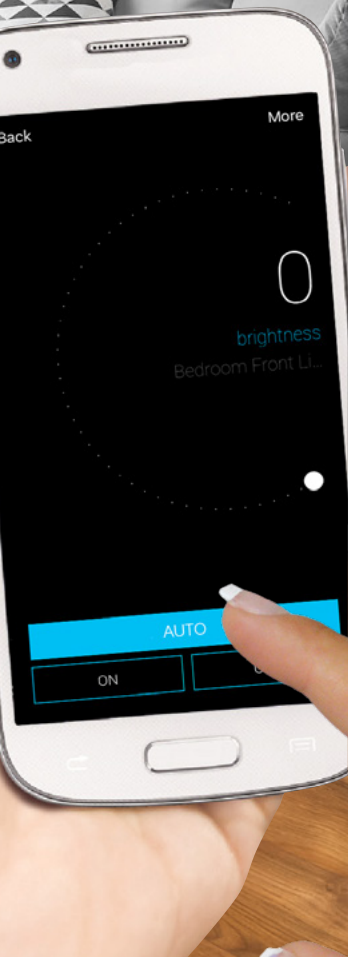
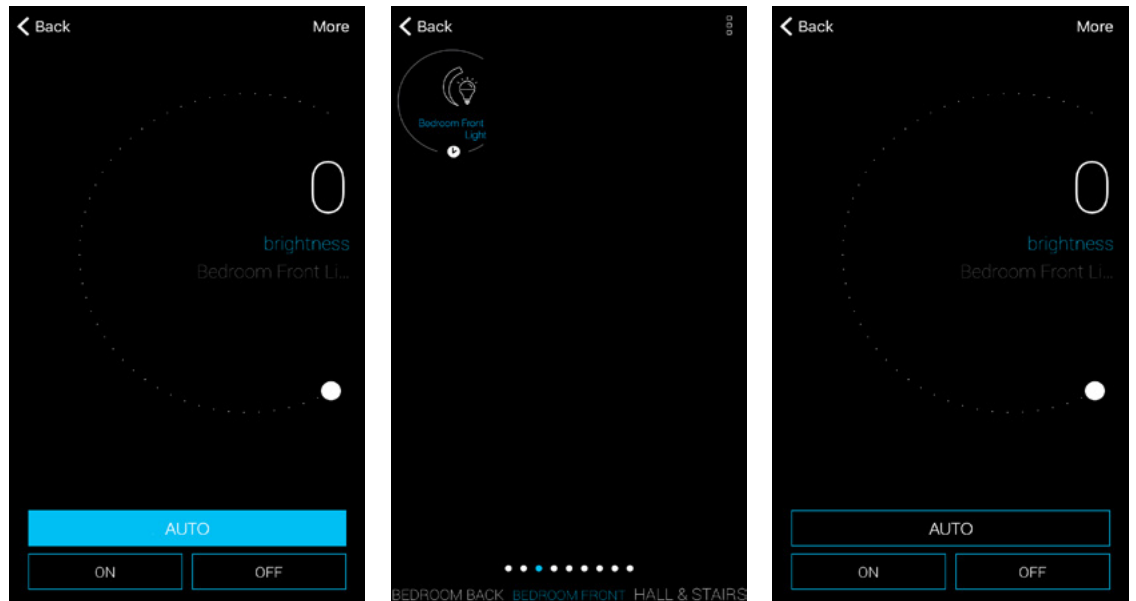
Enter the room and element to display the **'AUTO'** button..



Press the **'AUTO'** button and the button will turn blue to confirm activation.

Press **'< back'** and the element will have a small time icon (🕒) illustrated to confirm the element has been set to run automatically.

To disable the automatic control, simply press the 'AUTO' button within the element's control menu and the button will change from the blue activated setting to black or white depending on the app background in use.





**CLICKsmart**

# Wiring Accessories for a Smarter Home

Smart Box, Application & Cloud

## Settings







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Update, back up and restore data to the smart box. White background option.

The setting menus enable the users to adjust various settings on both the app and smart box firmware.

Once the smart box and apps have been initially setup using the guide there may be additional changes to be made, scenes to be setup and/or changed, schedules to be added and/or changed etc.

Dependent if connected via the cloud or locally will depend on the menu features which can be accessed and changes that can be made.

### Two options are available:

1. Limited changes are available whilst connected to the cloud (all changes made will update the smart box automatically)
2. More advanced changes are available when only connected directly to the smart box

### Note:

In the **Settings Contents**' listing and the following pages these will be split in to these two options with interactive links to assist.

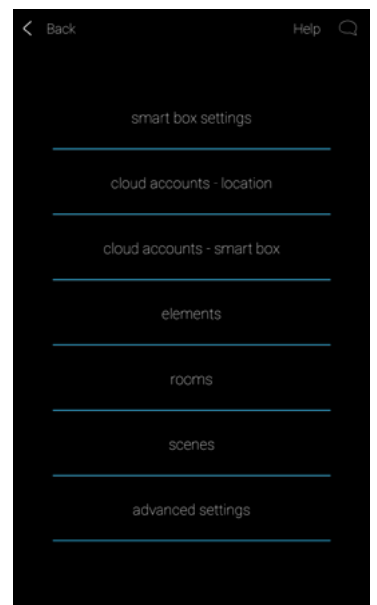
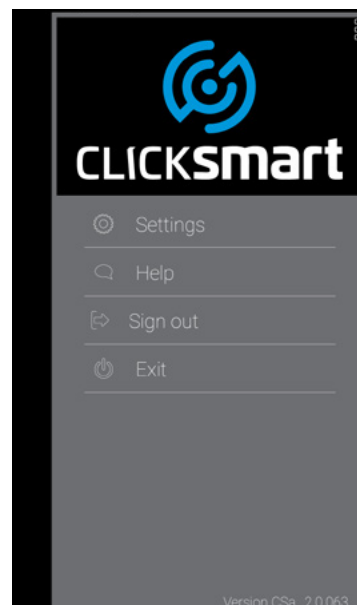
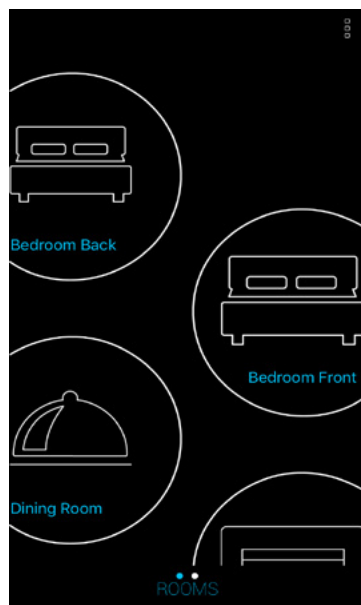
Additional support can be found within the 'Issues & Solutions' section.

The Settings menu is accessed by pressing the 'three vertical dots' in the top right hand corner of the smart phone app or settings in the left menu on tablets.

Pressing '**help**' opens this PDF manual.

If the cloud registration has been setup 'Sign out' will appear within the initial settings listing.

'**Exit**' offers the facility to exit the application (Android only).

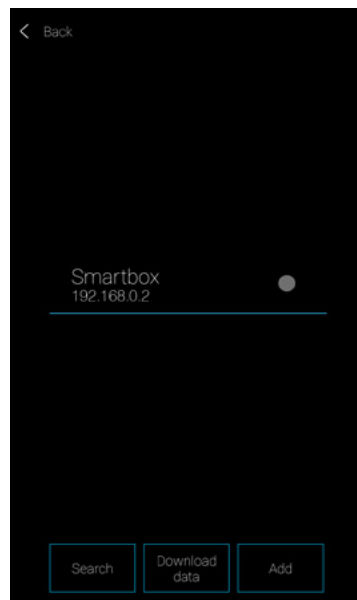




Accessing the '**Smart Box Settings**' screen whilst connected to the cloud offers the following features:

- Cloud settings
- Scene settings
- Time schedules
- Advanced Settings - (Limited Features) Switch to white design

All other settings can only be accessed and/or implemented when connected locally to the smart box.



- Smart Box Settings

Select on the listed smart box with IP address to display the full settings.

The circular dot will be greyed out to confirm the smart box **IS NOT** connected locally.



**Note:**  
Only the top row name can be edited.

**The remainder of the information on this page must be edited as it may result in the smart box losing connection.**

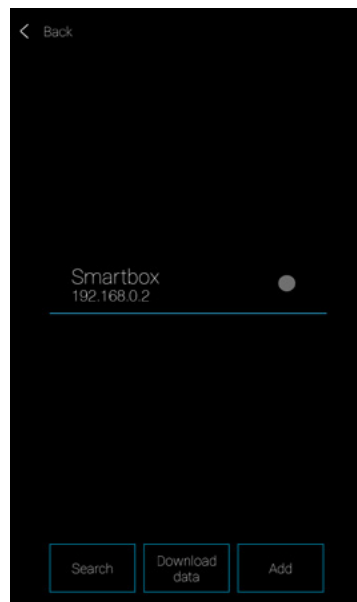
Only once 'Configure Cloud' has been pressed can the registered details be accessed to help in the event of issues arising. See 'Issues & Solutions' section.



Accessing the '**Smart Box Settings**' screen whilst connected to the cloud offers the following features:

- Cloud settings
- Scene settings
- Time schedules
- Limited Advanced Settings - Switch to white design

All other settings can only be accessed and/or implemented when connected locally to the smart box.



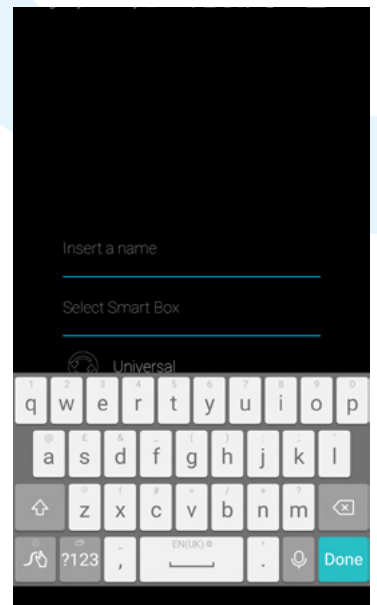
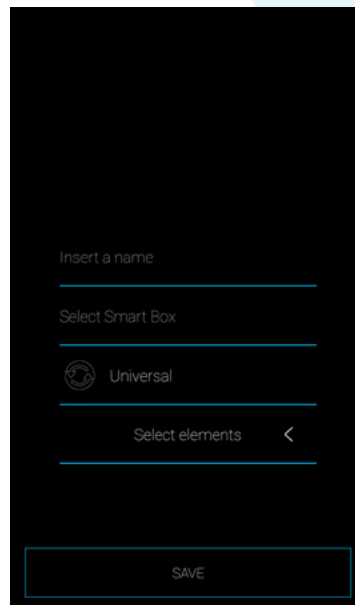
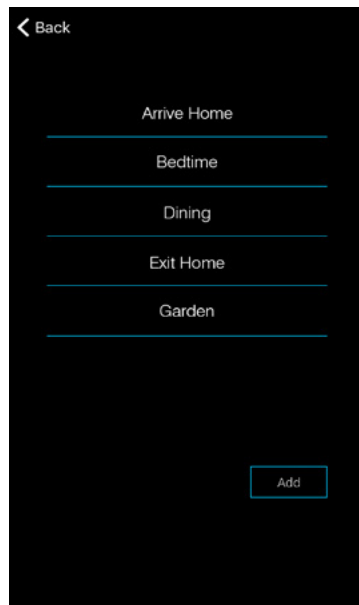
- Smart Box Settings

Select on the listed smart box with IP address to display the full settings.

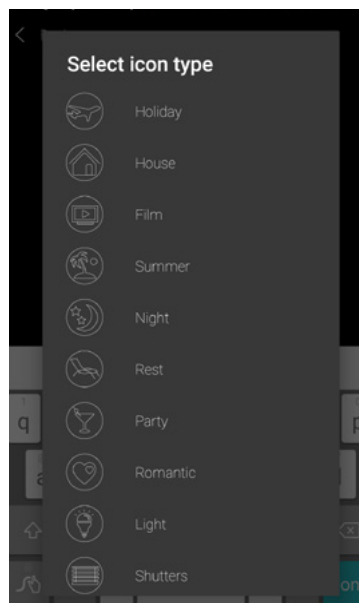
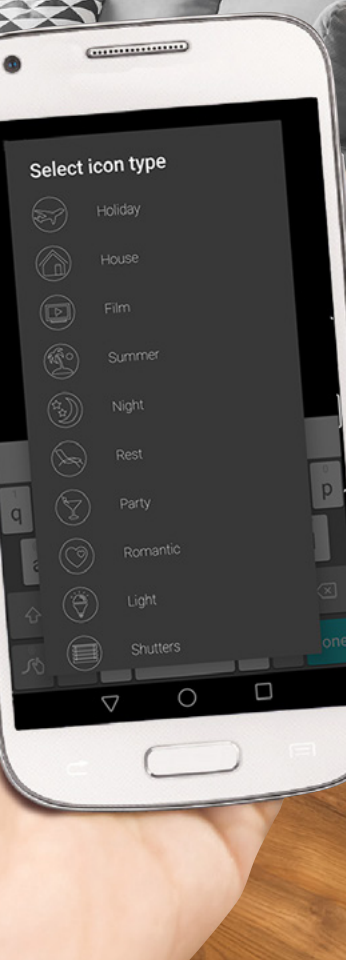
The circular dot will be greyed out to confirm the smart box **IS NOT** connected locally.

To create scenes select '**ADD**' to enter the Scenes menu.

1. Assign the scene a name.
2. Select the smart box for the receivers to be assigned.



3. With the scene name added and smart box selected, the scene icon can be assigned.



### List of scene icons:



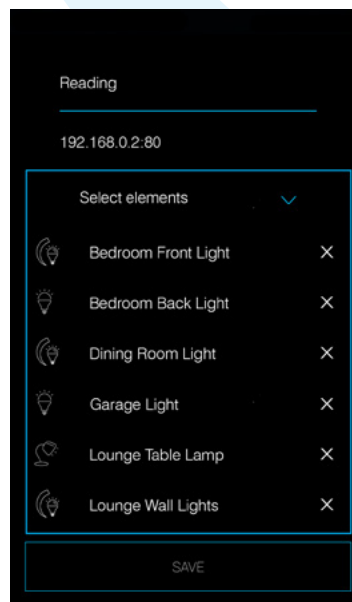


4. Choose from the list of elements/receivers already added.

As each receiver/appliance is selected the function to be carried out will need to be assigned.

The following pages will explain about each setting for:

- Shutter elements
- Switching elements
- Dimming elements



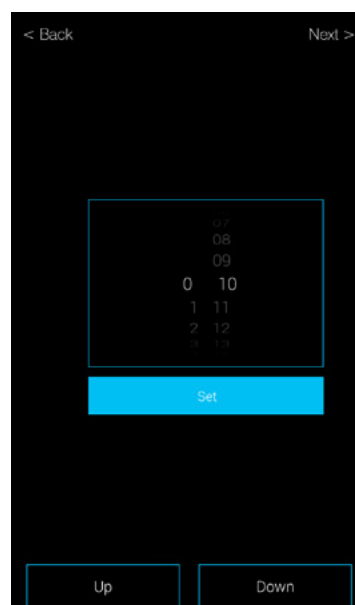
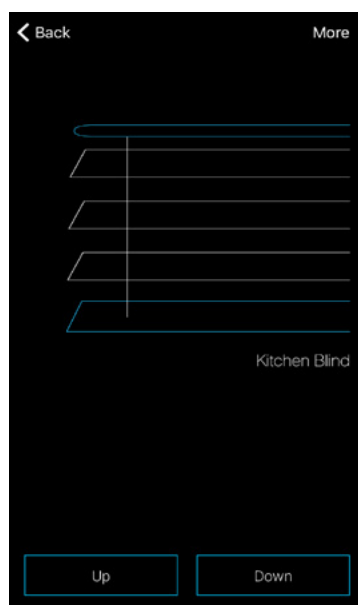
4a. Shutter element selected.

The initial screen starts up with the blind icon and receiver / appliance identification.

The initial setting allows you to set **'Up'** (open) or **'Down'** (closed).

Select **'Next'** (Android) or **'More'** (iOS) to progress with adding a specific time for up or down (open or close).

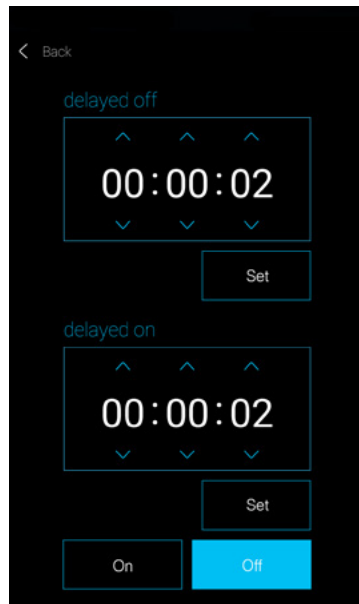
The scene time set is independent to the time which is set up within the manual control menu which time schedules also link too.



4b. Switching element selected.

Android - The initial screen starts up with time delay settings (see below) with standard switching 'On' and 'Off'.

iOS - The initial screen starts up with the respective element selected icon, '**On**' & '**Off**' plus '**More**' in the top right hand corner. By selecting '**More**' the screen moves to the time delay settings.



Android



iOS - Screen 1



iOS - Screen 2

To assign the setting:

A. Standard switching (On or Off).

Select the required option which will change the background to blue. Select back to save the setting and return back to the scene listing.

B. Time delay setting (1 hour maximum):

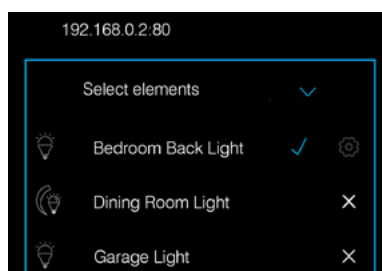
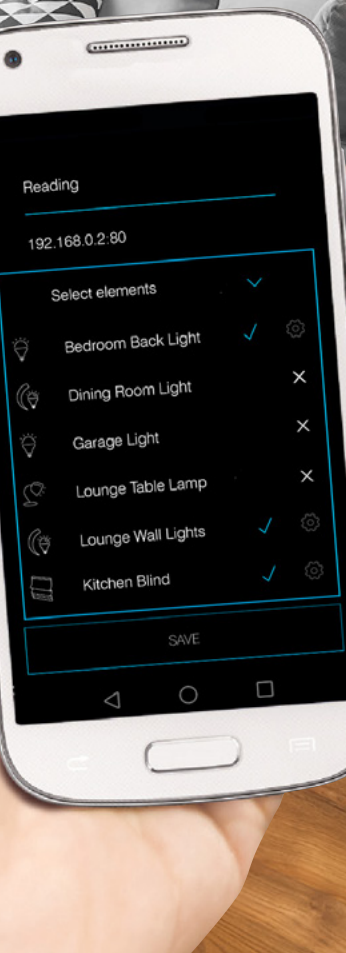
The three settings relate to (hours, minutes & seconds).

Delayed off (turns off after the set time has elapsed).

Delayed on (turns on after the set time has elapsed).

Add the required time for either delay option and press the '**Set**' (Android) or '**delayed**' (iOS) button to assign.

Select back to save the setting and return back to the scene listing.



The receiver / element setting on the scene listing will change.

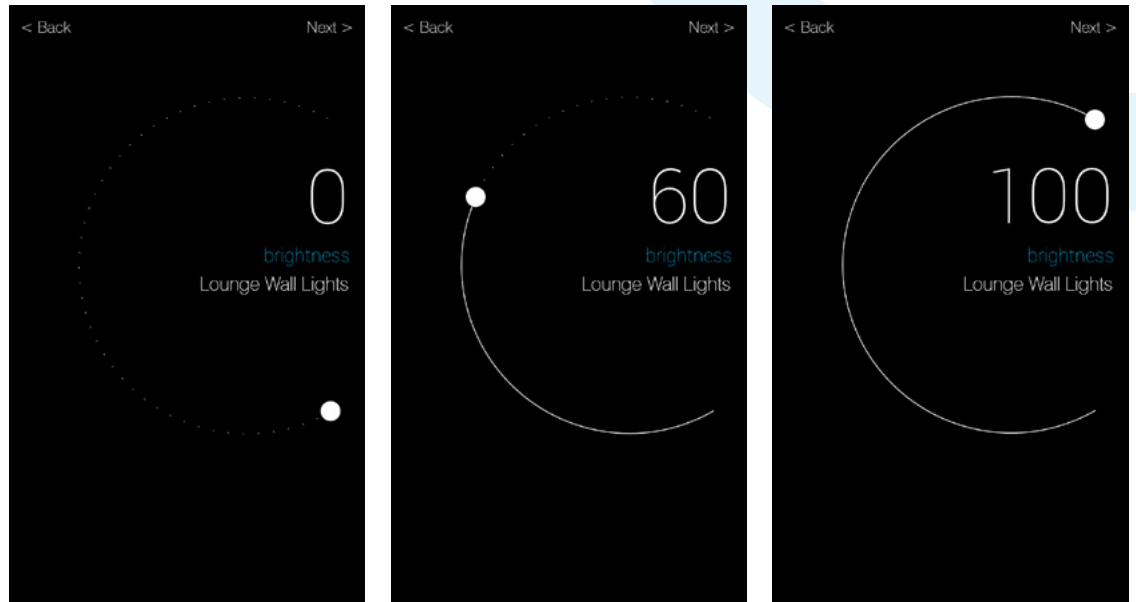
A blue tick replaces the 'X', with additional  icon (Android).

Select the blue tick to remove the selection from the scene or icon to change the receiver setting.

4c. Dimming element selected.

A. The initial screen starts up with the dimming arc.

Simply press or press and slide around the arc to set the required lighting level. Select back to save the setting and return back to the scene listing.



B. In the top right corner, by selecting **'Next'** (Android) or **'More'** (iOS) the screen progresses to time settings for dimming up to maximum or down to minimum.

The settings relate to minutes & seconds (59 minutes, 59 seconds maximum).

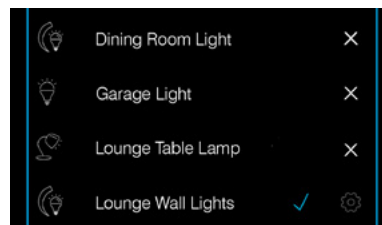
Decrease - Time to dim down to off (sunset)

Increase - Time to dim up to 100% (sunrise)

Add the required time for either option and press the **'decrease'** or **'increase'** button so highlighted in blue to assign.



Select back to save the setting and return back to the scene listing.



The receiver / element setting on the scene listing will change.


A blue tick replaces the 'X', with additional  icon (Android).


Select the blue tick to remove the selection from the scene or icon to change the receiver setting.

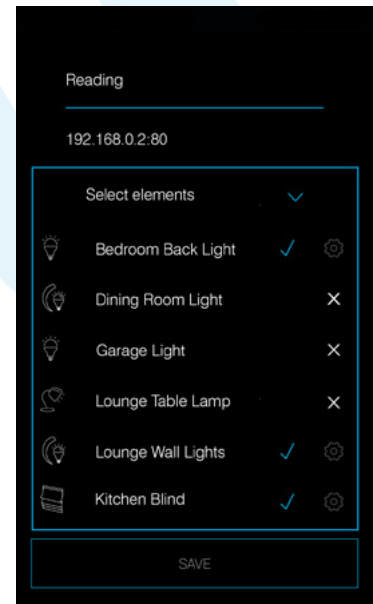




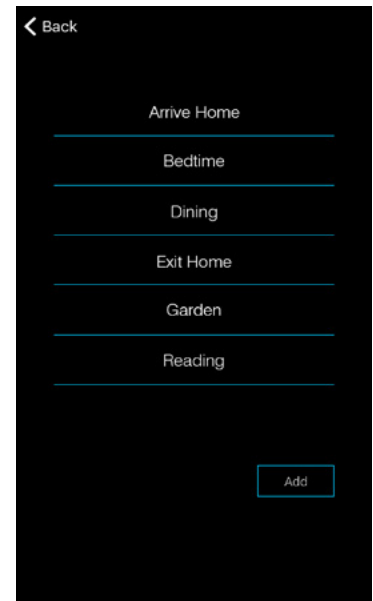
The receiver / element setting on the scene listing will change.

A blue tick replaces the 'X', with additional  icon (Android).

Select the blue tick to remove the selection from the scene or  icon to change the receiver setting.



Select back to save the setting and return back to the scene listing.

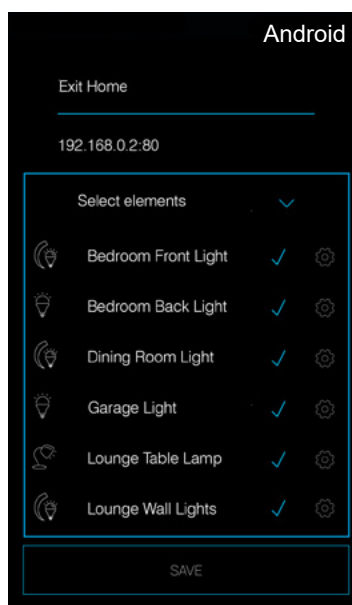
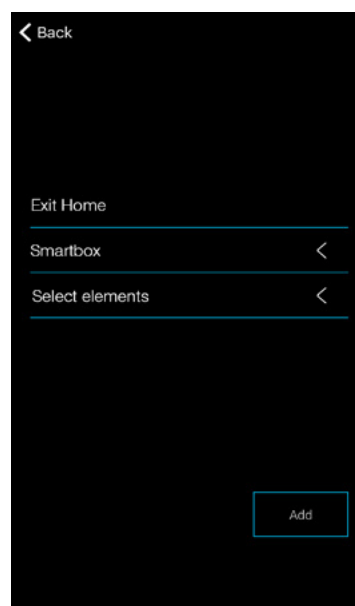
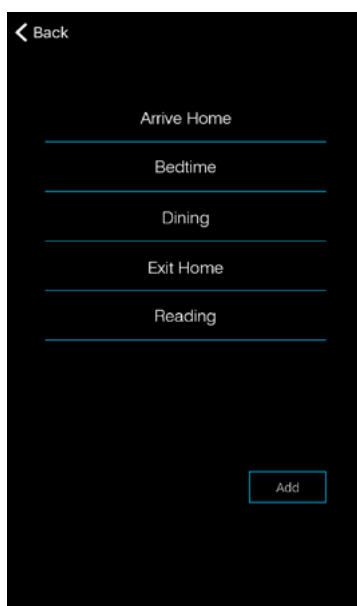


Accessing '**Scenes**' from within the application enables the initial information entered to be amended, deleted or new scenes added.

Scenes already setup, select the scene and the list of elements will appear. Elements assigned to the scene will have a tick or a X' if not assigned..

To edit an element press on the element to select (iOS) or ⚙️ (Android) to access the function. Change the function and press '**< back**' to return to the scene's element list and press '**Save**' to save the changes made.

To remove an element from a scene, select the tick which will change to an 'X'. The element itself remains unaffected.







Creating and activating time schedules enables selected elements to be automated which in turn can provide additional security, e.g. simulated occupancy.

The schedules programmed are stored by the smart box so once setup and activated the smart phone or tablet does not need to be connected to the router / Wi-Fi .

Individual elements or grouping of elements (having the same functionality) can be assigned with each having up to 4 time schedules set per day with a 7 day cycle.

Daily schedule:

- Switching: 4 x ON and 4 x OFF
- Dimming: 4 x ON (10% to 100%) and 4 x OFF
- Shutter: 4 x UP (open) and 4 x DOWN (close)

Schedules setup for one day can easily be copied to other days of the week.

Up to 10 elements with the same function can be assigned to the same schedule. You cannot assign a mixture of switching, dimming and shutter elements to the same schedule, they must be setup independently by their function, switching, dimming etc.

Schedules can easily be removed. Simply press and hold (Android) or slide to the left (iOS). All the assigned elements remain unaffected.

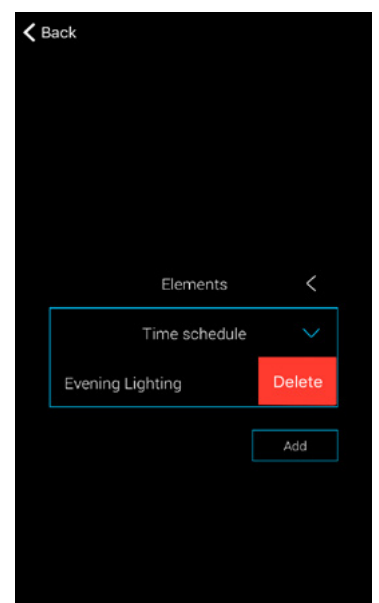
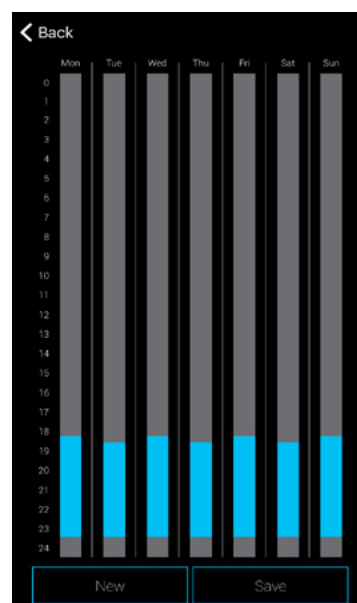
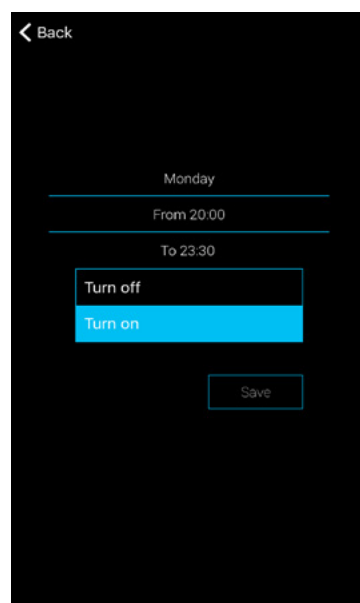
Once schedules are setup, the elements assigned to time schedules can easily be enabled / disabled using **'AUTO'** mode in the control screen.

### Notes:

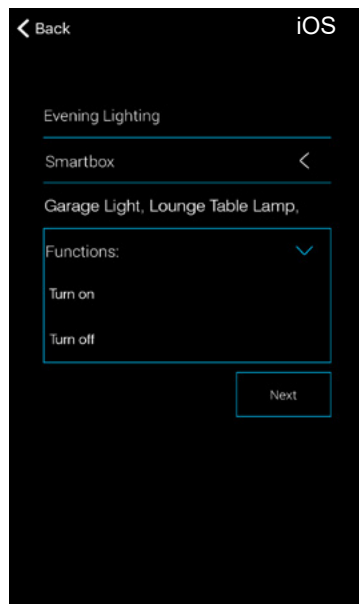
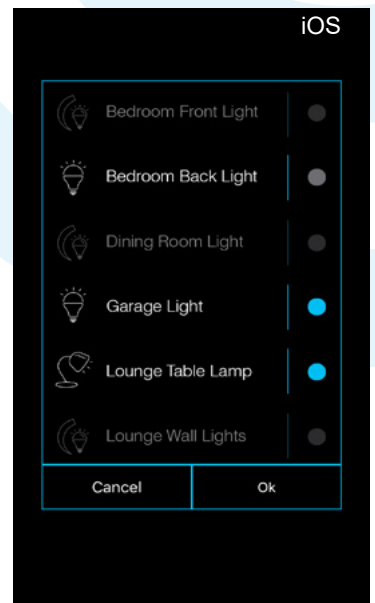
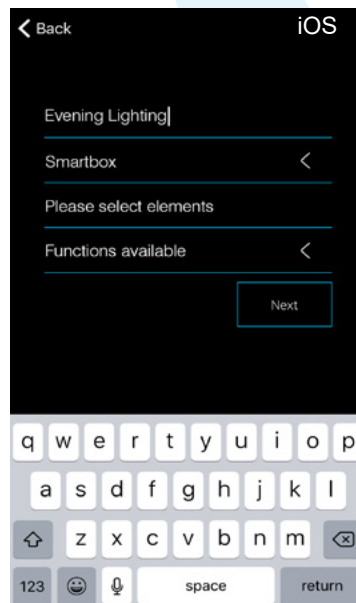
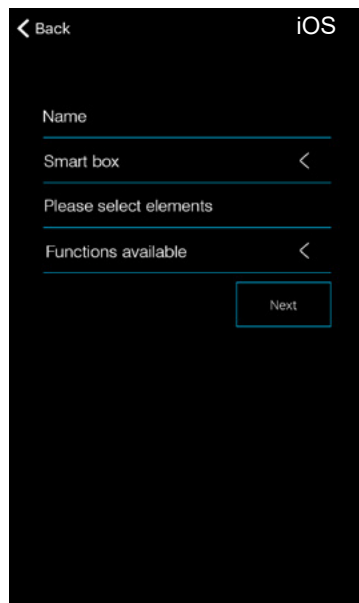
**If more than one smart box is assigned through the same application, only elements with the same function and on the same smart box can be controlled together (up to a maximum of 10).**

**Any elements set to 'AUTO' can still be over-ridden by locally controlled smart switches and controllers etc.**

**The schedules if still in 'AUTO' mode will then over-ride the present status when the next time set has elapsed.**



To create time schedules simply add the schedule name, select the smart box and the required elements (must be of the same function, e.g. all switching receivers).



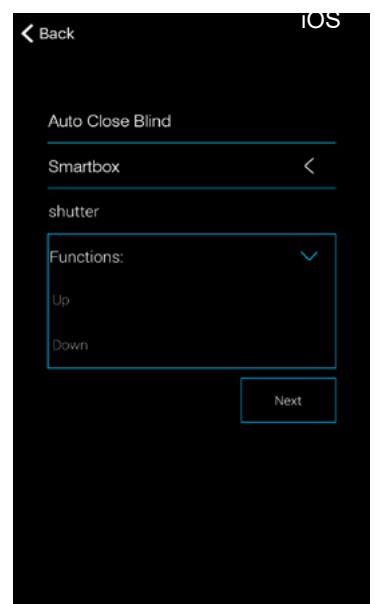
With the elements selected the **'Functions available'** tab lists the functions that are available for the type of receiver selected (not used to assign to schedule). *The actual function required is assigned when adding the schedule information.*

### Switching elements / receivers:

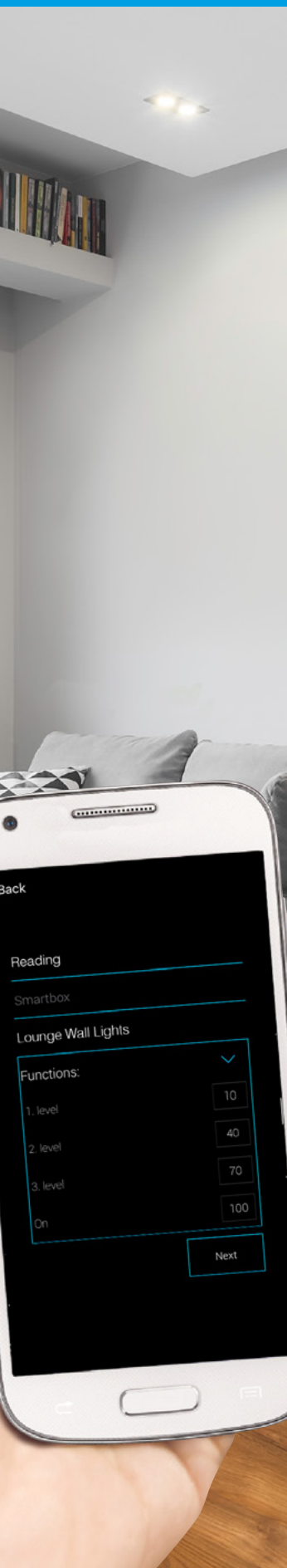
- RFSC-61, RFSA-61B, RFSAI-61B, RFSA-61M, RFSA-62B and RFSA-66M
- Functions: Select ON for times assigned and will automatically be off between schedules.
- Selecting 'OFF' will not display on the time bar.

### Shutter elements / receivers:

- RFJA-12B/230V and RFJA-12B/24V
- Functions: Select UP (open) for times assigned and will automatically be down between schedules.
- Selecting 'DOWN' will not display on the time bar.



For dimming elements see the following page.





### Dimming elements / receivers:

RFDA-71B, RFDEL-71B and RFDAC-71B

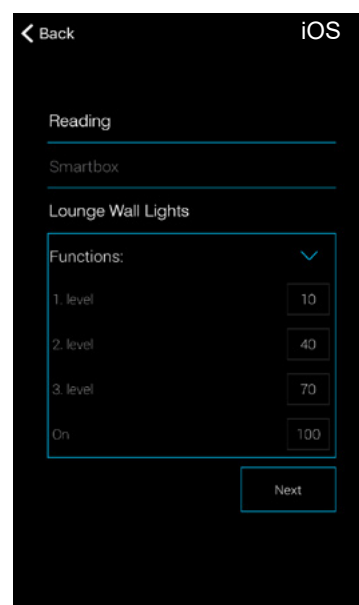
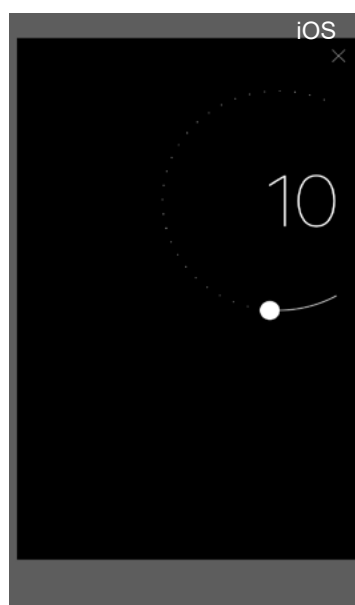
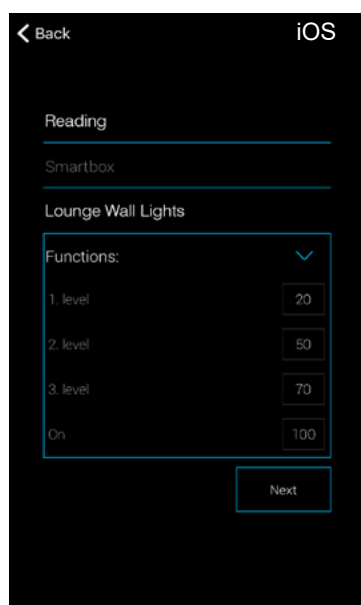
Functions available: Four dimming levels (default 20, 50, 70 & 100%) allowing the desired level to be set for a specified time period.  
In between the assigned time schedules the light source will be off.

Selecting 'DOWN' will not display on the time bar.

Each of the four levels can be adjusted by pressing the level to be amended.

The control screen opens and the level can be adjusted in 10% increments. ....

Press the '**back**' (Android) or '**X**' (iOS) to save and return to the function screen.

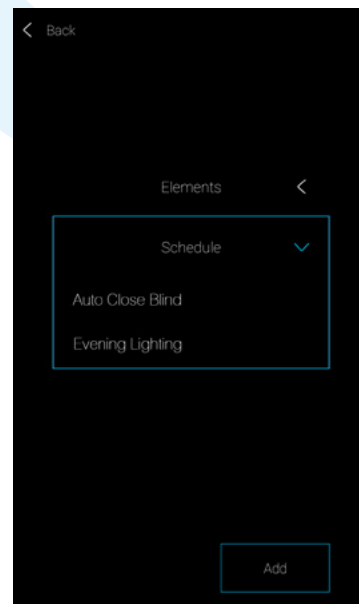
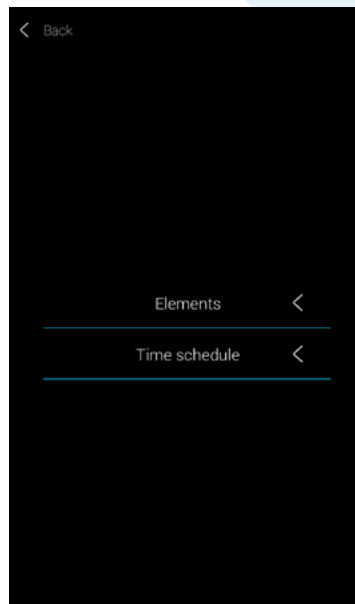
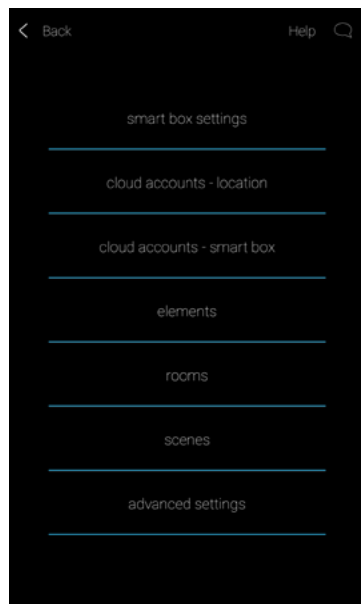


Once the elements have been selected, select '**Next**' to assign the days, times and the element(s) function (dimmed level).

To amend time schedules, from the 'Settings' menu select 'Elements' and then select 'Schedule'.

The list of schedules already set up will be displayed.

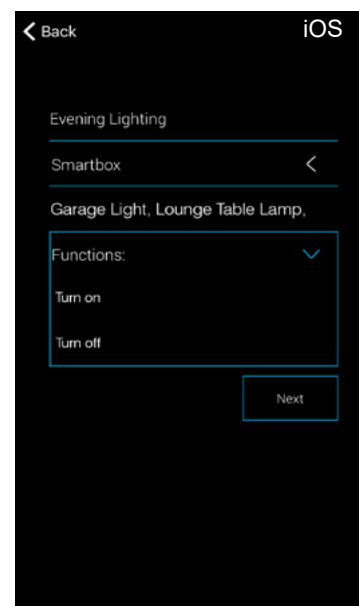
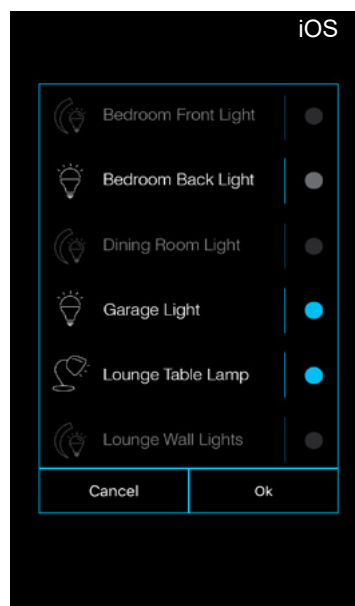
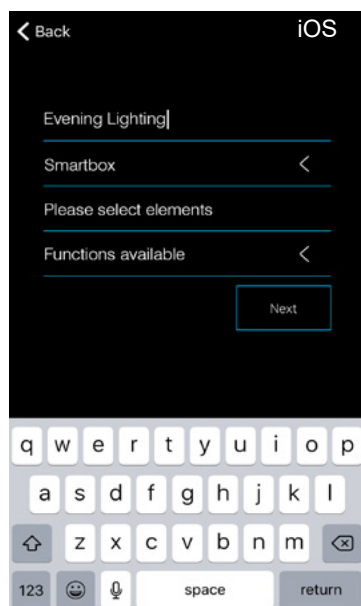
Select the schedule to amend.



The schedule name, smart box assigned, assigned elements and the functions available for the element type (if switching ON & OFF etc.).

Select 'Elements' to add or remove elements with the same function.

Select 'Next' to open up the table showing weekly overview times previously set up.



### Amend & remove previously set times

With the weekly overview screen open, press the coloured time bar to be amended or removed which shows the **'from'** and **'to'** times. Slide up or down to adjust each time or press and 'hold' the opened time bar (fig. 1) to open the schedule setting (fig. 2).

Press and hold to **'Delete'** (Android) or **'Erase'** (iOS) to remove the time from the full schedule.

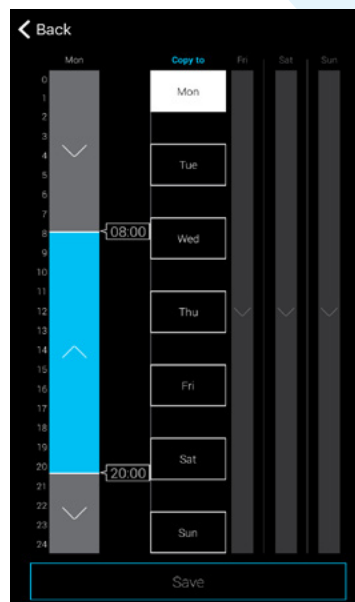
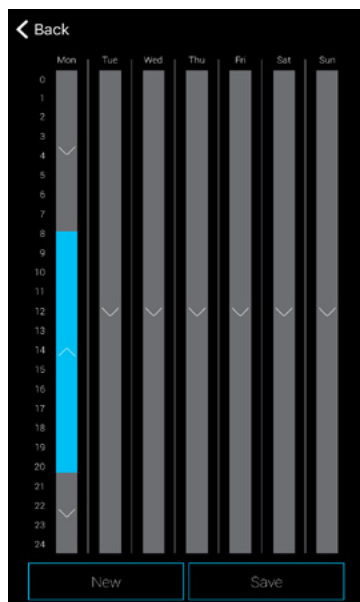


Fig. 1

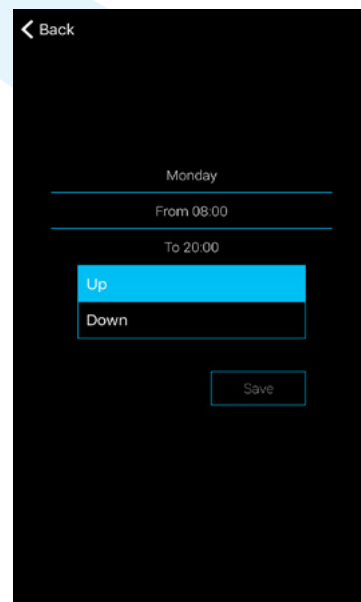
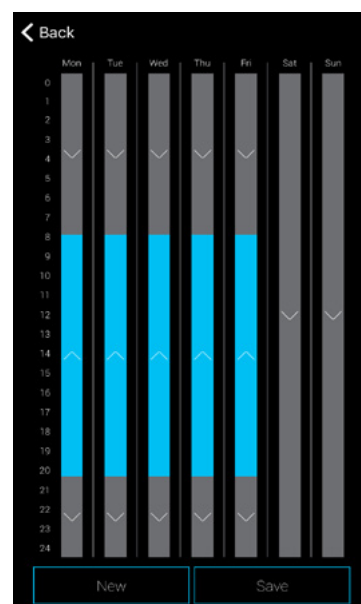
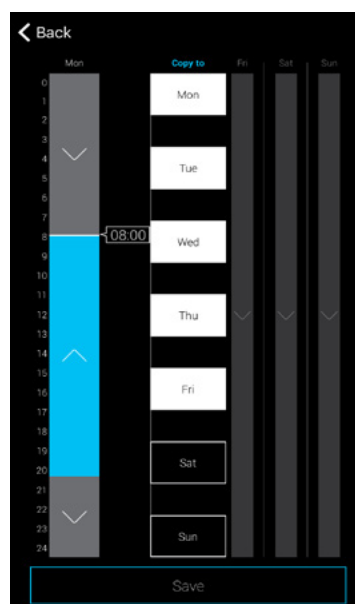
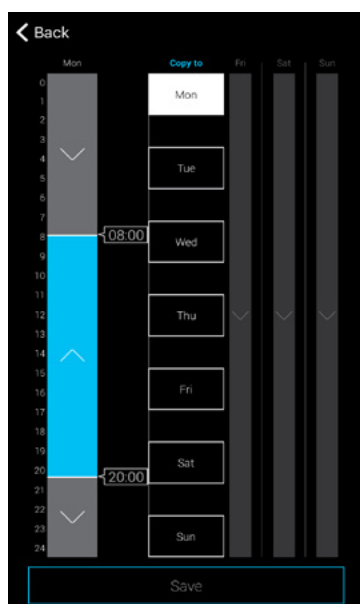


Fig. 2

### Copy times

With the weekly overview screen open, select the coloured time bar to copy. Select the days to copy **'too'** which will change to white. All times for that day will be copied across.

Press **'save'** to confirm the copy changes and then save on the weekly overview to save the changes to the smart box.





# Settings - Install A Repeater

## Smart Box Settings

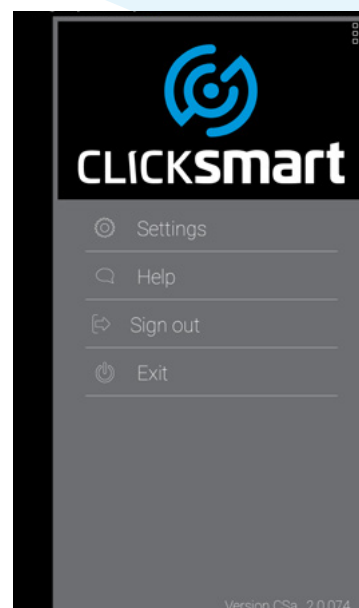
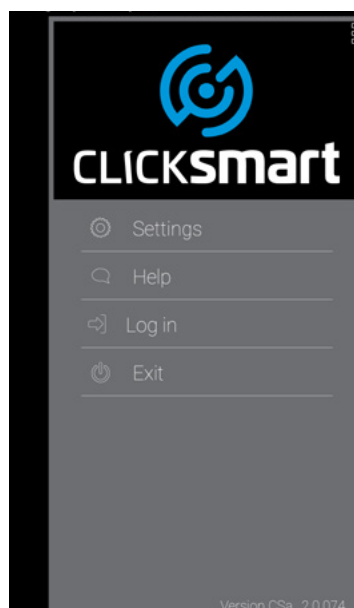
[Main Contents](#)

Prior to amending information directly on the smart box, e.g. Rooms, Elements and updates the smart device with app needs to connect locally.

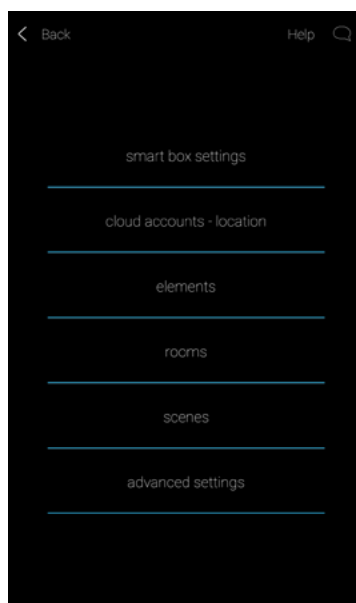
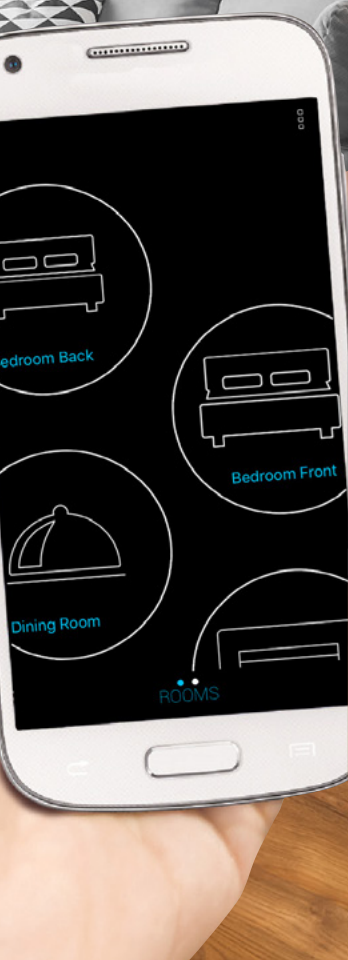
The Settings menu is accessed by pressing the 'three vertical dots' in the top right hand corner of the smart phone app or settings in the left menu on tablets.

The initial screen will display:

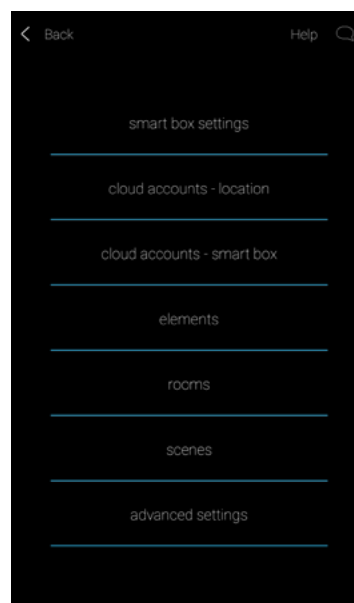
Settings	Enters the smart box settings menus
Help	Opens up this help document as PDF
Log In	Will appear if not connected to the cloud
Sign Out	Will appear if connected to the cloud
Exit	Exits the app (Android Only)



When selecting 'Settings', depending if logged in to the cloud or not will depend on the menu displayed.



Logged in locally



Logged in to cloud

# Settings - Install A Repeater

## Settings Menu - Smart Box Settings

[Main Contents](#)

Select '**Smart Box Settings**' with the following menu and features:

- Search - Enables the app to search for additional smart boxes connected to the same WiFi network with the facility to add and pair them.
- Download data - Once the smart box is paired, any data input can be downloaded.
- Add - Manually add a new smart box. The IP address will be required.

If **no smart box** is connected and listed select 'Search' ensuring the smart device is connected to the same Wi-Fi router as the smart box is connected to.

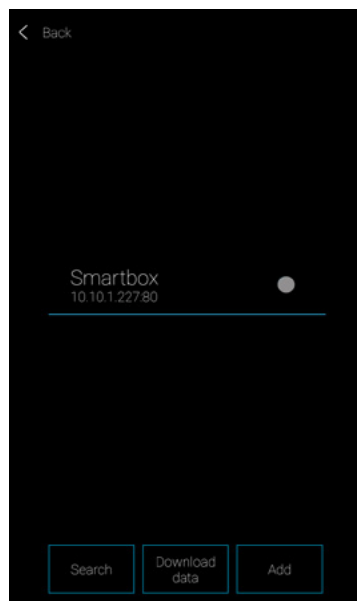
The IP address will appear for the smart box found, select the smart box, assign a name and then save.

If a **smart box is listed**, select the smart box to enable the following features to be accessed:

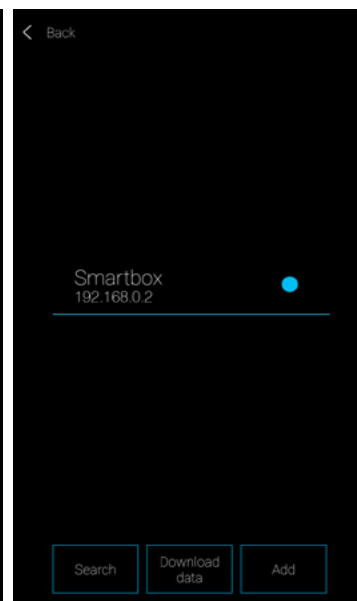
- Smart box paired data - Press the paired smart box listed to display the settings.
  - Offers the facility to rename the smart box.
  - Reboot/restart the smart box
  - Enter and amend cloud settings
- Delete - Press and hold (Android) or slide to the left (iOS) to delete the paired smart box. All associated data will automatically be removed from the app on deletion.

With the smart box name listed, select the grey dot which will change to blue and then 'Download data'. This connects the smart box to the smart device and downloads all data to the smart device (all data previously entered).

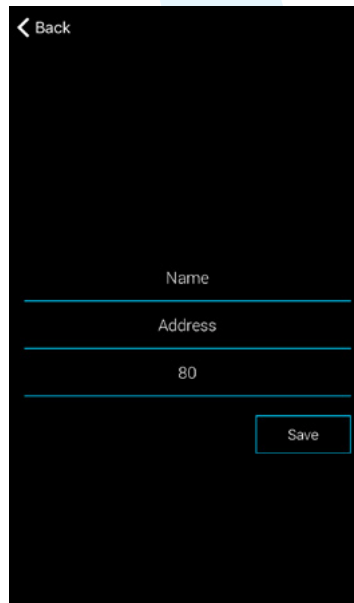
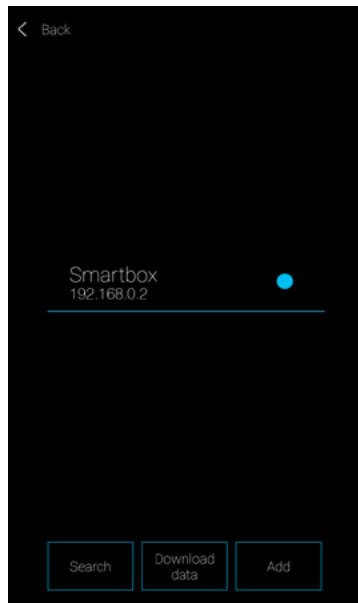
The smart box is now connected locally.



Not connected locally

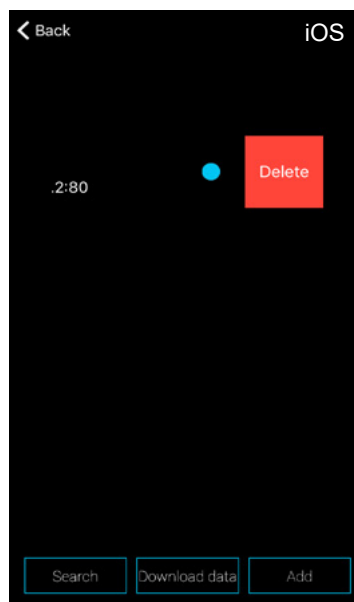
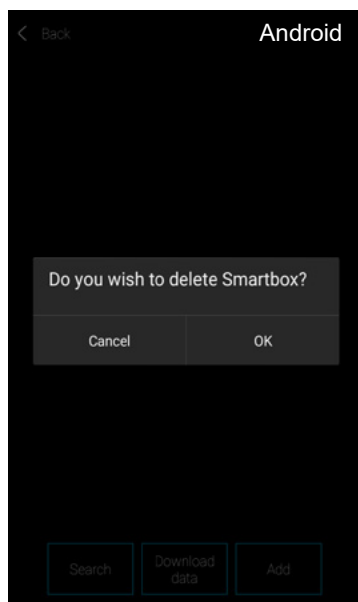


Connected locally  
*Ensure 'Download data' is selected once blue dot is highlighted*



### • Add

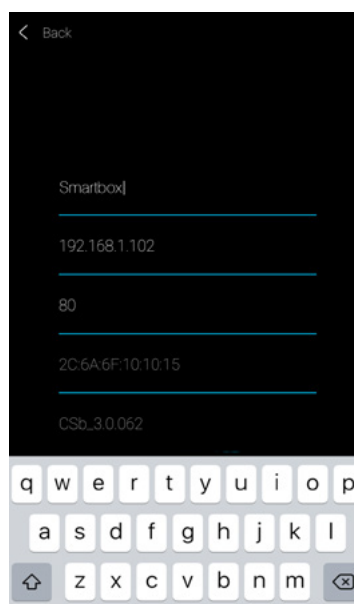
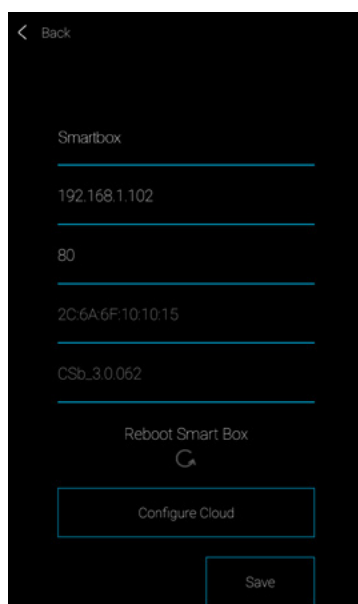
If you know the IP address of the smart box it can be added manually along with its name.



### • Delete

Press and hold (Android) or slide to the left (iOS) to delete the paired smart box.

All associated data will automatically be removed on deletion.



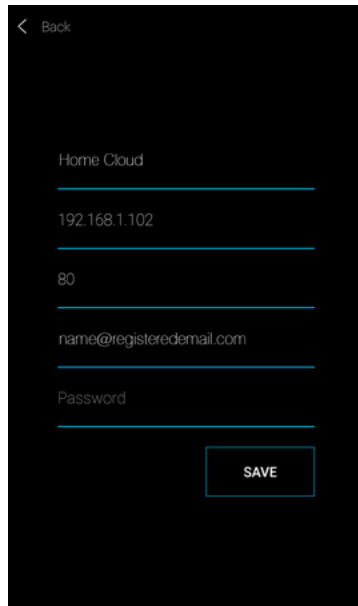
### • Smart box data

Displays:

- Smart box name
- IP address
- Port number
- MAC address
- Firmware version of the smart box
- Reboot Smart Box (Restart to refresh data)
- Configure Cloud

The box name may be amended.

**The IP address or port number must not be altered as the smart box will lose its pairing.**

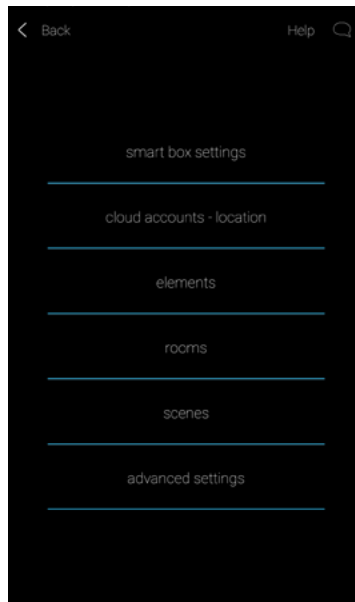


The cloud settings can assist in the event of connection issues, see the section [“Issues & Solutions”](#) on page 85.

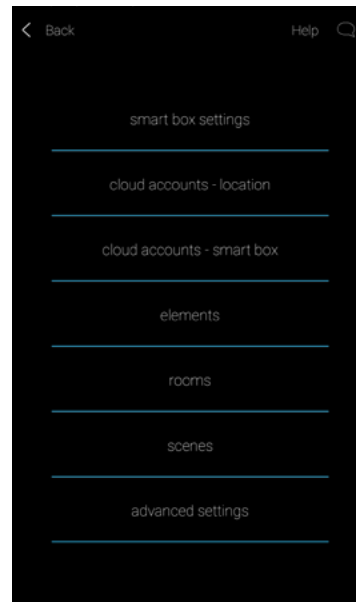
Smart Box Settings Menu:

Once connected locally the complete range of menus and features are available.

The app menu should not have 'cloud accounts - smart box' listed in the menu. If listed select 'smart box listings' and go to [Page 56](#) and follow the instructions.



Logged in locally

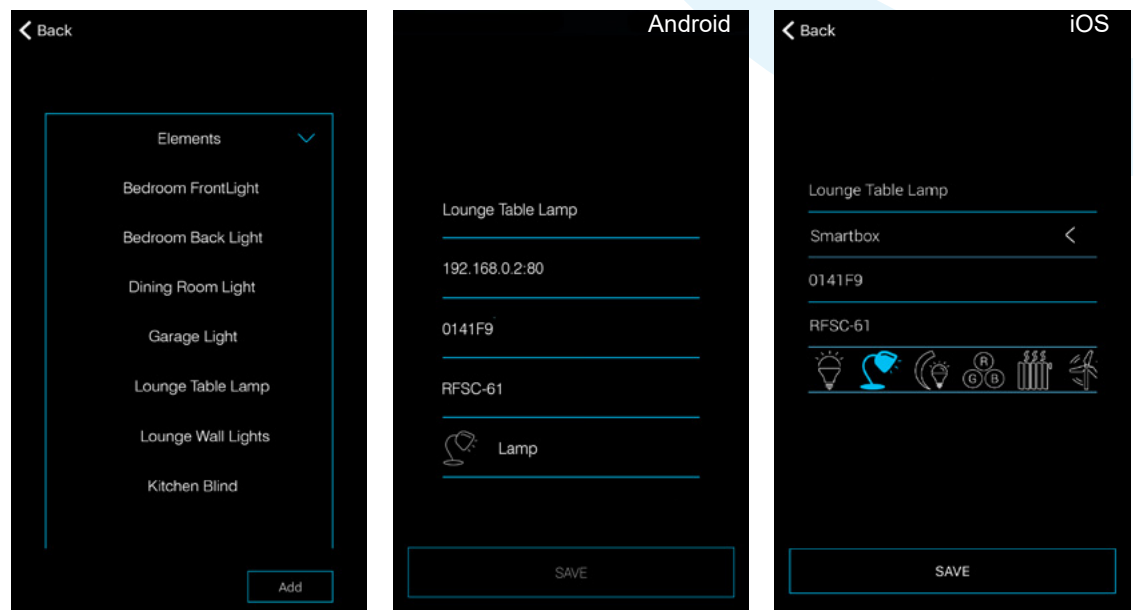


Logged in to cloud

Accessing '**Elements**' from within the application enables the initial information entered to be amended or deleted or new elements/receivers to be added.

To delete an element, press and hold (Android) or slide to the left (iOS) to delete the element and its settings. All associated data will be removed, e.g. from within scenes.

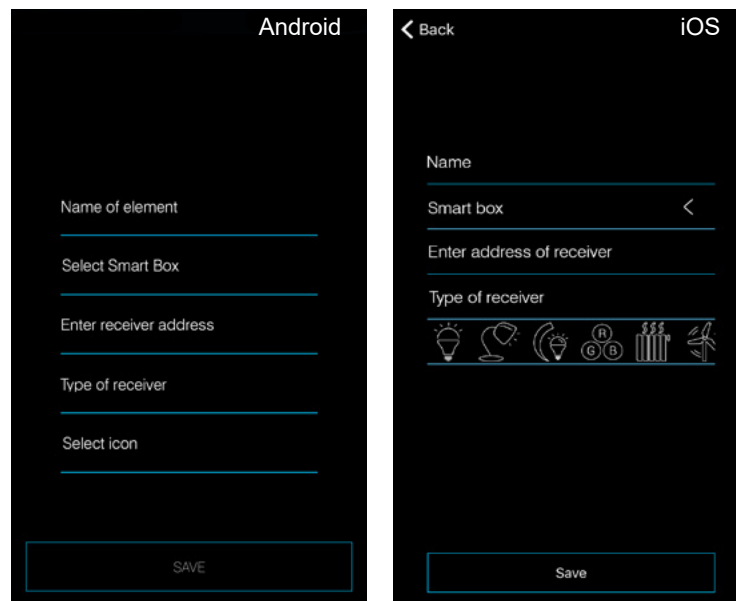
Example of previously installed elements and amendment screen.



New elements can also be added.

With the receiver data recorded on the original installation sheet add each piece of information, selecting the respective smart box and icon to help identify the light or appliance being controlled.

Press '**Save**' to add the receiver details to the list of elements.



**Note:**

The new element(s) added will require assigning to the room(s) / location(s).

See "Rooms" on page 60

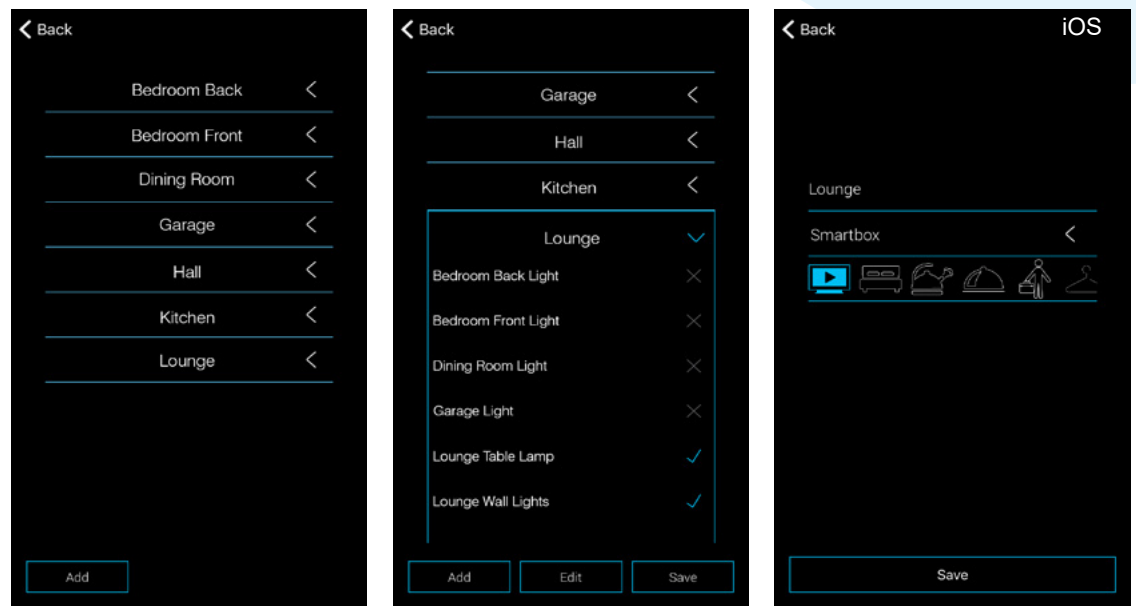


Accessing **'Rooms'** from within the application enables the initial information entered to be amended or deleted or new rooms/locations to be added.

Select the room and the list of elements will appear. Where elements were previously assigned to the room will have a tick.

Select edit to access the facility to change the room name or its icon.

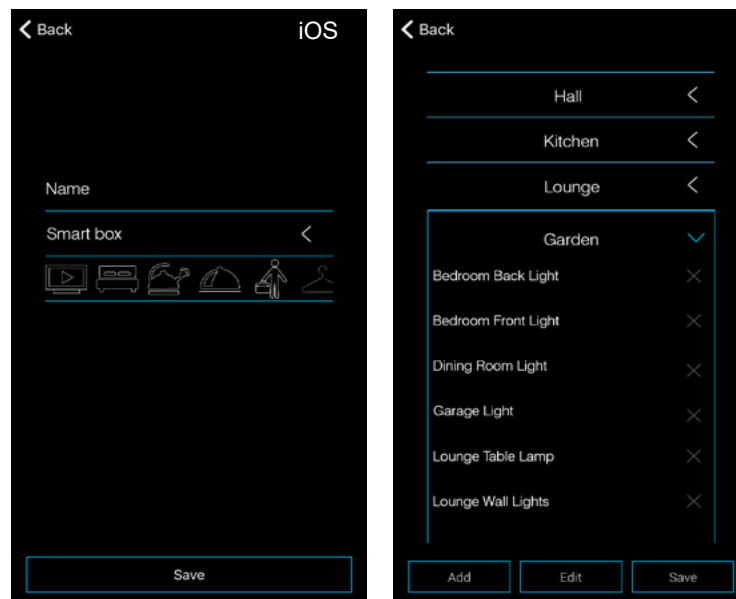
To delete a room, press and hold (Android) or slide to the left (iOS). All associated data will be removed, e.g. from within scenes. Elements remain unaffected.



New rooms can also be added and elements assigned.

Add the room name, smart box and select the icon, (drop down list (Android) or slide bar (iOS)).

Press **'Save'** to add the receiver details to the list of elements.



The required elements will then need to be assigned to the preferred room / location.

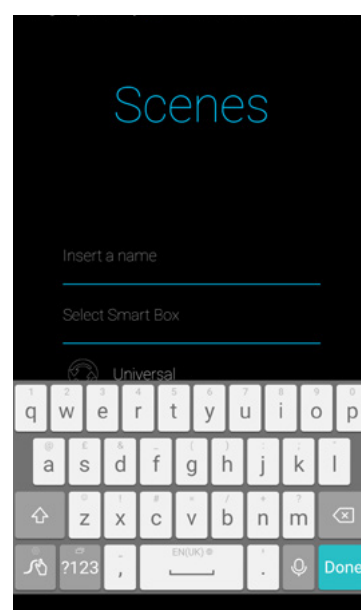
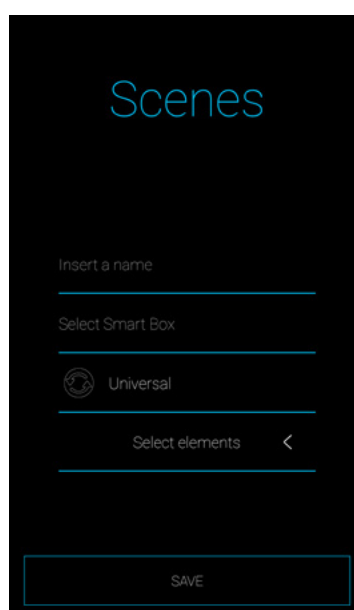
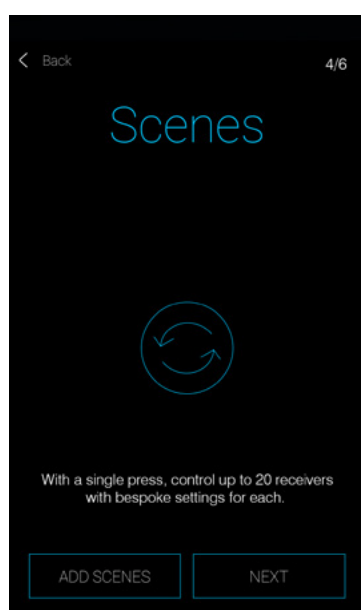
Scenes enables multiple elements (receivers) to be added with each element assigned its own function for that scene. With a single press all the set commands can be carried out.

Example. The scene **'Reading'** could be set up so the main lounge lights are dimmed to 10% whilst the table lamp switches 'OFF' and the floor lamp (preferred for reading) is switched 'ON'.

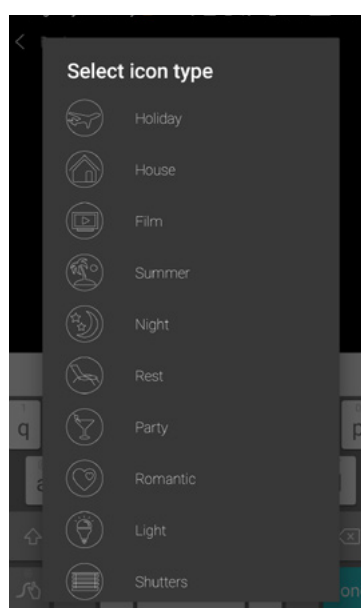
If necessary, **'Scenes'** can be created or edited as required.

To create a scene select **'ADD SCENES'** to enter the Scenes menu.

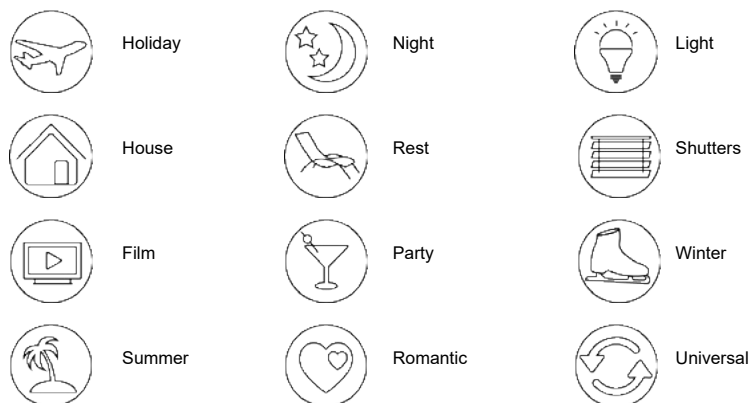
1. Assign the scene a name.
2. Select the smart box for the receivers to be assigned.



3. With the scene name added and smart box selected, the scene icon can be assigned.



### List of scene icons:

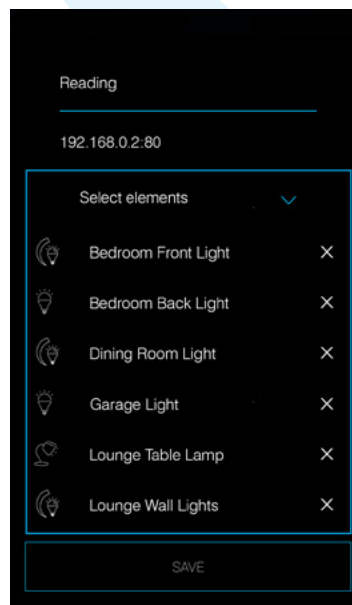


4. Choose from the list of elements/receivers already added.

As each receiver/appliance is selected the function to be carried out will need to be assigned.

The following pages will explain about each setting for:

- Shutter elements
- Switching elements
- Dimming elements



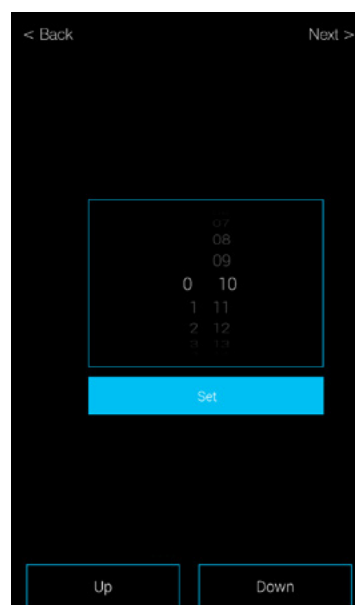
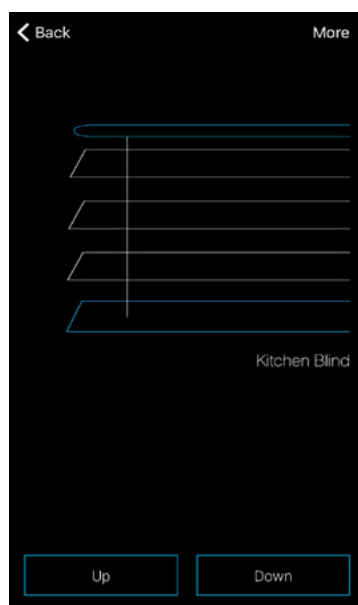
4a. Shutter elements selected.

The initial screen starts up with the blind icon and receiver / appliance identification.

The initial setting allows you to set **'Up'** (open) or **'Down'** (closed).

Select **'Next'** (Android) or **'More'** (iOS) to progress with adding a specific time for up or down (open or close).

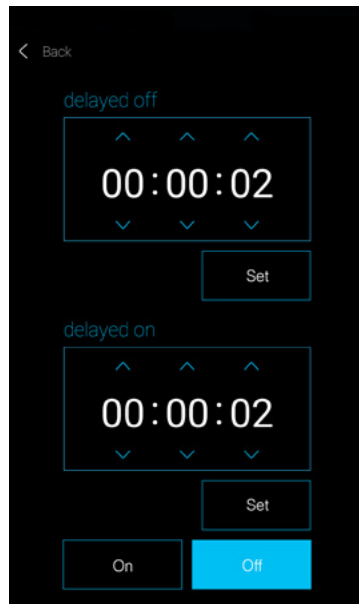
The scene time set is independent to the time which is set up within the manual control menu which time schedules also link too.



Switching elements selected.

Android - The initial screen starts up with time delay settings (see below) with standard switching 'On' and 'Off'.

iOS - The initial screen starts up with the respective element selected icon, '**On**' & '**Off**' plus '**More**' in the top right hand corner. By selecting '**More**' the screen moves to the time delay settings (see below).



Android



iOS - Screen 1



iOS - Screen 2

To assign the setting:

A. Standard switching (On or Off).

Select the required option which will change the background to blue. Select back to save the setting and return back to the scene listing.

B. Time delay setting (1 hour maximum):

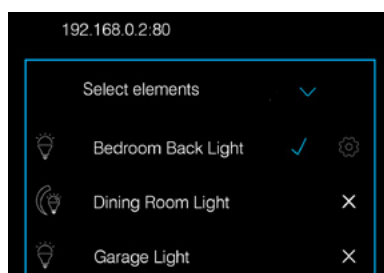
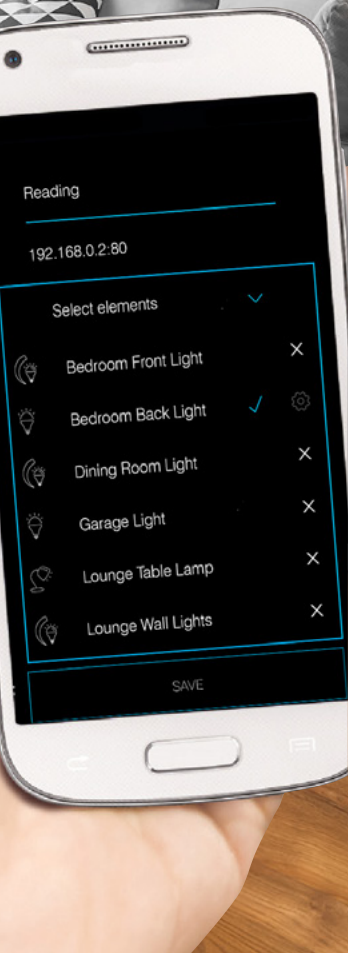
The three settings relate to (hours, minutes & seconds).

Delayed off (turns off after the set time has elapsed).

Delayed on (turns on after the set time has elapsed).

Add the required time for either delay option and press the '**Set**' (Android) or '**delayed**' (iOS) button to assign.

Select back to save the setting and return back to the scene listing.



The receiver / element setting on the scene listing will change.

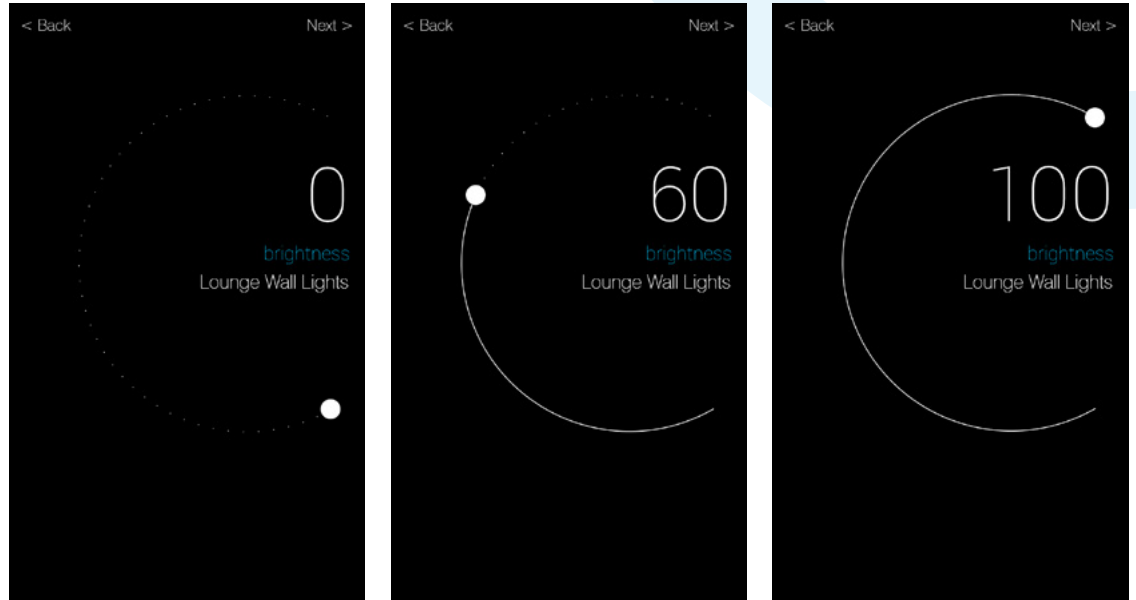
A blue tick replaces the 'X', with additional icon (Android).

Select the blue tick to remove the selection from the scene or press the icon to change the receiver setting.

Dimming elements selected.

A. The initial screen starts up with the dimming arc.

Simply press or press and slide around the arc to set the required lighting level. Select back to save the setting and return back to the scene listing.



B. In the top right corner, by selecting **'Next'** (Android) or **'More'** (iOS) the screen progresses to time settings for dimming up to maximum or down to minimum.

The settings relate to minutes & seconds (59 minutes, 59 seconds maximum).

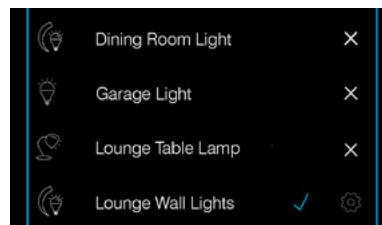
Decrease - Time to dim down to off (sunset)

Increase - Time to dim up to 100% (sunrise)

Add the required time for either option and press the 'decrease' or 'increase' button so highlighted in blue to assign.



Select back to save the setting and return back to the scene listing.



The receiver / element setting on the scene listing will change.

A blue tick replaces the 'X', with additional  icon (Android).

Select the blue tick to remove the selection from the scene or icon to change the receiver setting.





Creating and activating time schedules enables selected elements to be automated which in turn can provide additional security, e.g. simulated occupancy.

The schedules programmed are stored by the smart box so once setup and activated the smart phone or tablet does not need to be connected to the router / Wi-Fi .

Up to 4 time schedules can be setup per day with a 7 day cycle.

Daily schedule:

- Switching: 4 x ON and 4 x OFF
- Dimming: 4 x ON (10% to 100%) and 4 x OFF
- Shutter: 4 x UP and 4 x DOWN

Schedules setup for one day can easily be copied to other days of the week.

Up to 10 elements with the same function can be assigned to the same schedule.

You cannot assign a mixture of switching, dimming and shutter elements to the same schedule, they must be setup independently.

**Note:**

**If more than one smart box is assigned through the same application, only elements with the same function and on the same smart box can be controlled together (up to a maximum of 10).**

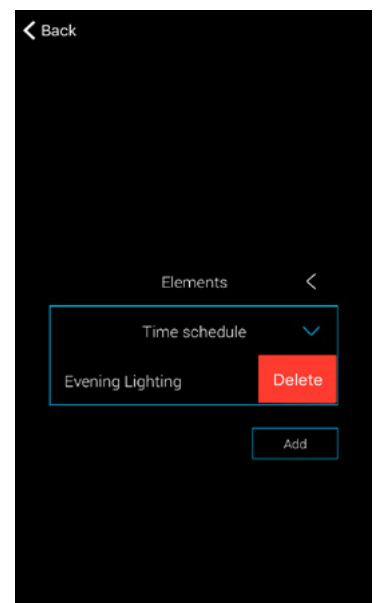
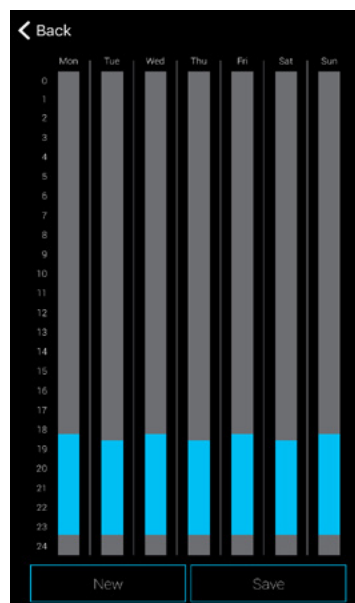
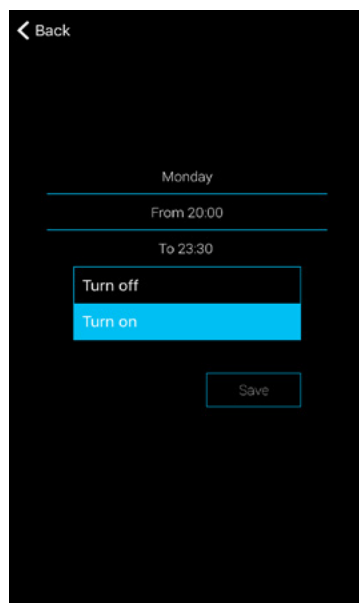
Once setup, the elements assigned to time schedules can easily be enabled / disabled to 'AUTO' mode. See "[Activate Schedules](#)" on page 72.

**Note:**

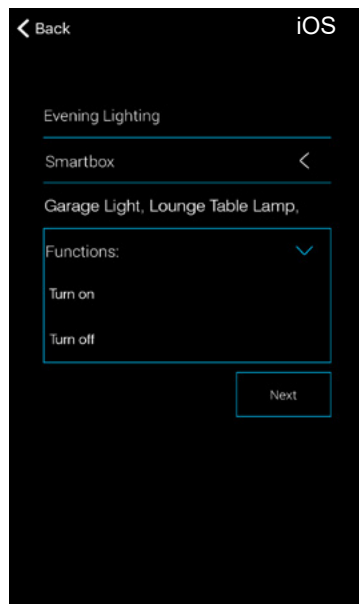
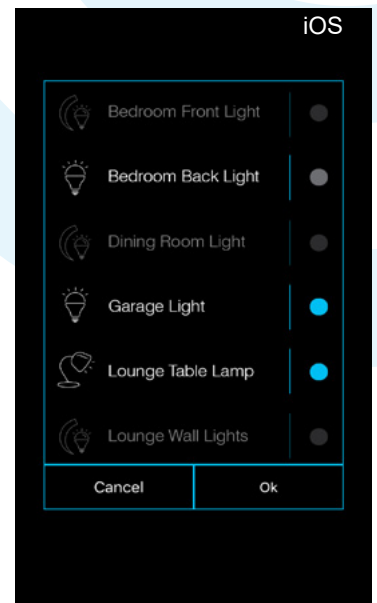
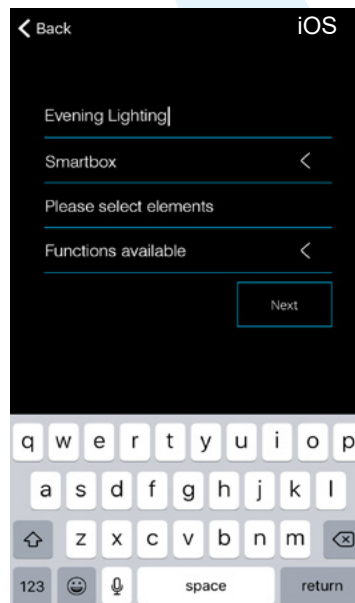
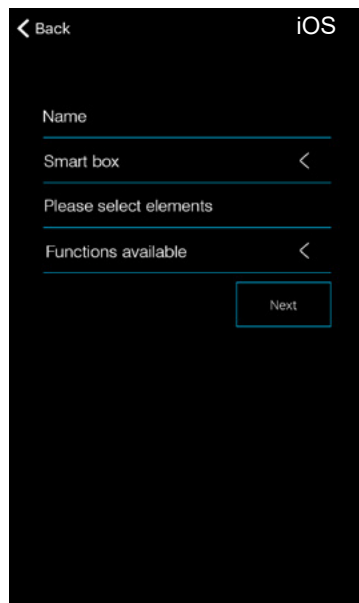
**Any elements set to 'AUTO' can still be over-ridden by locally controlled smart switches , controllers and by the app.**

**The schedules if still in 'AUTO' mode will then over-ride the present status when the next time set has elapsed.**

Schedules can easily be removed. Simply press and hold (Android) or slide to the left (iOS). All the assigned elements remain unaffected.



To create time schedules simply add the schedule name, select the smart box and the required elements (must be of the same function, e.g. all switching receivers).



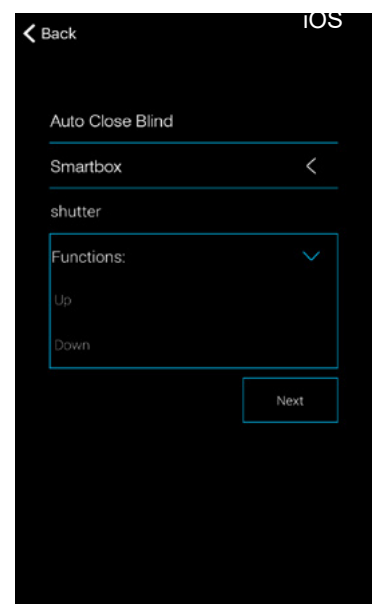
With the elements selected the **'Functions available'** tab lists the functions that are available for the type of receiver selected (not used to assign to schedule). *The actual function required is assigned when adding the schedule information.*

### Switching elements / receivers:

- RFSC-61, RFSA-61B, RFSAI-61B, RFSA-61M, RFSA-62B and RFSA-66M
- Functions: Select ON for times assigned and will automatically be off between schedules.
- **Selecting 'OFF' will not display on the time bar.**

### Shutter elements / receivers:

- RFJA-12B/230V and RFJA-12B/24V
- Functions: Select UP (open) for times assigned and will automatically be down between schedules.
- Selecting 'DOWN' will not display on the time bar.



[For dimming receivers see the following page.](#)



### Dimming elements / receivers:

RFDA-71B, RFDEL-71B and RFDAC-71B

Functions available: Four dimming levels (default 20, 50, 70 & 100%) allowing the desired level to be set for a specified time period.

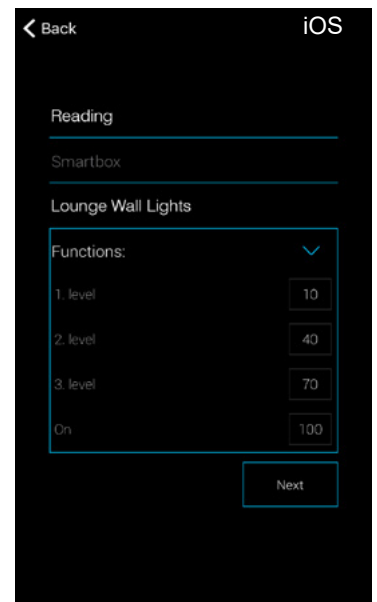
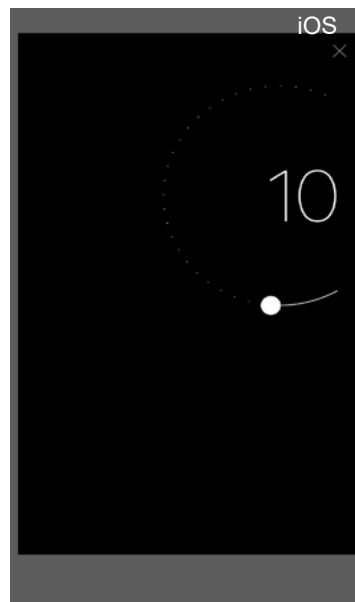
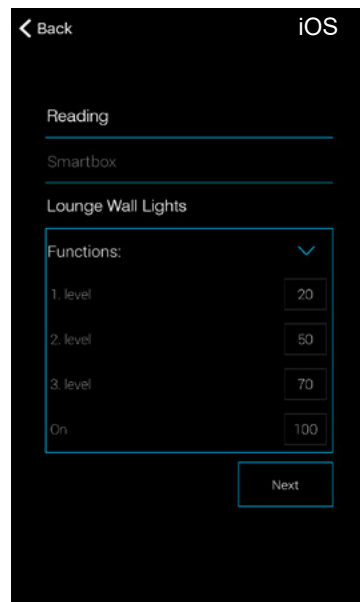
In between the assigned time schedules the light source will be off.

Selecting 'DOWN' will not display on the time bar.

Each of the four levels can be adjusted by pressing the level to be amended.

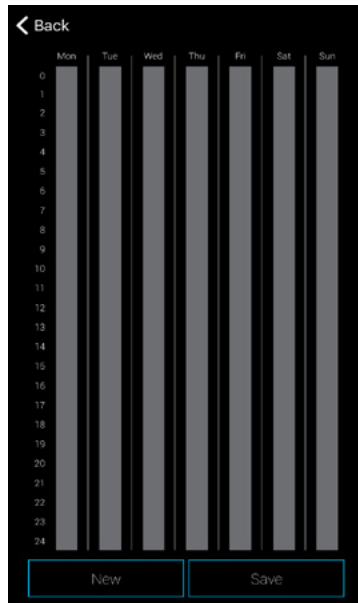
The control screen opens and the level can be adjusted in 10% increments.

Press the '**back**' (Android) or '**X**' (iOS) to save and return to the function screen.



Once the elements have been selected, select '**Next**' to assign the days, times and the element(s) function (dimmed level).





### Weekly overview screen

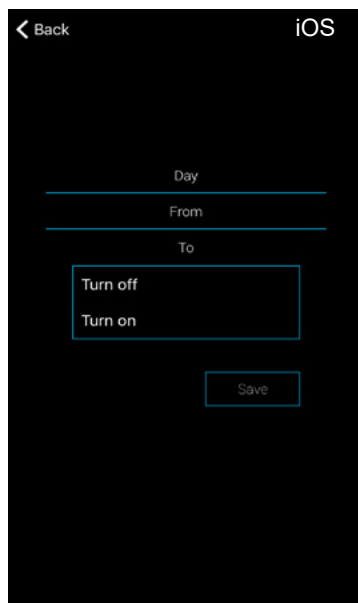
Select **'New'** to open the input screen.

### Day, time and function input screen

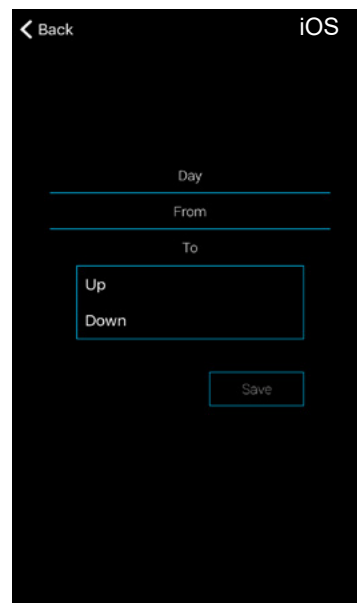
Dependant on the element type will depend on the input screen information displayed.

Enter the day, time from and time to then select the 'ON' (Switching), 'UP' (Shutter) or dimmed level to undertake during the times set.

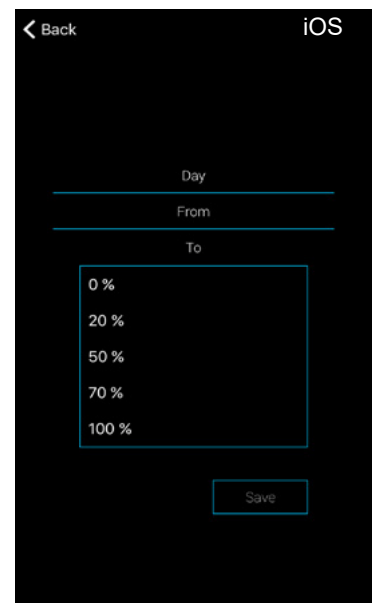
To select the function on Android devices, access the drop down menu.



Switching



Shutter

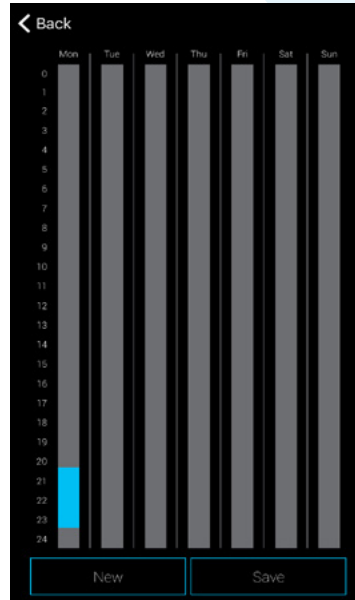
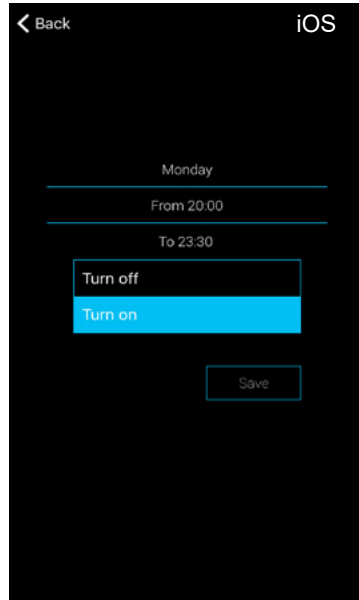


Dimming

### Day, time and function input screen (switching elements)

With the day, times and 'ON' function added, pressing save will then display the weekly overview screen with the time selection displaying on the time bar.

Press 'save' on the time bar screen will then save all set times and functions.

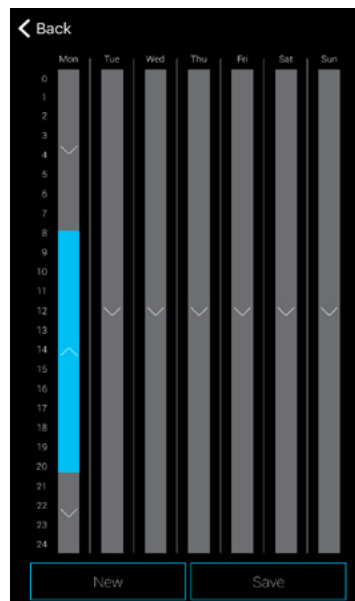
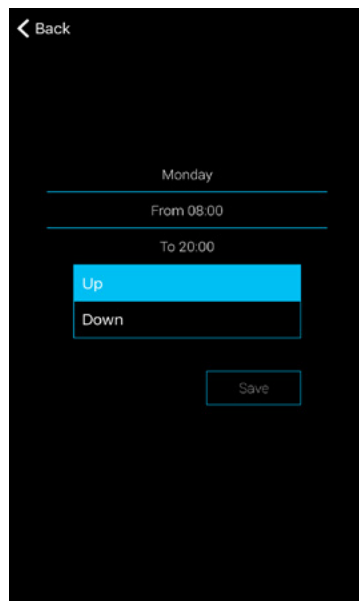


Switching

### Day, time and function input screen (shutter elements)

With the day, times and 'UP' function added, pressing save will then display the weekly overview screen with the time selection displaying on the time bar.

Press 'save' on the time bar screen will then save all set times and functions.



Shutter

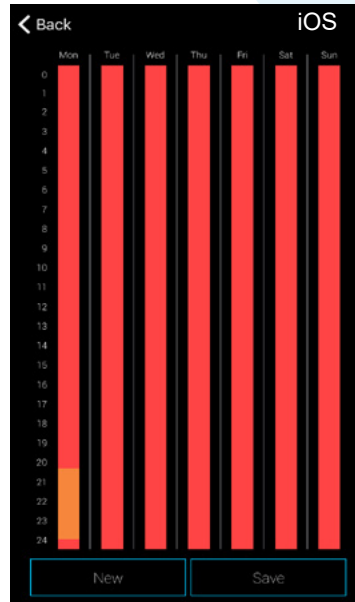
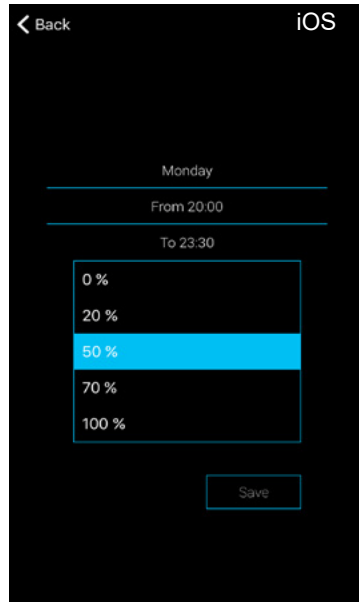




### Day, time and function input screen (dimming elements)

With the day, times and dimmed levels added, pressing save will then display the weekly overview screen with the time selection displaying on the time bar.

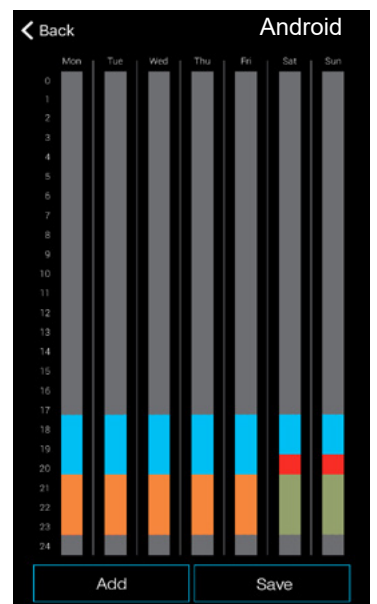
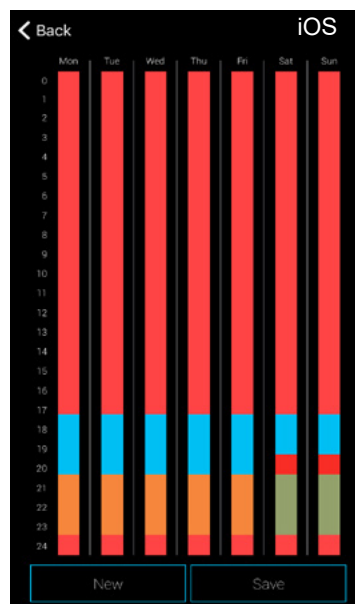
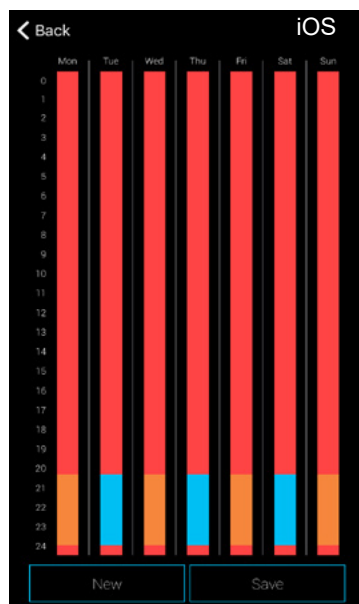
Press **'save'** on the time bar screen will then save all set times and functions.



#### Dimming

When selecting the dimming level, each of the four percentages displays a different colour on the time bar:

- 0% - Nothing displayed
- Level 1 - (20% default): Green
- Level 2 - (50% default): Orange
- Level 3 - (70% default): Red
- Level 4 - (100% default): Blue



#### Dimming

### Amend & remove times set

With the weekly overview screen open, press the coloured time bar which shows the **'from'** and **'to'** times. Slide up or down to adjust each time or press and 'hold' the opened time bar (fig. 1) to open the schedule setting (fig. 2).

Press **'Delete'** (Android) or **'Erase'** (iOS) to remove these times from the full schedule.

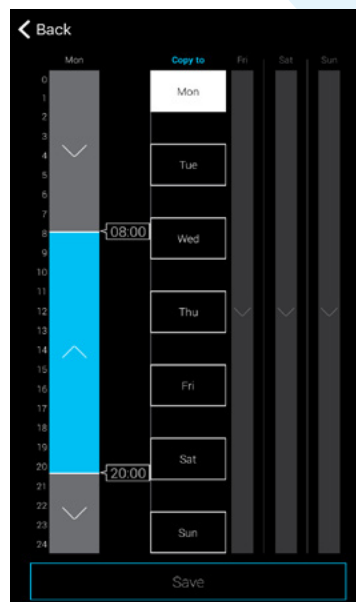
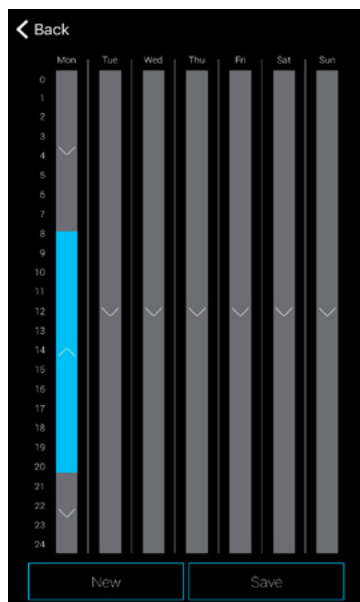


Fig. 1

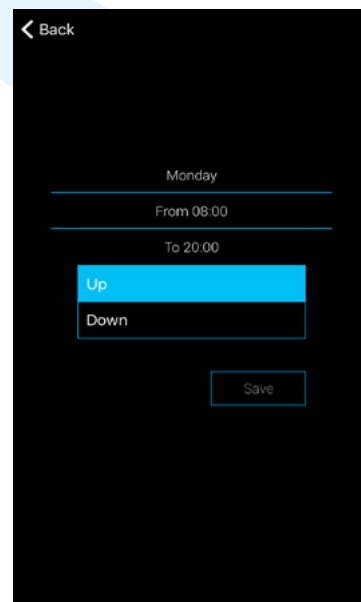
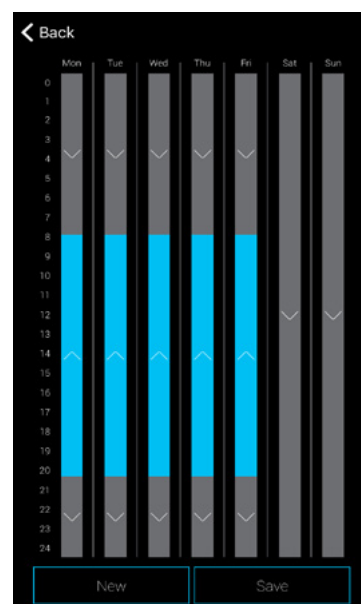
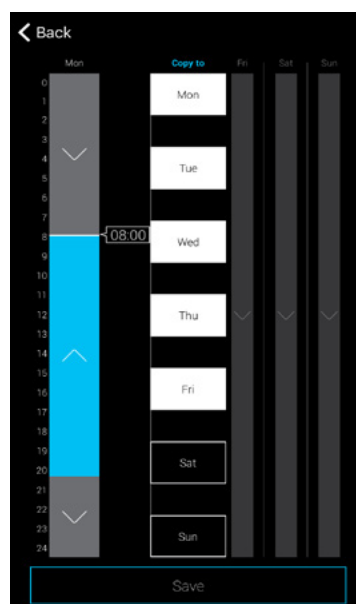
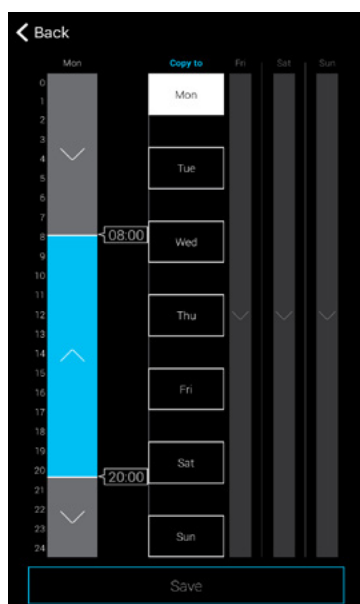


Fig. 2

### Copy times

With the weekly overview screen open, select the coloured time bar to copy. Select the days to copy **'too'** which will change to white. All times for that day will be copied across.

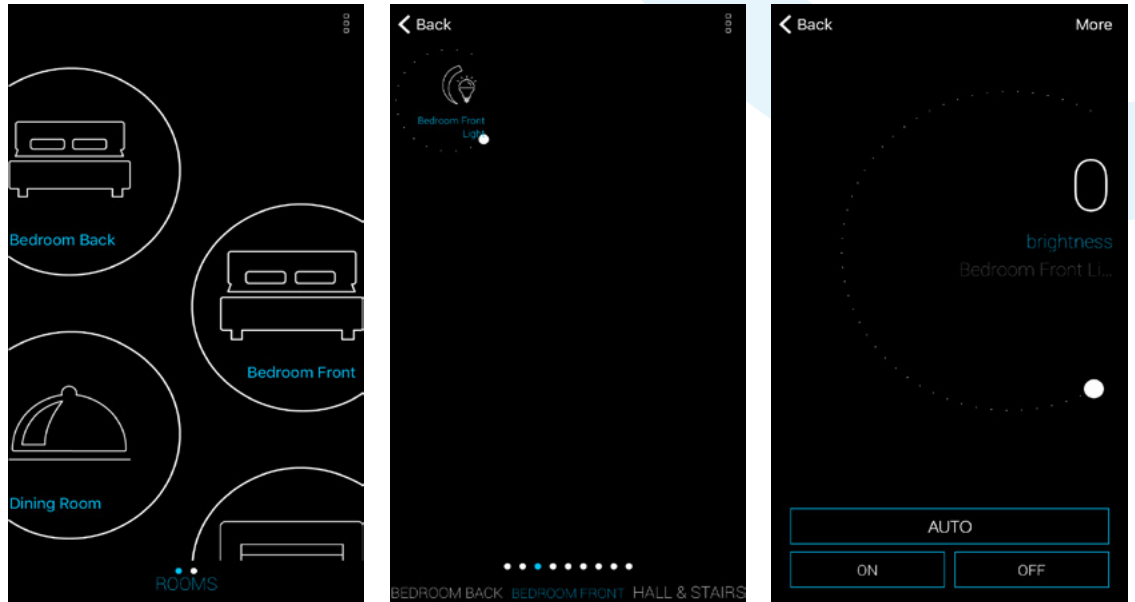
Press **'save'** to confirm the copy changes and then save on the weekly overview to save the changes to the smart box.



With time schedules setup, for the elements to operate automatically the **'AUTO'** setting for each element must be enabled.

To engage the **'AUTO'** setting the element control screen must be accessed.

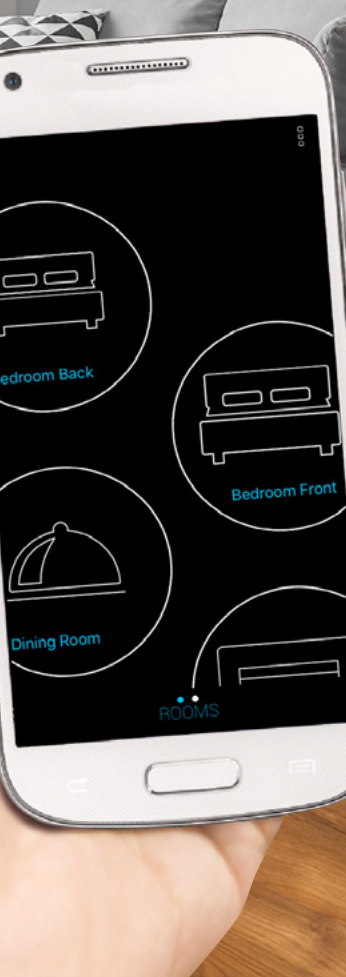
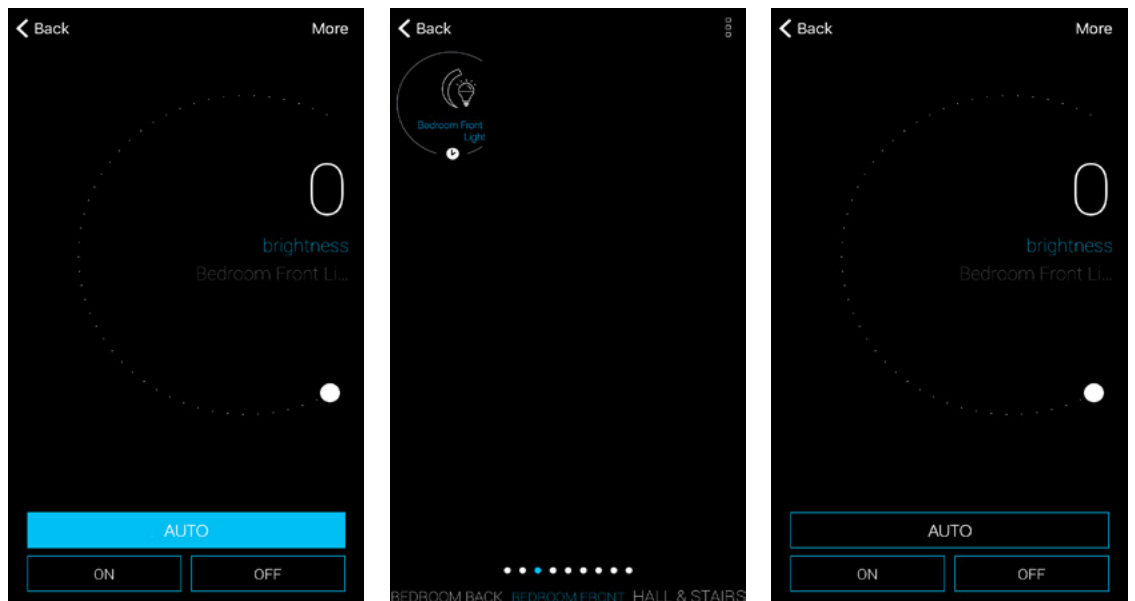
Enter the room and element to display the **'AUTO'** button..



Press the **'AUTO'** button and the button will turn blue to confirm activation.

Press **'< back'** and the element will have a small time icon (🕒) illustrated to confirm the element has been set to run automatically.

To disable the automatic control, simply press the 'AUTO' button within the element's control menu and the button will change from the blue activated setting to black or white depending on the app background in use.

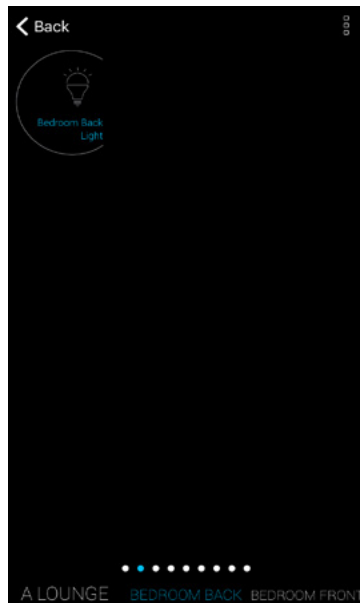


# Settings - Install A Repeater

## Installing A Repeater (RFRP-20/B)

[Main Contents](#)

If the signal between the smart box and receiver is poor may lead to onscreen app messages occurring 'failed to connect to element' or the icon displaying onscreen greyed out.



Left:  
Icon pale grey outline.  
Receiver element is either not powered, out of range or address input is incorrect.



Right:  
Icon white outline.  
Receiver element is within range with the output 'Off'.

The plug in repeater (RFRP-20/B) enables up to 20 receivers to be paired through one repeater.

Note: If more than one repeater is required/installed, one receiver **MUST ONLY** be paired to one repeater. If the name receiver is paired to more that one repeater may lead to the system becoming slower than expected.



The plug in repeater is for use in a Standard UK Plug Socket, it also features a Standard UK Plug Socket on the front side of the product.

In the case of the RFRP-20, the front socket is provided as an additional socket for convenience. The socket must remain switched on at all times in order for the repeater to remain operational.

See the installation leaflet supplied with the repeater for more information.

To enable a receiver to transmit through a repeater, the address of the receiver must be changed. The smart box must be connected **locally** to enable the address to be modified.

From the app settings menu, select elements then the element and address to be changed.

The first character of the address must be changed, see below.

If the address starts with:	Change that number to:
0	8
1	9
2	A
3	B
4	C
5	D
6	E
7	F

Ensure the new address is saved:

Examples:

An address of: 001C76 would change to: 801C76

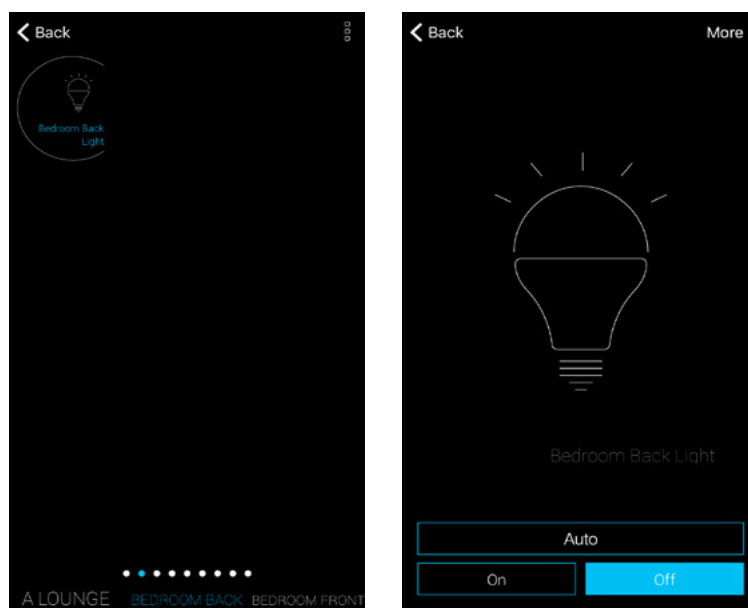
An address of: 703E5 would change to: F03E5

Plug the repeater in to a local socket to the smart box for pairing purposes. (Once paired can be moved to another socket which will enable full control of the element).

Ensure the socket is turned OFF.

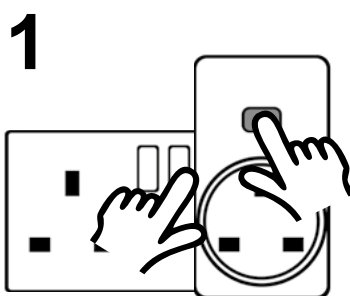
Before putting the repeater in to pairing mode the app needs to be open with the control screen open and the element to be added ready to assign.

With the element displayed, press and hold the icon to fully open the control screen, as 'ON' will need to be pressed during the pairing stage.

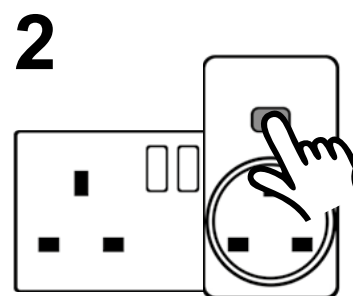


**Note: Before putting the repeater in to pairing mode, ensure no Click Smart wireless switches or controls are pressed and any receivers are in the OFF state, as these will automatically be paired or interfere with the pairing process.**

To put the repeater in to pairing mode:



While holding the "Status/Prog" button, switch on the socket. Continue holding the "Status/Prog" button until the red indicator light shows. Release the button. The indicator light will flash green.



While the green light is flashing press the "Status/Prog" button again. The light should now flash red for 5 seconds then no light will appear. This indicates the unit is in "Learning Mode".

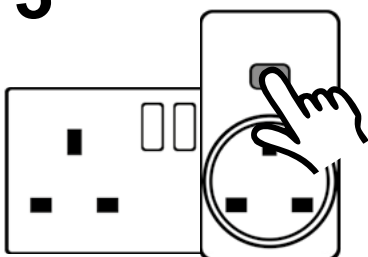




With the repeater in pairing mode, whilst watching the status light on the repeater press the ON button on the app.

The status light will flash red on the repeater. This confirms the signal has been received.

### 3



To complete the pairing, press the "STATUS/PROG" button to switch to resume normal operation. The green indicator will be constantly illuminated.

You can link up to 20 devices per repeater. When you have reached the maximum number of devices the green indicator on the repeater will flash, then the red indicator will flash and then constantly green.

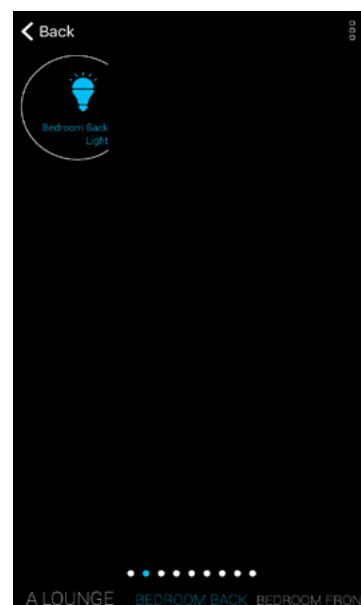
The repeater can now be unplugged and installed in to a socket, suitably located to enable the control to be consistent between the smart box and element/receiver.

The control screen on the app should display the element's status as controlled.

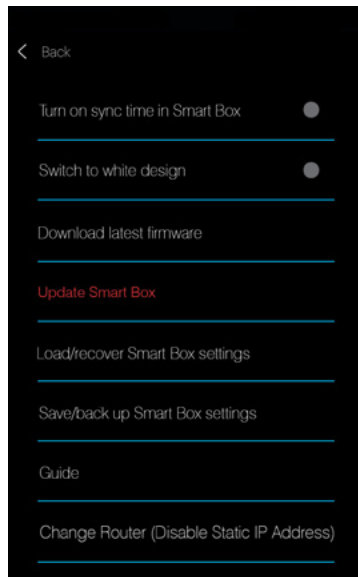


Left:  
Icon white outline.  
Receiver element is within range with the output 'Off'.

Right:  
Icon with blue infill.  
Receiver element is within range with the output 'On'.



Advanced settings provides access to the following features:



Standard Design



White Design

- Receive firmware updates notification**  
 Notifications will be sent with regards updates for the smart box.
- Turn on sync time in Smart Box**  
 In the event no broadband is available, enables synchronisation of the smart ..... box time to the initial smart phone or tablet (UK time).  
*If not connected to the broadband and not synchronised to the smart device, the ... time set on the smart box will start at 12.00 (midnight) with the date 01.01.16.*
- Switch to white design**  
 Changes the background to white with dark grey and purple text / icons.
- Download latest firmware**  
 Download the latest smart box firmware update (CSb \*\*.bin file).
- Update Smart Box**  
 Update the smart box with the latest firmware.
- Load/recover Smart Box settings**  
 Upload the saved settings / data to the smart box (\*\*.bin file).
- Save/back up Smart Box settings**  
 Save the smart box settings / data to the smart device (\*\*.bin file).
- Guide**  
 Start the application easy setup guide.
- Change Router (Disable Static IP address)**  
 Broadband supplier changed? Changing from the present router to a new one?  
 For more information see [Page 87](#).





**CLICKSmart**

# Wiring Accessories for a Smarter Home

## Linking Alexa



Prior to commencing with linking of the Click Smart box, Click Smart application, Amazon Alexa app and voice controller, the following criteria must be completed:

1. Click Smart box, Click Smart Cloud and app all setup with at least one receiver assigned to one room.
2. Click Smart box, Click Smart Cloud and app, the receiver(s) are powered and working correctly without any issues.

**Note:** You will require your Click Smart Cloud registration details (Username and Password) when assigning Click Smart to Alexa. If you have forgotten your password, open the Click Smart app and reset your password. For more information see [Page 97](#).

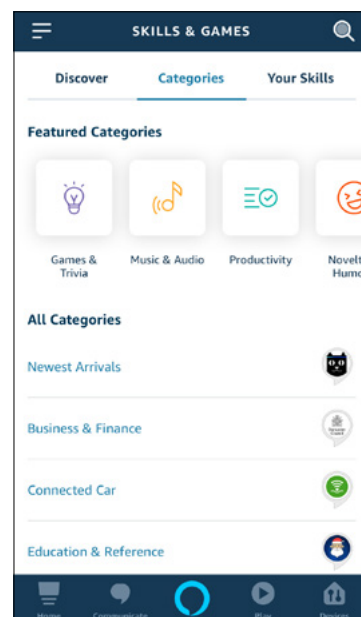
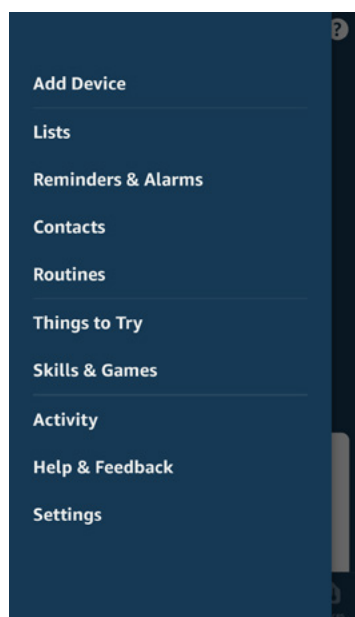
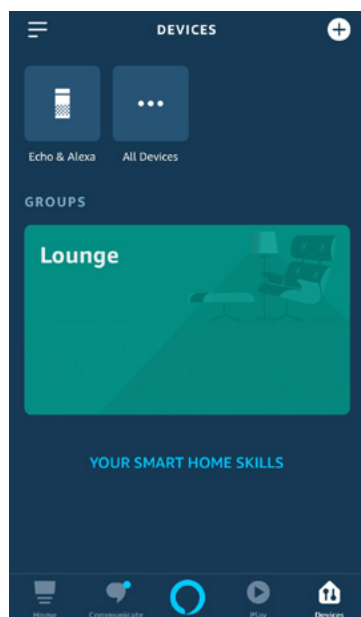
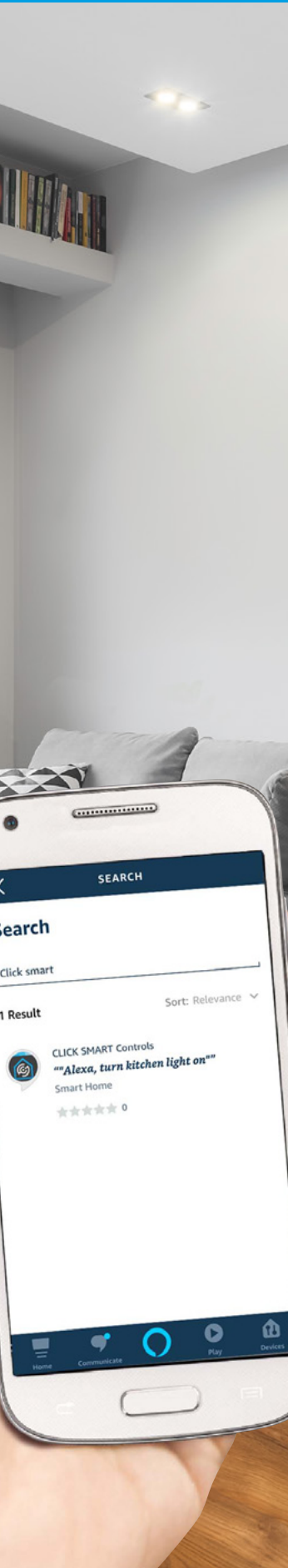
3. The Alexa app has been paired with the voice controller (e.g. Amazon Echo etc.).
4. Alexa is connected to the internet and able to answer basic questions correctly (e.g. "What is the date today").

With the above completed, linking of the Click Smart Skill to the Alexa app can progress.

**Note:** We do not support the Alexa app or Amazon hardware. Please contact Amazon directly if you have any issues with their products.

With the Alexa app open, select 'Main Menu' in the top left hand corner.

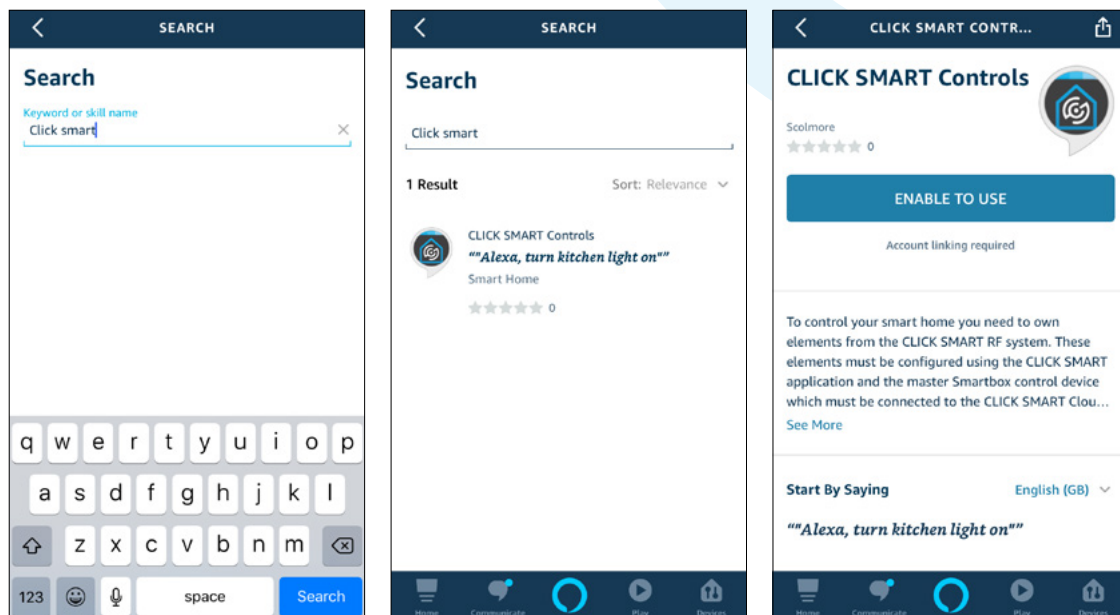
Select 'Skills & Games' and information on the current skills available will be shown.



Select the search icon in the top right hand corner and type 'Click Smart' and press the search button.

'Click Smart Controls' will be displayed, select the Click Smart Controls skill.

The Click Smart Control skill screen appears, select 'Enable To Use' to progress to the authorization page.

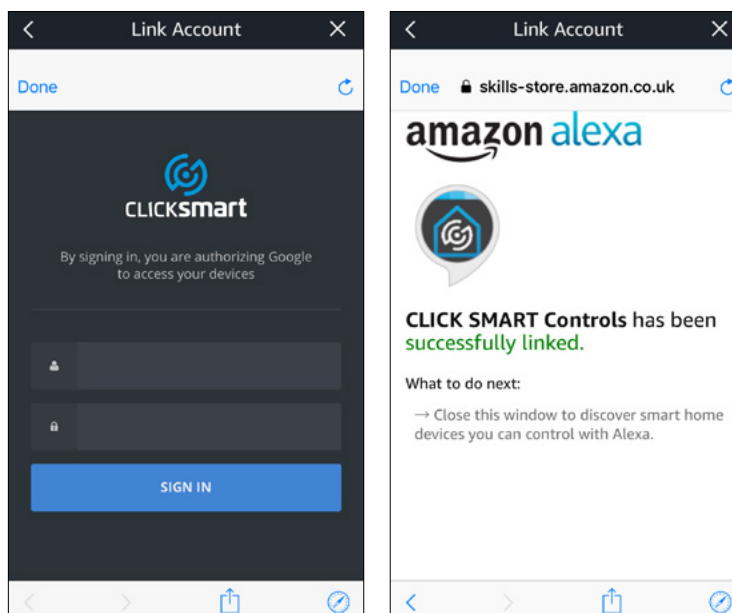
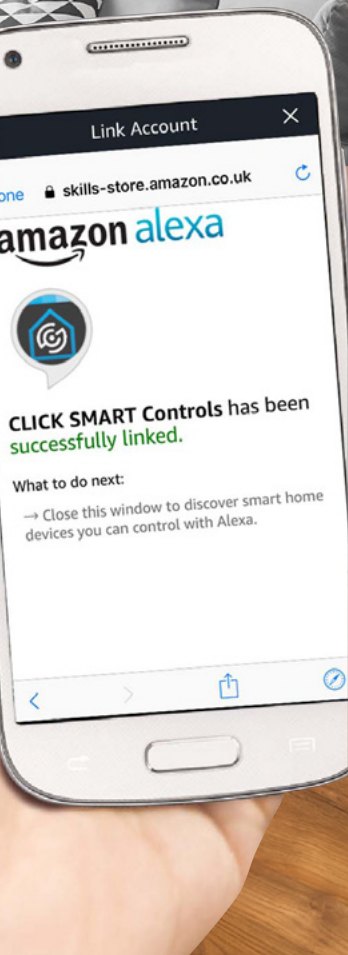


To link your Click Smart Cloud account to Alexa, enter:

**Username:** This will be the email address used for the Click Smart Cloud registration

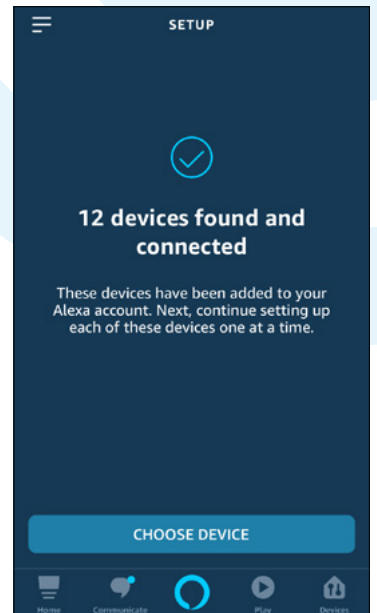
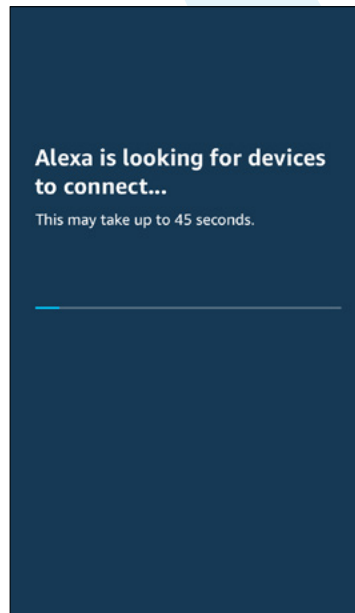
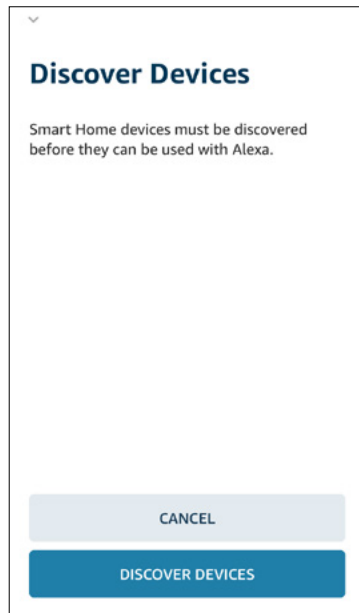
**Password:** This will be the password used for the Click Smart Cloud registration (contains both capital and lower case letters, number and special character)

Select 'Sign In' and the linking of accounts will be confirmed with the 'Successfully linked' screen being displayed. If this does not show please check your username and password entry and try again.



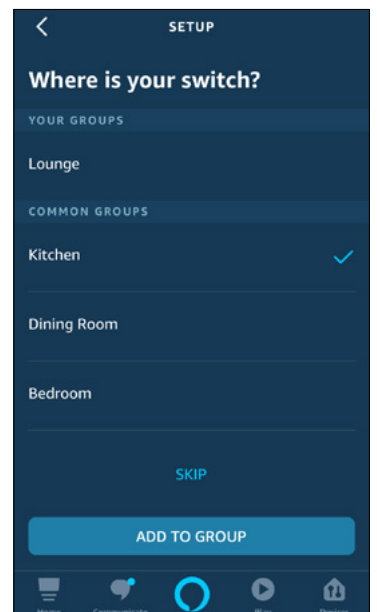
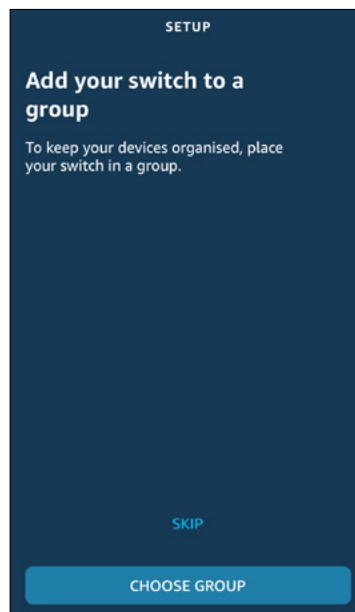
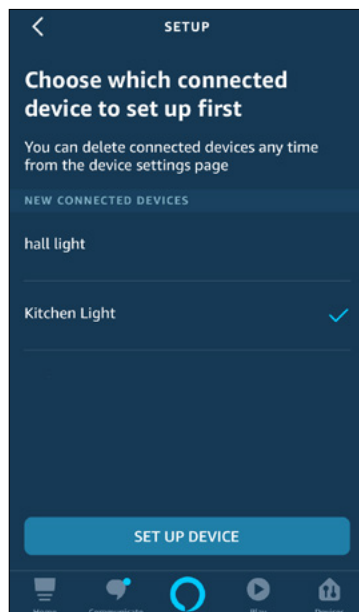


Once the linking of Alexa to Click Smart has been completed, the next step is to 'Discover Devices' which will search for the Click Smart receivers assigned to the Click Smart Cloud.

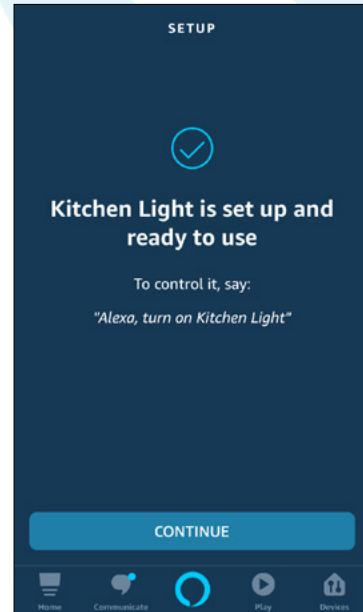
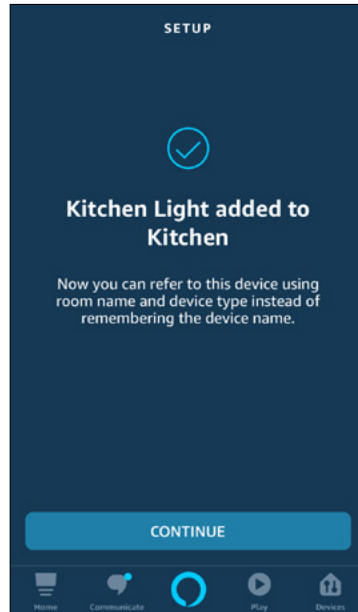


The devices found can then be added one at a time to the Alexa app.

When adding the devices they can be assigned to groups (rooms, zones, areas) which are setup within the Alexa app. The groups can be created with receivers assigned afterwards if required.

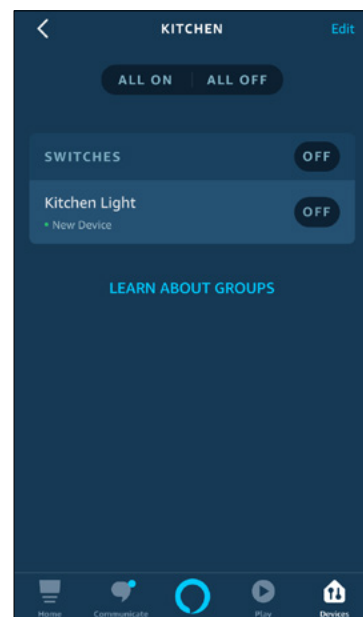
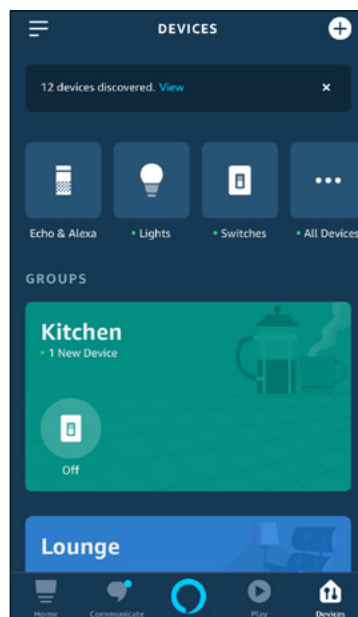
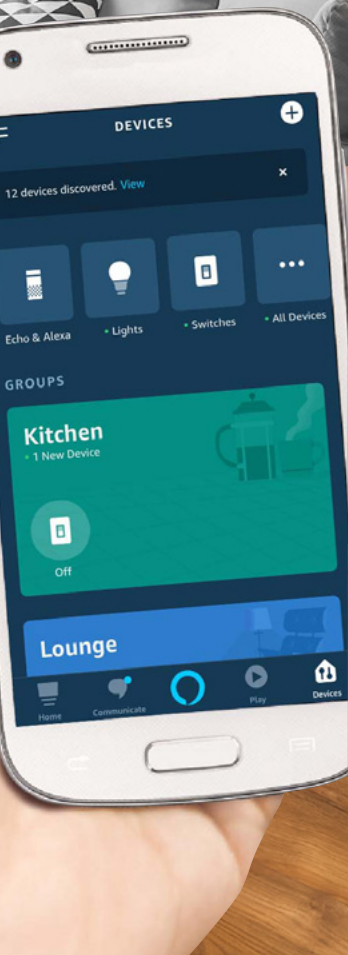


Once assigned to Alexa the receiver can then be controlled by voice command as displayed onscreen.



Alexa also offers several additional features:

- Control each receiver (device) manually (without voice control) with onscreen visual displaying the receiver status.
- Voice control the receiver (device) from the Alexa app.
- Setup 'Routines' within Alexa app controlling multiple receivers together with a single command whilst adding additional features within the Alexa app.





**CLICKsmart**

# Wiring Accessories for a Smarter Home



## Linking Google Home



Prior to commencing with linking of the Click Smart box, Click Smart application, Google Home app and voice controller, the following criteria must be completed:

1. Click Smart box, Click Smart Cloud and app all setup with at least one receiver assigned to one room.
2. Click Smart box, Click Smart Cloud and app, the receiver(s) are powered and working correctly without any issues.

**Note:** You will require your Click Smart Cloud registration details (Username and Password) when assigning Click Smart to Google Home. If you have forgotten your password, open the Click Smart app and reset your password. For more information see [Page 97](#).

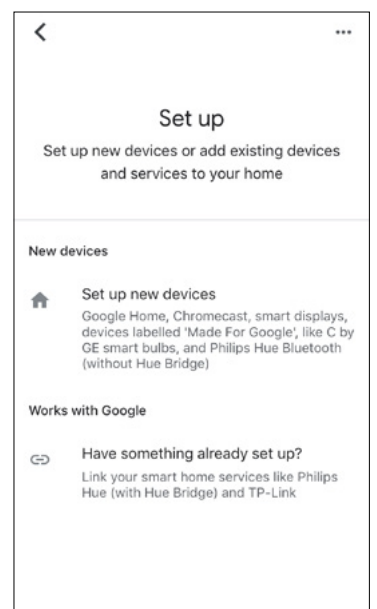
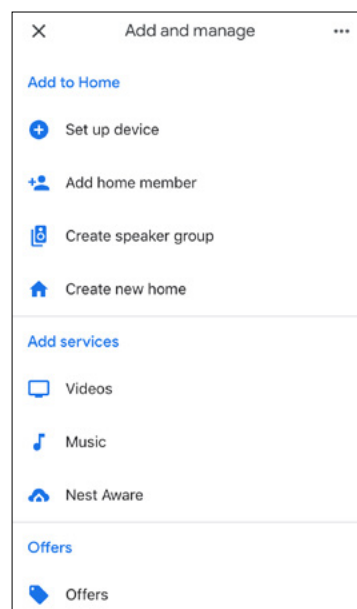
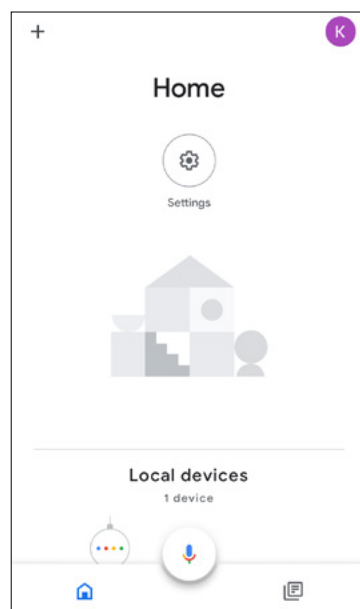
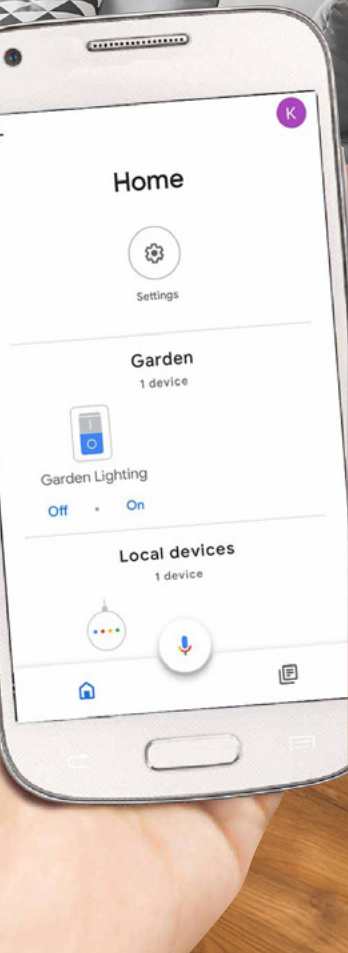
3. The Google Home app has been paired with the voice controller (e.g. Google Nest Mini etc.).
4. The Google Nest Mini is connected to the internet and able to answer basic questions correctly (e.g. "What is the date today").

With the above completed, linking of the Click Smart Skill to the Google Home app can progress.

**Note:** We do not support the Google Home app or Google hardware. Please contact Google directly if you have any issues with their products.

With the Google Home app open, select '+' in the top left hand corner.

Select 'Set up device' and 'Have something already set up?'.



Select the search icon in the top right hand corner and type 'Click Smart' and press the search button.

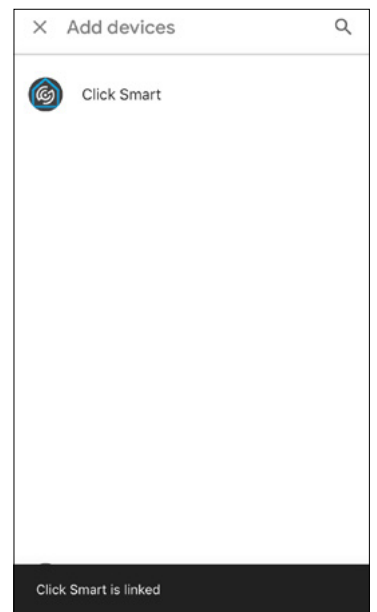
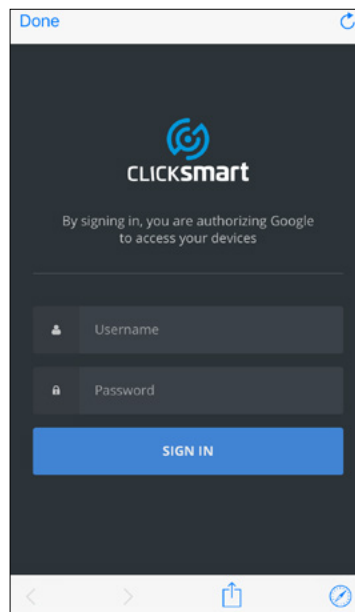
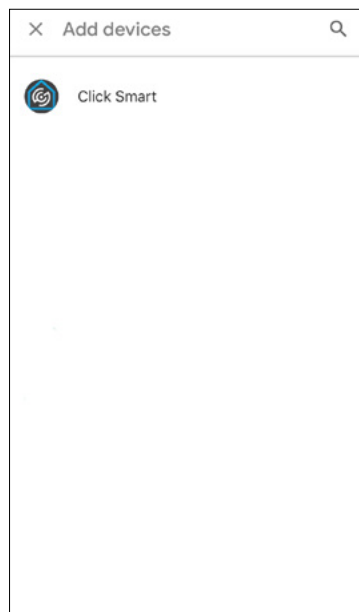
'Click Smart' will be listed, select the Click Smart skill.

To link your Click Smart Cloud account to Google Home, enter:

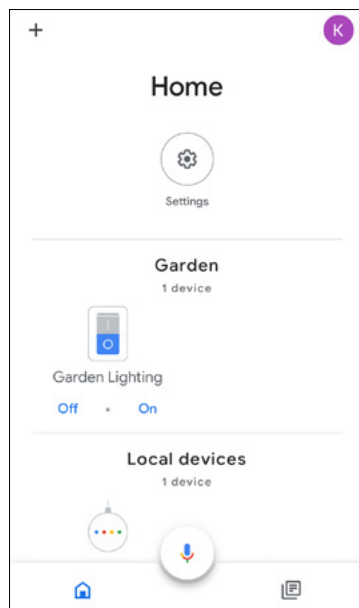
**Username:** This will be the email address used for the Click Smart Cloud registration

**Password:** This will be the password used for the Click Smart Cloud registration (contains both capital and lower case letters, number and special character)

Select 'Sign In' and the linking of accounts will be confirmed with the 'Click Smart is linked' screen being displayed. If this does not show please check your username and password entry and try again.



The app will list all receiver devices automatically.



Once assigned to Google Home the receivers can then be controlled by voice command as displayed onscreen starting with "Hey, Google!".

Google Home also offers several additional features:

- Control each receiver (device) manually (without voice control) with onscreen visual displaying the receiver status.
- Voice control the receiver (device) from the Google Home or Google Assistant app.
- Setup 'Routines' within the Google Home app controlling multiple receivers together with a single command whilst adding additional features within the Google Home app.





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**CLICKsmart**

# Wiring Accessories for a Smarter Home

Smart Box, Application & Cloud

## Issues & Solutions



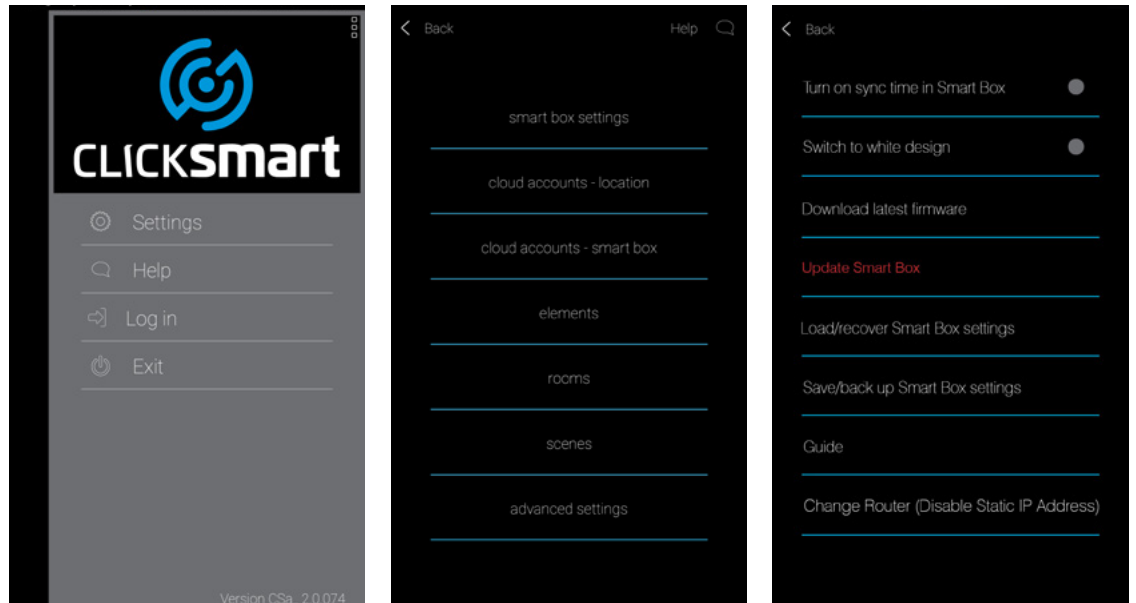
<b>Changing The Router</b> .....	87
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In the event the Wi-Fi router is to be changed, e.g. broadband provider has changed, the smart box settings may need to be changed to accommodate this.

The reason being that the new router may use a different IP address setup.

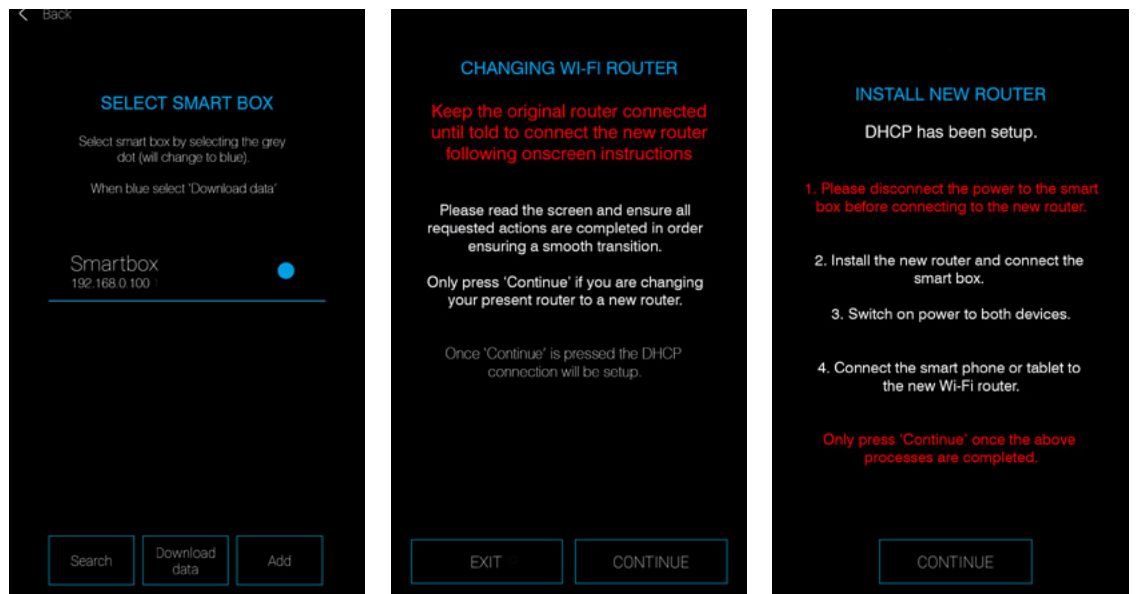
With the present router connected and the new router ready to connect in the app go to the settings menu, select 'Advanced settings', 'Others' and then 'Change Router (Disable Static IP address)'.



The list of smart boxes connected are listed. Select the smart box 'grey dot' which will change to blue and 'Download data'.

Reading the onscreen guidance, continue with changing the router with which the Static IP will be dis-engaged and the DHCP connection will be engaged.

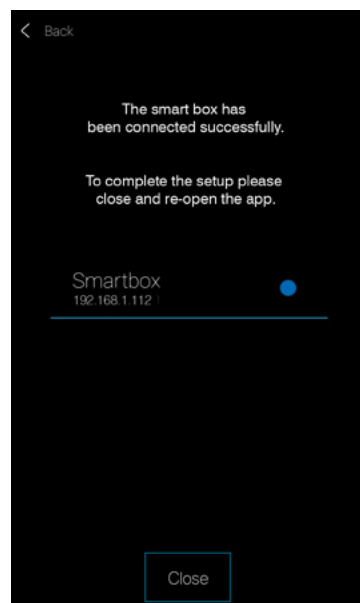
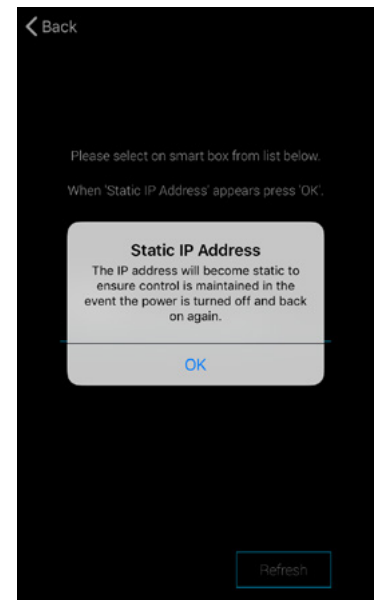
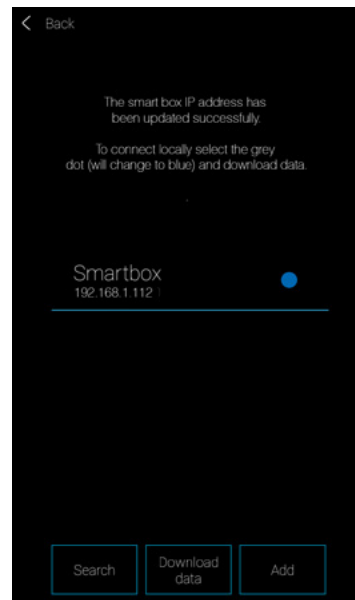
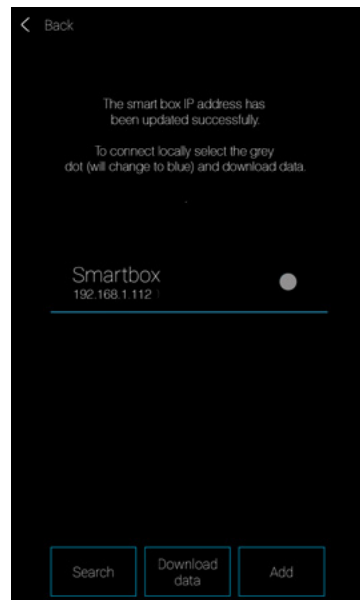
Turn the power off to the smart box and old router and install the new router, connecting the smart box and then powering both devices.



The smart box name will appear with the new IP address.

Select the 'grey dot' which will change to blue and select 'Download data'.

The Static IP address will be created.



The screen will confirm the new connection is successful, press 'Close' which will restart the app automatically.

You may need to sign in to the cloud again by selecting 'Already registered'.



During the setup and operation of the smart box and application, in the event of input or signal issues arising error messages may appear.

With regards the setup of the smart box and pairing to the application, the most common issues and corrective actions required are:

### 'Searching for smart box'

#### *Continuously searching*

- Ensure the smart device Wi-Fi connection is to the same router as connected to the smart box.
- Turn the power off and back on (after 10 seconds), close the app and reopen the app

### 'Failed to add element'

#### *Can occur when setting up elements/receivers.*

- Ensure the receiver is correctly wired and powered up.
- Check the receiver address has been recorded correctly and entered correctly in to the app.

### 'Failed to connect to element'

#### *Can occur when setting up elements/receivers.*

- The address trying to input may be duplicated. Check the elements and addresses already entered.

### 'This device is not assigned to any time schedule'

#### *Occurs if the 'Auto' button is pressed without the element assigned to a schedule.*

- A time schedule has not been setup for this element. Enter new schedule or assign to previously entered schedule.



If setup issues persist please contact our technical support team 01827 63454.



During the use of the application to control the smart box and elements, in the event of issues arising error messages may appear.

The most common issues and corrective actions required are:

### 'Failed to connect to element'

- If its the first time the element is controlled check the recorded and installed receiver address are correct.
- The element may not be powered, check supply and wiring.
- The element may be outside the smart box signal range. This may be caused by new furniture (e.g. mirror) between the smart box and receiver. Try moving the smart box a small distance to bypass the new furniture or install a repeater ([RFRP-20/B](#)) which will assist.

### 'Cannot connect with smart box'

- Check the smart box and router are powered and connected together.
- Check the smart phone or tablet is connected to the same Wi-Fi network as the smart box.
- Ensure the application smart box setup is connected to the required smart box and the circle icon is coloured blue.

### Visual - Element icon is not changing status on the application

- Can occur if the signal between the element and smart box is weak.
- Check that new furniture has not been moved to impair the signal between the element and smart box.
- May need to install a repeater ([RFRP-20/B](#)).
- On the element being controlled, swipe down the application screen to refresh the icon's status.

For more information to add a plug in repeater (RFRP-20/B) see [page 73](#).



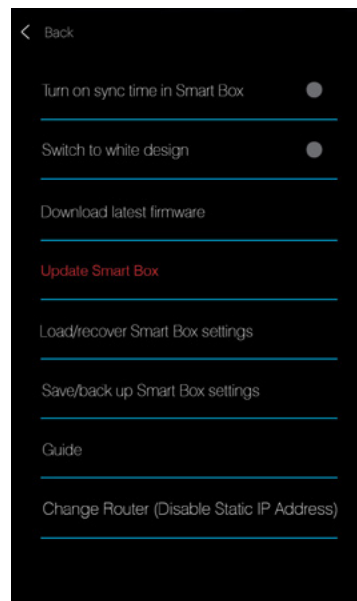
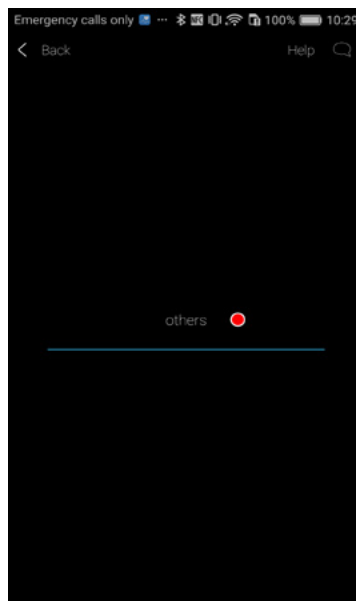
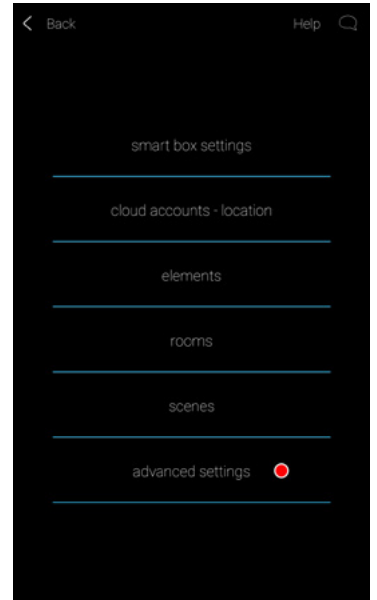
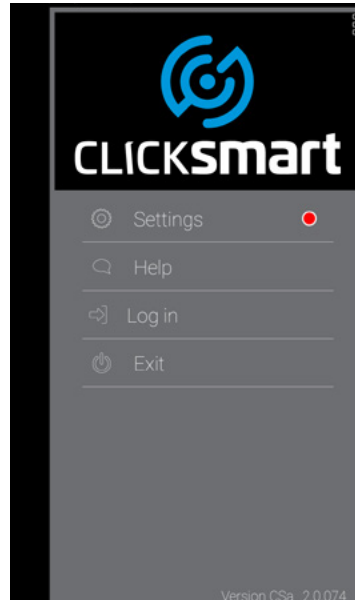
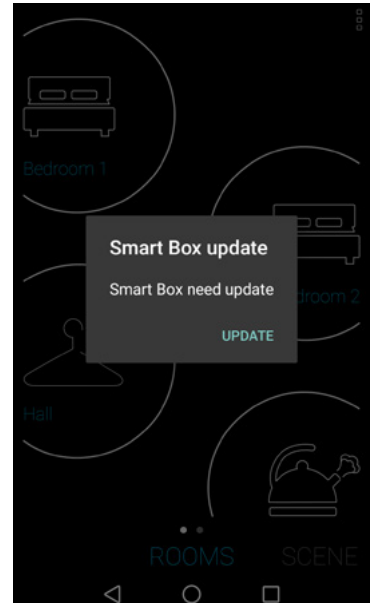
If control issues persist please contact our technical support team 01827 63454.

Smart box updates will occur from time to time to enable new features and bug fixes.

Generally when the app starts up it will check the current firmware and if necessary automatically request the smart box(es) are updated.

If the app is already open, the update notification will appear by a single dot appearing next to the 'three vertical 'dots' in the top right hand corner of the app.

Follow the menus to the advanced settings and select 'Update Smart Box', highlighted in red.

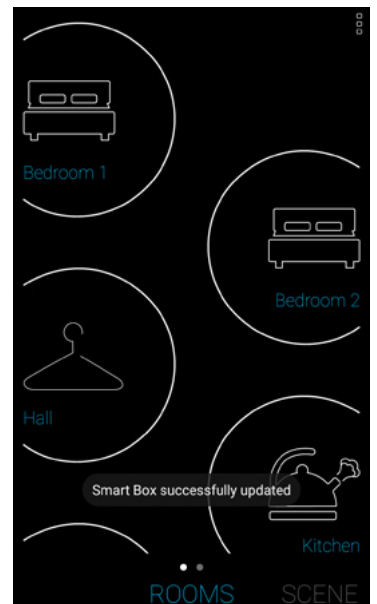
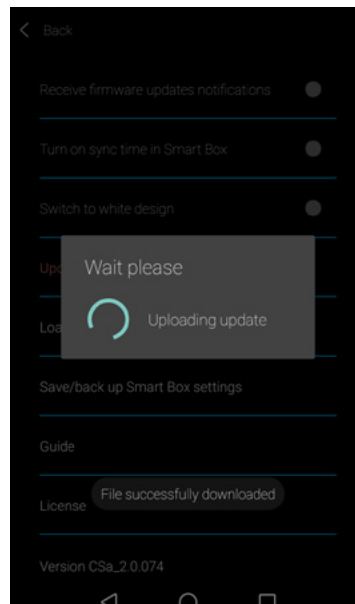
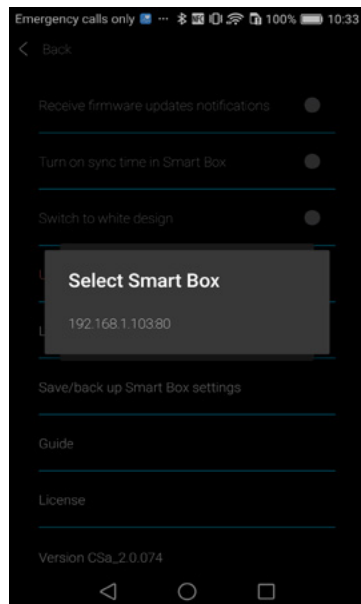


Select the smart box to be updated (if more than one smart box installed).

The app will automatically download and install the update and confirm it has successfully been installed.

If not successful, ensure your broadband connection to your router is working and try and update again.

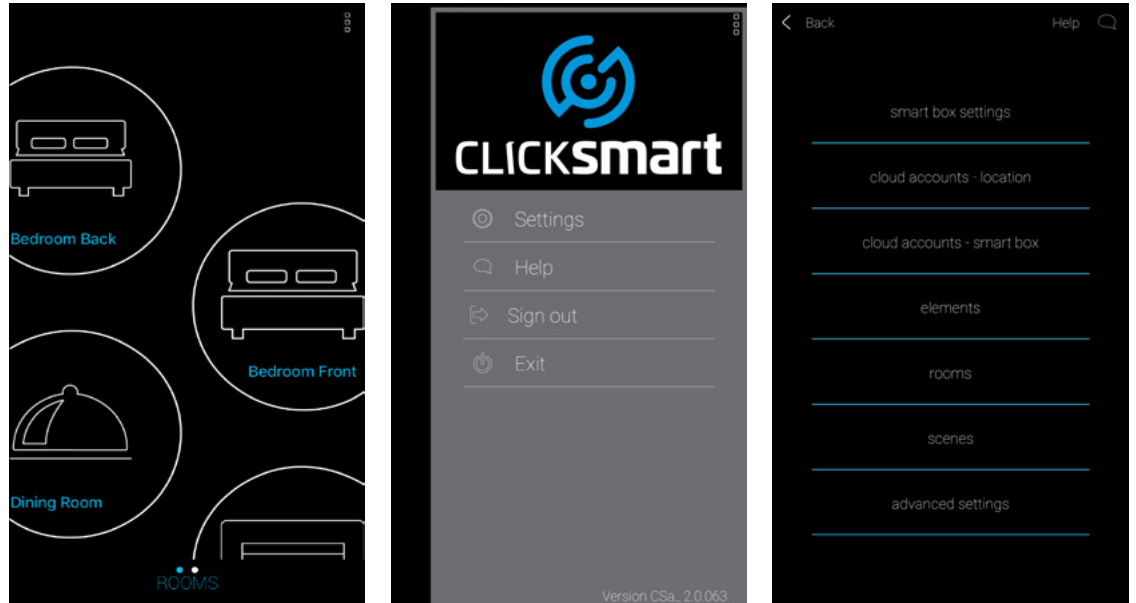
If the error persists please contact our Technical Support Team on 01827 63454.



Once the Cloud has been setup if any issues arise the Cloud Settings and its associated smart box(es) can be accessed.

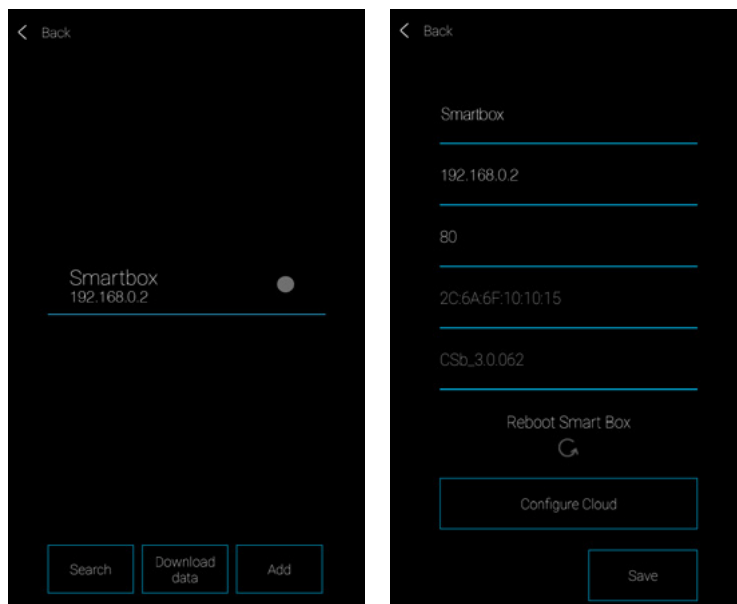
To access the 'Cloud Registration' details, press the 'three vertical 'dots in the top right hand corner of the app or the settings icon in the left and select 'Settings'.

From the main settings menu, select 'smart box settings'.



The smart box connected will be displayed with the grey dot highlighted.

Press the grey dot which will turn blue (confirms the app has connected to the smart box locally) and then select the smart box text to open up the smart box settings menu.

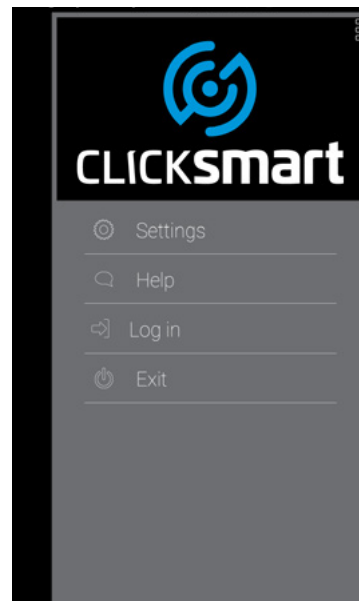
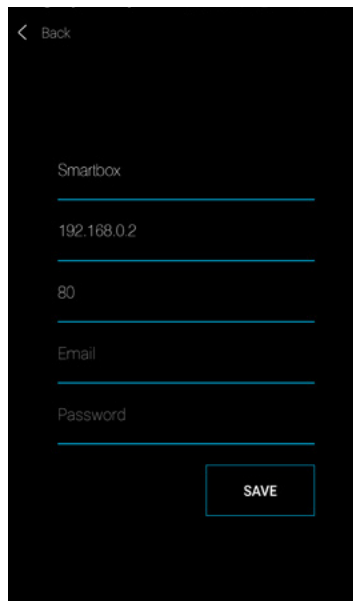
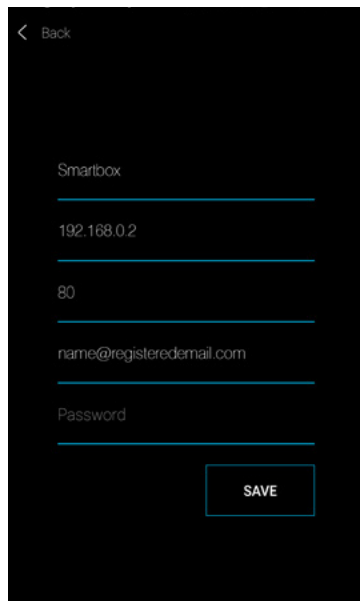


If the cloud has been previously setup, the registered email address will be displayed.

If there are connection issues, enter the registered password and select 'Save' this will upload to the smart box to assist with cloud the connection issues.

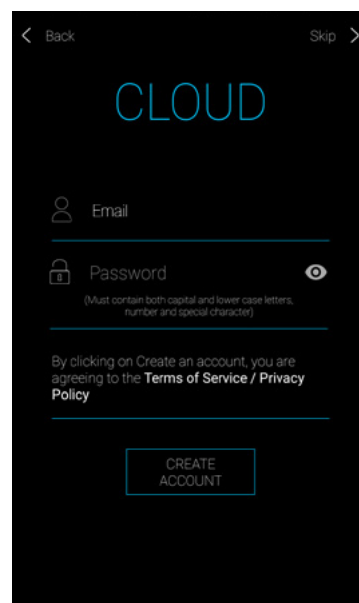
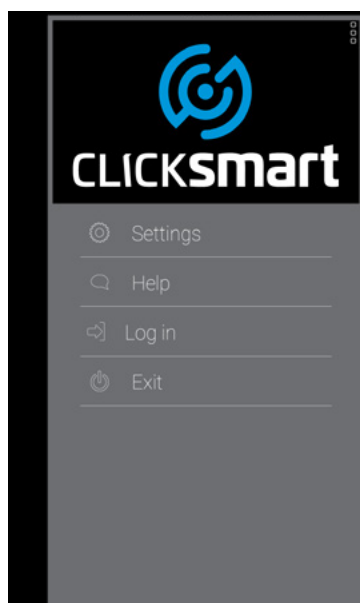
If there is no email address listed, this means no email address has been setup to link the smart box to the cloud.

If the cloud account has been setup, simply enter the registered email address and password. Go to [page 96](#).



If the cloud account has not been setup, from the 'three vertical dots' in the top right corner, select 'Log In' to open the 'Cloud' registration screen and 'Create Account'.

Enter a valid email address and password (must contain both capital and lower case letters, number and special character e.g. Click.Smart2). (required to complete registration) and 'Create Account'.







You will receive an email from 'cloud@click-smart.com' with registration code and QR code.

If not in your email 'Inbox' please check your 'Junk' folder

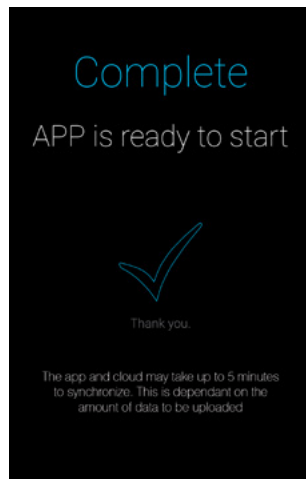
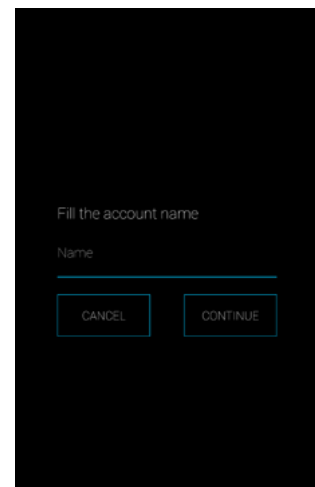
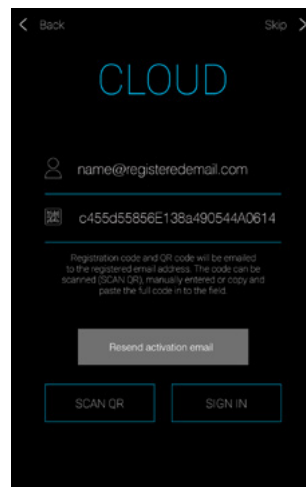
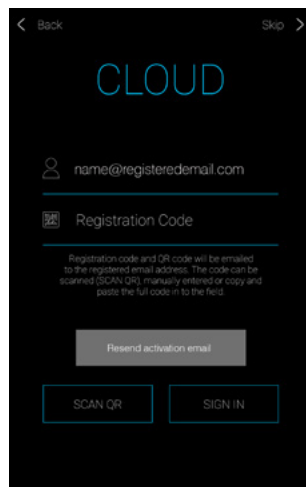
The registered email address will already be completed.

**We recommend noting the registration details for future reference.**

Copy and paste the registration code from the email or use SCAN QR to scan the QR code enclosed within the email which will automatically complete the field.

Select "SIGN IN", the Cloud account name screen will appear.

Complete the Cloud account name (Home, Work, Holiday Home etc.) and continue to complete the registration process.



**Depending on the amount of data initially programmed the synchronisation could take up to 5 minutes to complete.**

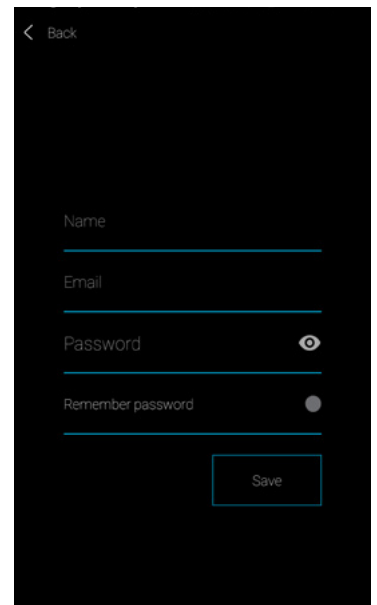
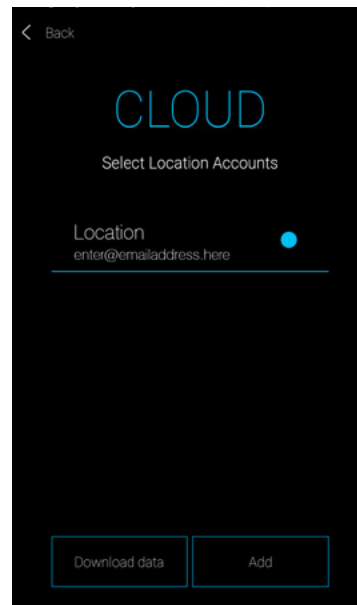
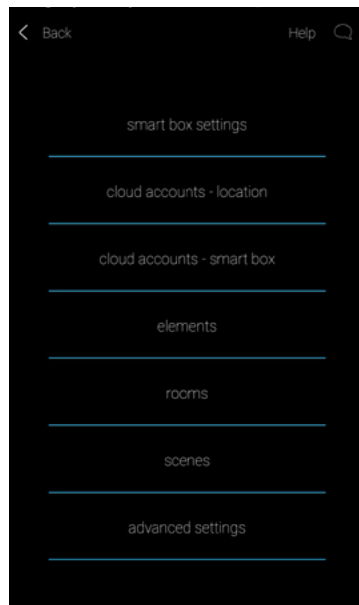
With the smart box connected to the cloud, the next step to check is the 'cloud accounts - location'. This will list all the locations where cloud accounts have been setup, e.g. Home, Holiday Home, Work etc.

If the blue circle is highlighted by a location means it is connected via the cloud. You can only connect to one account at a time, although one account can be connected to up to six smart boxes.

To add a registered account, select add and you can then add a name along with the registered email address and password. Selecting 'Remember password' will enable the account to automatically log in during the app startup.

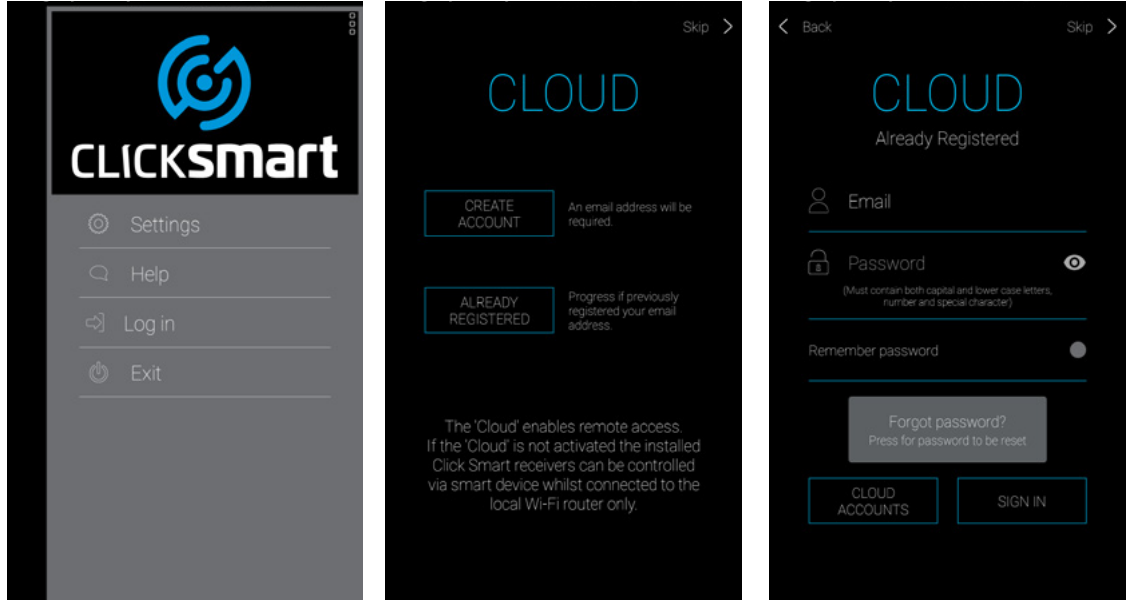
Note: Local connection to the smart box is not required when adding a cloud account using this method, so in the event a smart device gets damaged but remote access is required simply completing the registered email and password will allow you to control your installation and a new device.

Note: In the event the password is forgotten, see the next page.



If remote or local to the installation, if the password is misplaced or forgotten it can be reset by selecting 'Log in' at the settings slide out screen.

Enter 'Already Registered', enter the valid email address and select 'Forgot password'.

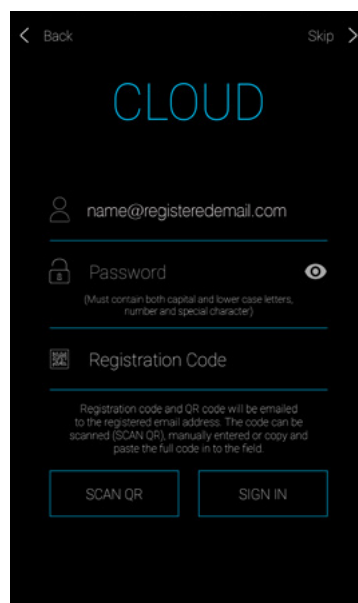


A new registration code with QR code will be emailed to you from 'cloud@click-smart.com',

If you cannot see your email in your 'Inbox' please check your 'Junk' or 'Spam' folder

The screen will progress to the registration screen where a new password can be entered along with the new registration code.

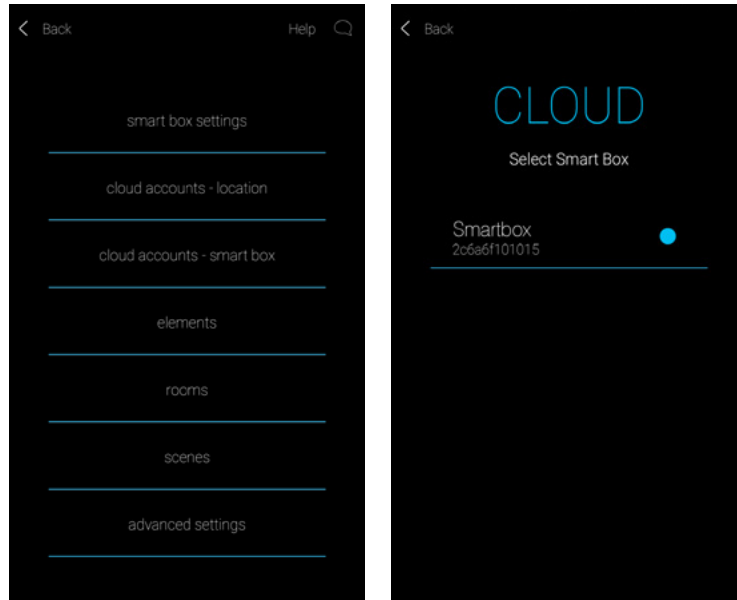
**Note: All smart devices using the same cloud account will need to update their password details. If not updated they will not be able to access the cloud.**



Once the details are entered the screen will go back to the control screens.

The 'cloud accounts - smart box' simply lists the smart boxes that have been assigned to the same cloud account.

Up to six smart boxes can be assigned to the same cloud account.





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**CLICKsmart**

# Wiring Accessories for a Smarter Home

Smart Box, Application & Cloud

## Terms of Service & Privacy Policy





### General

These terms and conditions, which include the disclaimer (“Disclaimer”) and privacy policy (“Privacy Policy”) which appear later in this document (together “Terms and Conditions”), as amended from time to time, shall apply to you if you use our app and our cloud and associated services.

In these Terms and Conditions the words below shall mean:

- The words “us”, “we” or “our” refer to Scolmore (International) Limited.
- The words “you” or “your” refer to the person who has created an account to use our cloud and/or who uses our app.

These Terms and Conditions are a binding agreement between you and us. these Terms and Conditions govern your use of our app and our cloud and the associated services provided for through our app and our cloud, so it is vital that you read them carefully.

If you are uncertain and do not agree with these Terms and Conditions, including the Privacy Policy and Disclaimer, then you should not accept them. Please note that we will only be able to provide you with the associated services in the event that you have accepted these Terms and Conditions.

The use of our app and our cloud and associated services shall not be available to any persons under the age of 16.

These Terms and Conditions shall start when you download the app that enables you to access our cloud and associated services; or when you use our app and/or our cloud and/or associated services (whichever comes sooner). When you download our app and/or finalise registration on your smartphone or tablet, you will be bound to these Terms and Conditions as soon as you make use of any of the associated services offered. Should you decide that you do not want to be bound by these Terms and Conditions before making use of the associated services, please uninstall our app.

We grant you the right to install and use our app on multiple devices that you control for the sole purpose of accessing our cloud and using the associated services. You are responsible for ensuring that your mobile device is capable of downloading and using our app. No fee is payable for the downloading of the app or accessing our cloud. You are however responsible for paying all charges and costs of the network service provider that you incur when using our app and our cloud and associated services, e.g. data charges.

To ensure that our app operates correctly, you must use the recommended hardware and software. Our app has been designed to operate with your mobile device or tablet according to the manufacturer’s specifications. Modifying the device or its operating system may result in our app not operating properly or not operating at all. For full functionality, our app requires an up to date version of Android or iOS. Older versions may experience difficulties or have limited usability for our app. You must also check for software updates regularly as these may contain certain important updates for the functioning of our app.

It shall be your responsibility to delete or remove our app from your mobile device if you transfer or sell your mobile device to a third person and to keep any registration details for our cloud confidential. We will not be held liable for any loss or damages should you fail to do so.



The right to use our app and our cloud is revocable, should we deem it necessary and appropriate.

Once our app is downloaded and you have registered, you will have access to use the associated services as provided for through our app. The following associated services are available in respect of our app:

- “Click Smart” control
- Google Home – provided by Google LLC and its associated companies;
- Amazon Alexa – provided by Amazon.com Inc and its associated companies.

### Privacy

We respect your privacy and therefore any information obtained through the use of our services on our app is subject to our Privacy Policy. Our Privacy Policy explains how, why and when we collect, use, share and store your personal information.

### Intellectual Property

You are not permitted to use any of our logos, trademarks, slogans or any other device or form of intellectual property belonging to us in general and in particular relating to the associated services through our app. You may not copy, reproduce, display, reverse engineer or use any intellectual property in any manner whatsoever without our prior written consent. Unauthorised or unlawful use of our intellectual property will result in us taking legal action you.

### Monitoring of Information

We may monitor and record communications or traffic in order to maintain the proper functioning of our app, our cloud and the associated services, as well as to detect any unauthorised use, or when the law requires us to do so.

### Amendment of These Terms and Conditions

We have the right to amend or add new terms and conditions for the use of our app or our cloud and/or associated services at any time. Whenever we materially change these Terms and Conditions, we will electronically update this document, and/or the Privacy Policy, the Disclaimer. We will notify you of the updated version. If you do not agree with the amendments and fail to notify us of your intention to end these Terms and Conditions within a 7 (seven) day period from notification or change, it shall be assumed that you accept the amended or new terms and conditions.

You agree to review these Terms and Conditions, including the Privacy Policy, Disclaimer whenever we make any such amendments. Save as expressly provided to the contrary in these Terms and Conditions, the amended version of these Terms and Conditions shall supersede and replace all previous versions thereof.

### Termination of These Terms and Conditions

We can terminate these Terms and Conditions at any time or end your right to use our app, our cloud or services provided through our app upon providing you with reasonable notice.

We reserve the right to immediately terminate these Terms and Conditions and/or your right to use our app, our cloud or the services provided should any one or more of the following events occur:



- Where we are under the impression that your behaviour was inappropriate or constitutes misconduct.
- If you breach these Terms and Conditions;
- If you cease to use the app or our cloud for any significant period of time; or
- If the law requires us to do so.

Every clause of these Terms and Conditions is severable from the others including the clause headings. If one or more of the clauses are invalid it will not mean the entire agreement between us is invalid and as such the rest of the clauses contained in these Terms and Conditions will still be valid and apply.

Use of our app our cloud and associated services shall be governed by, and construed in all respects in accordance with, the laws of England, and any disputes subject to the exclusive jurisdiction of the English courts.

safety, business critical or any other use where it is foreseeable that failure of our app or our cloud would cause significant damage or loss to any persons. You accept the inherent risk of providing information when using our app, our cloud and associated services and will not hold us, our directors, employees or agents responsible for any breach of security.

In any event, we accept no liability whatsoever relating to any loss, expense, claim or damage, whether direct, indirect or consequential, arising from the use and/or reliance upon and/or unavailability of and/or failure off our app or our cloud or associated services even if we have been advised of the possibility of such loss, expense, claim or damage.

We are not responsible for any error or delay that may arise as a result of you being unable to use our app, or access our cloud or associated services due to error on your equipment, software or services provided to you by third parties. Whilst we will use our reasonable efforts to ensure that our app, our cloud and associated services operate as designed by us, we cannot warrant that these will be compatible with, or will operate with your mobile device or any software/hardware that you have on your mobile device.

You may need to agree to and sign up to third party Ts and Cs in order to make use of associated services (including Google Home and Amazon Alexa). You are solely responsible for compliance with those Ts and Cs.

We make no representation or warranty, whether express or implied, as to the operation, integrity, availability or functionality of our app or our cloud or associated services.

Whilst we take reasonable steps to ensure that our app is free of viruses, destructive materials or any other data or code which is able to corrupt, compromise or jeopardise the operation or content of your mobile device, network or your hardware or software ("Malicious Materials"), we also make no other warranty or representation, whether express or implied, that our app is free of Malicious Materials. Subject as set out above, you accept all risks associated with the existence of such Malicious Materials. We may, in our sole discretion, at any time, suspend or terminate the operation of our app or our cloud or any of the associated services, without prior notice. We may also at any time discontinue or disable certain parts of the associated services available through our app for the purposes of maintenance or upgrades or other causes beyond our control.





By using our app and our cloud and associated services you acknowledge and agree to the Privacy Policy which is set out below.

The Privacy Policy relates to the collection and use of personal information you may supply to us through your use of our app and our cloud and associated services and such policy, therefore, governs the manner in which your personal information will be dealt with.

Personal information for the purposes of this document means all information specific to you, which is provided to us through the use of our app, our cloud and associated services. In other words, information that identifies you. This includes but is not limited to the following personal information that you may provide to us:

- Your name and surname;
- Contact numbers;
- E-mail address.

You hereby consent that we may use your personal information for the purposes of allowing you to use our app and our cloud and associated services. These associated services include Google Home and Amazon Alexa.

Your privacy is important to us. We will therefore not sell, rent or provide your personal information to unauthorised entities or other third parties, for their independent use, without your explicit consent. If you have given such consent and, at any stage after you have given us your consent, you no longer wish that we use your personal information, you may at any stage withdraw your consent by uninstalling the app from your mobile device and notify us either telephonically or by email of the withdrawal of your consent.

We value the information you chose to provide and which we collect from you and will take reasonable steps to protect your personal information from loss, misuse or unauthorised alteration. The information we maintain concerning you is stored in databases that have built-in safeguards to ensure the privacy and confidentiality of that information. In this regard, however, we cannot guarantee the security of any personal information that you disclose through our app, our cloud or associated services.

The following are the instances when we will be entitled to disclose the personal information obtained from you:

- When any regulatory authority for the various financial sectors requests same;
- To comply with any regulation passed under relevant legislation or any legal process;
- To enforce and protect our rights and property(including intellectual property);
- We may transfer it to a successor in business to us, provided that they agree to use your personal information for the same purposes
- When you have expressly authorised us to do so.

Please ensure that you have read and understood these Terms and Conditions before you provide us with your personal information.



### Disclaimer

By using our app, our cloud and associated services you acknowledge and agree to the following disclaimer.

We do not exclude our liability for death or personal injury caused by our negligence or for any fraud or any other damage or loss which cannot by applicable law be excluded by this agreement. The following provisions should be interpreted in light of this paragraph.

Use of our app and our cloud and associated services is not intended for health, safety, business critical or any other use where it is foreseeable that failure of our app or our cloud would cause significant damage or loss to any persons.

You accept the inherent risk of providing information when using our app, our cloud and associated services and will not hold us, our directors, employees or agents responsible for any breach of security.

In any event, we accept no liability whatsoever relating to any loss, expense, claim or damage, whether direct, indirect or consequential, arising from the use and/or reliance upon and/or unavailability of and/or failure off our app or our cloud or associated services even if we have been advised of the possibility of such loss, expense, claim or damage.

We are not responsible for any error or delay that may arise as a result of you being unable to use our app, or access our cloud or associated services due to error on your equipment, software or services provided to you by third parties.

Whilst we will use our reasonable efforts to ensure that our app, our cloud and associated services operate as designed by us, we cannot warrant that these will be compatible with, or will operate with your mobile device or any software/hardware that you have on your mobile device.

You may need to agree to and sign up to third party Ts and Cs in order to make use of associated services (including Google Home and Amazon Alexa). You are solely responsible for compliance with those Ts and Cs.

We make no representation or warranty, whether express or implied, as to the operation, integrity, availability or functionality of our app or our cloud or associated services.

Whilst we take reasonable steps to ensure that our app is free of viruses, destructive materials or any other data or code which is able to corrupt, compromise or jeopardise the operation or content of your mobile device, network or your hardware or software ("Malicious Materials"), we also make no other warranty or representation, whether express or implied, that our app is free of Malicious Materials. Subject as set out above, you accept all risks associated with the existence of such Malicious Materials.

We may, in our sole discretion, at any time, suspend or terminate the operation of our app or our cloud or any of the associated services, without prior notice. We may also at any time discontinue or disable certain parts of the associated services available through our app for the purposes of maintenance or upgrades or other causes beyond our control.





## United Kingdom



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